



National Association of Residential Property Managers

NARPM® Management Team

Gail S. Phillips, CAE, Chief Executive Officer (gphillips@narpm.org)

Oversees all NARPM® operations, serves as Secretary for NARPM® Board of Directors, and is Chief Executive Officer for the organizations

Lisa Noon, NARPM® Deputy Executive Director (lnoon@narpm.org)

Handles special project or activities that require attention at the Executive level. This position plays a major role in preparing issues and developing budgets to grow the organization. Oversees NARPM® Chapters and works with Chapter Presidents. Backs up the NARPM® CEO .

Jackie Sabogal, Chapter Support Manager (jsabogal@narpm.org)

Oversees all aspects of NARPM® membership and chapter supports. Works with Regional Vice Presidents and staffs the Member Services Committee.

Carla Earnest, CMP, Event Planner (cearnest@narpm.org)

Plans NARPM® National events and handles all aspects of the events that involve working with the facility, volunteers, and vendors. Staffs the Convention Committee and Broker/Owner Planning Group.

Pat Hartline, Graphic Designer (phartline@narpm.org)

Handles NARPM® Communications needs, including the Residential Resource and all electronic communications. Manages the website and staffs the Communications Committee and works with the outside salesperson.

Morgan Beale, Marketing Support (mbeale@narpm.org)

Supports all social media communications and all communications within the NARPM® team. Works with promoting NARPM® to external and internal audiences. Works at raising the level of event presentations.

Tyler Craddock, Governmental Affairs Director (tcraddock@narpm.org)

Manages the Governmental Affairs program for NARPM® and staff the Governmental Affairs Committee. Works closely to advocate for NARPM® and the property management industry. Oversees the Day on the Hill program, staffs the NARPM® PAC Trustees, and is the primary contact for all Governmental Affairs and NARPM® PAC matters.

John Broadway, Regulatory Advisor (jbroadway@narpm.org)

Works closely with the Governmental Affairs Director to support the Governmental Affairs program and NARPM® PAC.

Chere Tonetti, Education Designation Support (Ctonetti@narpm.org)

Supports the Professional Development programs of NARPM® to assure that necessary support for the education and designation programs.

Jessica Morice, Member & Education Support Services (jmorice@narpm.org)

Supports the Chapter Support Manager and Professional Development program to assure necessary support for the membership and chapters. Backs up the Education Support Staff.

Alison La Mura, Legislative Support (alamura@narpm.org)

Supports the Governmental Affairs Director for all Governmental Affairs and NARPM® PAC programs.

Flora Berisha, CPA, NARPM® Senior Accountant (fberisha@narpm.org)

Prepares monthly financial and oversees all account payables for NARPM®. Ensures all accounting policies and procedures are followed.