

# 23rd Annual Convention Education

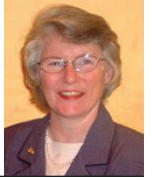
Location: InterContinental Dallas, 15201 Dallas Parkway, Addison, TX 75001

## SELECT COURSE(S)

**Operating a Maintenance Co.**  
October 17, 2011 | 8 am – 3 pm

**Operating an In House Maintenance Co.**  
October 18, 2011 | 8 am – 3 pm

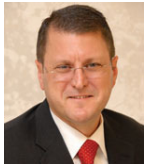
Instructor: Sylvia Hill,  
MPM® RMP®



**Owner/Client Relations Essentials**  
October 17, 2011 | 8 am – 3 pm

**Owner/Client Relations Advanced**  
October 18, 2011 | 8 am – 3 pm

Instructor: Fred  
Thompson, MPM® RMP®



**Habitability Standards & Maintenance**  
October 17, 2011 | 8 am – 3 pm

**Ethics** (required for all members every 4 years)  
October 18, 2011 | 12:45 – 3:45 pm

Instructor: Darryl  
Kazen, MPM® RMP®



Full course descriptions available at [www.narpm.org/education/courses.htm](http://www.narpm.org/education/courses.htm)

CLASS FEES	6-Hour Course		Ethics
	Before Sept. 16	After Sept. 16	
Member	\$195	\$250	\$45
Non-member	\$295	\$350	\$95
Retake	\$75	\$150	\$45
RMP®/MPM® Designee	\$100	\$150	\$45
Designee Candidate	\$180	\$250	\$45

### CANCELLATION POLICY

Cancellations must be received in writing. If received by **September 16, 2011**, registrant will receive a full refund less a \$25.00 processing fee. If received **after September 16, 2011**, a 50% refund will be issued. No refunds will be made on the day of class; however, the registration fee can be applied to a later class, with a \$25.00 transfer charge.

If course is cancelled because a minimum of 10 registrations have not been met or for any other reason, tuition paid will be fully refundable. All courses are subject to cancellation by NARPM®.



National Association of Residential Property Managers

## FAX or MAIL REGISTRATION FORM TO:

638 Independence Parkway, #100, Chesapeake, VA 23320 | P: 800-782-3452 | F: 866-466-2776 | [www.narpm.org](http://www.narpm.org)

### REGISTRATION

Name \_\_\_\_\_  
Company \_\_\_\_\_  
Address \_\_\_\_\_  
City/ST/Zip \_\_\_\_\_  
Phone \_\_\_\_\_  
Email \_\_\_\_\_

### METHOD OF PAYMENT

Check enclosed for \$ \_\_\_\_\_ Chk # \_\_\_\_\_  
or Charge my credit card \$ \_\_\_\_\_  
 VISA  MC  AMEX  Discover  
Name on card \_\_\_\_\_  
Signature \_\_\_\_\_  
----- All information below this line will be shredded. -----  
Card # \_\_\_\_\_ Exp Date \_\_\_\_\_