Thursday January 5, 2017 – 12:00pm-1:30pm

#### **MINUTES**

Board Members present: Sean McCarthy (President), John Adams (Past-President), Brad Bonnifield (President-Elect), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: none

### **Executive Committee / Leadership Team Members present:**

Andrea Caldwell (Certification/Education), Dave Kraszewski (Affiliate Chair), Robert Collins (Web-site Chair), Lisa Goodman (Social Media Chair)

Leadership Team absent: Bob Basso, Sandy Adams, Greg Goodman, Sarah Riqueros

Meeting called to order at 12:16 PM by President Sean McCarthy.

Approval of Minutes – December 2016 Minutes – tabled to February – minutes not present

#### Treasurer's Report (Brad Bonnifield)

- Paid members: 31 Free Members: 2 Staff Members: 2 Promo Members: 0
- New Members: 0 New Affiliates: 4
- Paid Affiliates: 20 Free non-profit Affiliates: 4
- Bank balance: \$27,913.48

#### **Affiliate Report:** (Dave Kraszewski)

• Updates – Richard Abdallah is 2016 Affiliate of the Year. All 2017 meetings have a aff sponsor

#### Membership (Sarah Riqueros) Absent, no report

- New Members
- New Affiliates

#### **President's Notes:**

- Website update need to change primary contact info to new president
- Setting up mentoring program Joi to create tri-fold for new prospective members
  - o MOTION: \$25 for onboarding lunch
- Send out Cards.

#### Education:

Classes scheduled for March 14 and tentatively August 16

#### **Key-Speaker Schedule:**

- January 19<sup>th</sup>: Sean Grady
- February 16<sup>th</sup>: Molly Current
   March 16<sup>th</sup>: Affiliate Meeting or Sam Liccardo
- April 20<sup>th</sup>: Pam Strickland

- May 18<sup>th</sup>: Affiliate Meeting or Sam Liccardo
- June, August, October, Nov.: TBD
- Friday July 21st: NARPM BBQ
- December: Christmas Party

Thursday February 2, 2017 – 12:00pm-1:30pm

#### **MINUTES**

**Board Members**: Sean McCarthy (President), John Adams (Past-President), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: Brad Bonnifield

#### **Executive Committee / Leadership Team Members:**

Andrea Caldwell (Certification/Education), Dave Kraszewski (Affiliate Chair), Robert Collins (Web-site Chair), (Membership/Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee: Bob Basso, Sandy Adams, Greg Goodman Sarah Riqueros

Meeting called to order at 12:17 PM by President Sean McCarthy.

#### Approval of Minutes –

December 2016: Motion to approve, with correction to "Minutes (not agenda), 2<sup>nd</sup>, approved January 2017: Motion to approve as written, 2<sup>nd</sup>, approved

#### Treasurer's Report (Brad Abbott):

• Paid members: 38 Free Members: 2 Staff Members: 2 Promo Members: 0

• New Members: 0 New Affiliates: 0

• Paid Affiliates: 26 Free non-profit Affiliates: 4

• Bank balance: \$34,237.79

o Bank Signatories for 2017

President: Sean McCarthy

President Elect: Brad Bonnifield

Treasurer: Brad Abbott

#### **Affiliate Report:** (Dave Kraszewski)

- Dave will reach out to unpaid affiliates
- Affiliate meeting will be in April
- Bob Basso's finance presentation, on hold at this time
- All meetings in 2017 have sponsors
- Brad will ask Three Flames for our regular room for affiliate meeting
- MOTION: \$50 to Edible Arrangements to Rick Breshnahan, affiliate in the hospital

#### Membership (Sarah Riqueros) (Absent)

- New Affiliates
  - o Lisa will send an email to encourage additional affiliate membership

- Website update
  - o Any updates needed
  - Sean had sent Rob photo and bio for website
- Setting up mentoring program
  - Reimburse up to \$25 for lunch or coffee
  - Board Member who will call new member and on what day:

- Andrea to reach out to Betto Poldis, and Kathryn Pelling
- Sean to reach out to Chapin Hill
- Lisa to speak to Louis Melo about his staff

•

- Sendout Cards
  - o Sean and Lisa to meet with Steve Hartman about this program

#### Education:

- What are the dates of the two classes:
  - o Class attendance not yet enough
  - o Suggest email reminder
- September class set class teacher may not be speaker at meeting

#### **Key-Speaker Schedule:**

- February 16<sup>th</sup>: Molly Current
- March 16<sup>th</sup>: Affiliate Meeting
- April 20<sup>th</sup>: Pam Strickland
- May 18<sup>th</sup>: Sam Liccardo
- June 15th: Bob Basso?
- Friday July 21st: NARPM BBQ
- August 17th: TBD- Possibly Larry Stone. Anyone know best way to reach him?
- September 21st: TBD
- October 19th: TBD
- November 16th: TBD
- December: Christmas Party

RVP Tim Wehner will let us know when he can speak, but will only speak for 5 min

Respectfully submitted,

Joi Walker, Secretary

Thursday March 2, 2017 – 12:00pm-1:30pm

#### **MINUTES**

**Board Members present**: Sean McCarthy (President), John Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: Brad Bonnifield (President-Elect Adams (Past-President), Lisa Goodman (Vice President)

#### **Executive Committee / Leadership Team Members present:**

Andrea Caldwell (Certification/Education), Dave Kraszewski (Affiliate Chair), Greg Goodman (Fundraiser Chair)

Executive Committee /Leadership Team Members Absent: Bob Basso, Sandy Adams, Robert Collins, Sarah Riqueros, Lisa Goodman

Meeting called to order at: 12:15 PM by President Sean McCarthy.

**Approval of Minutes** – March 2017 Minutes. MOTION to Approve as written, Motion 2<sup>nd</sup>, Motion Passed.

#### Treasurer's Report (Brad Abbott):

- Paid members: 44 Free Members: 2 Staff Members: 2, Promo: 2
- New Members: 0 New Affiliates: 2
- Paid Affiliates: 30 Free non-profit Affiliates: 4
- Bank balance: \$34,550.05

#### **Affiliate Report:** (Dave Kraszewski)

• Affiliate meeting – Panels all arranged, starter questions submitted

#### Membership (Sarah Riqueros) – Absent, no report

- New Members
  - o Visitor Bowl not yet possessed
  - o Free Membership give away every meeting
    - Give away post card at meeting
- New Affiliates
  - To increase affiliate membership: tell vendors to join, put current and next speakers on newsletters.

- Website update
  - o Any updates needed: Sean submit photos and bio
- Sponsors See page 2
- Setting up mentoring program
  - o New Members:
    - Reimburse up to \$25 for lunch or coffee

- Board Member who will call new member and on what day:
  - Sean Contact Rob with A&M
  - Sean Chapin Hamphill
  - John David Robertson
- Bellizzi Tree Service: Do we have a formal process to notify them they can't use our logo?

- March Class Update
- September class Set?

#### **Key-Speaker Schedule:**

- 1. January 19<sup>th</sup>: Sean Grady with Members Insurance
- 2. February 16<sup>th</sup>: Molly Current
- 3. March 16<sup>th</sup>: Affiliate Meeting
  - o Property managers offer gift card. 5 gift cards a \$25 each. Joi to purchase
  - o Brad A. reserve larger room
- 4. April 20th: Pam Strickland
- 5. May 18th: Sam Liccardo
- 6. June 15th: Larry Stone
- 7. Friday July 21st: NARPM BBQ
- 8. August 17th: TBD
- 9. September 21st: TBD
- 10. October 19th: TBD
- 11. November 16th: TBD
- 12. December: Christmas Party

RVP Tim Wehner will let us know when he can speak, but will only speak for 5 min

#### **Monthly Sponsors:**

- 1. January: Signet Mortgage
- 2. February: Burch Boehner, State Farm
- 3. March: Affiliate Meeting
- 4. April: Dave Kraszewski, ServePro
- 5. May: Pirie Jensen, State Farm
- 6. June: Francesca Joyce, Gallaher and 1 HR Drain (Dave's notes say July)
- 7. July: NARPM BBQ
- 8. August: Marcia Shea, Legal Shield
- 9. September: Greg Goodman, Goodman Insurance
- 10. October: Bob, A Clean Gutter
- 11. November: Hany Louis, Tile and Grout King
- 12. December: Christmas Party

Thursday April 6, 2017 – 12:00pm-1:30pm

# **MINUTES**

**Board Members present**: Sean McCarthy (President), John Adams (Past-President), Brad Bonnifield (President-Elect), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: none

#### **Executive Committee / Leadership Team Members:**

Andrea Caldwell (Certification/Education), Greg Goodman (Fundraiser Chair), Sarah Riqueros (Membership/ Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee /Leadership Team Members Absent: Dave Kraszewski (Affiliate Chair), Bob Basso (Affiliate Coordinator), Sandy Adams (Legislative - State/National News Robert Collins (Website Chair)

Meeting called to order at 12:19 PM by President Sean McCarthy.

**Approval of Minutes** – March 2017 Minutes. Motion to correctly record absence of John Adams and Lisa Goodman. 2<sup>nd,</sup> motion carried.

#### Treasurer's Report (Brad Abbott):

- Paid members: 44 Free Members: 2 Staff Members: 2 Promo Members: 2
- New Members: 2 New Affiliates: 0
- Paid Affiliates: 34 Free non-profit Affiliates: 4
- Bank balance: 33,713.44

#### **Affiliate Report:** (Dave Kraszewski)

• BBQ Update: Greg Goodman – July 14, will put the sign up link in newsletter

#### Membership (Sarah Riqueros)

- New Members
  - Visitor Bowl Who holds cards from visitors?
  - o Free Membership give away every meeting
    - Email post card after meeting: Lisa
    - Put new members on newsletter
    - Are we checking that local members are National Members?
- New Affiliates
  - o What can we do to increase affiliate membership?
    - Contact our vendors and tell them the benefits of joining
    - We can use send out cards to possibly attract new members
- Speakers will be advertised 2 months in advance
- Newsletter will have a section welcoming new members to chapter

- Website update
  - o Any updates needed: Sean submit photos and bio
  - o Is there a way to welcome new members on our website?
- Sponsors See page 3
- Setting up mentoring program
  - o New Members:
    - Reimburse up to \$25 for lunch or coffee
    - Board Member who will call new member and on what day:
      - Sean Chapin Hamphill
      - John David Robertson
      - Andrea: Buto
      - Chris will work on on boarding
- Bellizzi Tree Service: Andrea, were they contacted

- March Class Update
  - o Successes, and areas we could improve on
- September class set for the 12<sup>th</sup>
  - o Finance
  - o Have we started advertising the class

#### **Key-Speaker Schedule:**

- 1. April 20th: Pam Strickland
- 2. May 18<sup>th</sup>: Sam Liccardo
- 3. June 15<sup>th</sup>: Larry Stone
- 4. Friday July 14th: NARPM BBO
- 5. August 17<sup>th</sup>: Sandy Adams
- 6. September 21<sup>st</sup>: Allison Disarro with Seacoast Commerce Bank: Banking Broker Trust Accounts
- 7. October 19th: TBD
- 8. November 16th: TBD
- 9. December: Christmas Party

#### **Monthly Sponsors:**

- 1. April: Chris Boucher, De Anza Almaden Appliance
- 2. May: Dave Kraszewski- Servepro of SW San Jose
- 3. June: Francesca Joyce, Gallaher and 1 HR Drain (Dave's notes say July)
- 4. July: NARPM BBQ
- 5. August: Marcia Shea, Legal Shield
- 6. September: Greg Goodman, Goodman Insurance
- 7. October: Bob, A Clean Gutter
- 8. November: Hany Louis, Tile and Grout King
- 9. December: Christmas Party

Thursday May 3, 2017 – 12:00pm-1:30pm

### **MINUTES**

**Board Members present**: Sean McCarthy (President), John Adams (Past-President), Brad Bonnifield (President-Elect), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: none

#### **Executive Committee / Leadership Team Members:**

Andrea Caldwell (Certification/Education), Dave Kraszewski (Affiliate Chair), Sarah Riqueros (Membership/ Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee /Leadership Team Members Absent: Bob Basso, Sandy Adams, Greg Goodman, Robert Collins

Meeting called to order at 12:17 PM by President Sean McCarthy.

**Approval of Minutes** – April 2017 Minutes. Motion approval as written, Motion Seconded, Motion Passed.

#### Treasurer's Report (Brad Abbott):

• Paid members: 44 Free Members: 2 Staff Members: 2 Promo Members: 2

• New Members: 0 New Affiliates: 0

• Paid Affiliates: 35 Free non-profit Affiliates: 4

• Bank balance: \$35,424.99

#### **Affiliate Report:** (Dave Kraszewski)

- Updates sponsorships to be \$150. All companies suggested to bring a raffle gift
- BBQ Update: Greg Goodman Absent

#### Membership (Sarah Riqueros)

- New Members
  - o Visitor Bowl Start giving cards to Lisa
  - o Free Membership give away every meeting
    - Email post card after meeting: Lisa
    - We will give away two free memberships each year

- Discussion about maintenance videos approximate cost \$175 per video or \$125 branded
- Sponsors See page 3
- Setting up mentoring program
  - o New Members:
    - Reimburse up to \$25 for lunch or coffee
    - Board Member who will call new member and on what day:
      - Sean Chapin Hamphill

- John David Robertson
- Andrea: Buto
- o Greg did you get a chance to look into Reference USA for managers in the area?
- Bellizzi Tree Service:
  - o Need to contact National to notify them that they are still using our logo

- September class set for the 12<sup>th</sup>
  - o Finance class: Andrea will email information

#### **Key-Speaker Schedule:**

- May 18<sup>th</sup>: Sam Liccardo
- June 15<sup>th</sup>: Larry Stone
- Friday July 14th: NARPM BBQ
- August 17<sup>th</sup>: Sandy Adams
- September 21<sup>st</sup>: Allison Disarro with Seacoast Commerce Bank: Banking Broker Trust Accounts
- Convention October 18th through 20th: have speaker on 26th?
- November 16th: TBD
- December: Christmas Party

I need help with finding two more speakers.

- Possible speakers Kathleen Richard and Jean Storm

#### **Monthly Sponsors:**

- May: Dave Kraszewski- Servepro of SW San Jose
- June: Francesca Joyce, Gallaher and 1 HR Drain (Dave's notes say July)
- July: NARPM BBQ
- August: Marcia Shea, Legal Shield
- September: Greg Goodman, Goodman Insurance
- October: Bob, A Clean Gutter
- November: Hany Louis, Tile and Grout King
- December: Christmas Party

Alternate 1: Rich Abdalah, Abdalah Law

Thursday June 1, 2017 – 12:00pm-1:30pm

# **MINUTES**

**Board Members present**: Sean McCarthy (President), John Adams (Past-President), Brad Bonnifield (President-Elect), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: none

#### **Executive Committee / Leadership Team Members present:** Andrea Caldwell

(Certification/Education), Dave Kraszewski (Affiliate Chair), Greg Goodman (Fundraiser Chair), Robert Collins(Web-site Chair), Sarah Riqueros (Membership/Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee /Leadership Team Members Absent: Bob Basso, Sandy Adams

Meeting called to order at 12:18 PM by President Sean McCarthy.

**Approval of Minutes** – May 2017 Minutes. Motioned approval as written, motion Seconded, Motion carried

#### Treasurer's Report (Brad Abbott):

• Paid members: 45 Free Members: 2 Staff Members: 2 Promo Members: 2

• New Members: 0 New Affiliates: 1

• Paid Affiliates: 36 Free non-profit Affiliates: 4

Bank balance: \$36,052.04

#### Affiliate Report: (Dave Kraszewski)

- BBQ Update: Greg Goodman 2 possible affiliates, 1 sponsorship available
  - o \$150 sponsor,
  - o Every company bring a \$50 raffle prize optional and on invitation

### Membership (Sarah Riqueros)

- New Members
  - o Visitor Bowl Lisa is receiving cards
  - o Free Membership give away every meeting
    - Email post card after meeting: Lisa
    - We will give away two free memberships each year
- New Affiliates
  - o What can we do to increase affiliate membership?
    - Contact our vendors and tell them the benefits of joining
    - We can use send out cards to possibly attract new members
- Newsletter will welcome new members to chapter, Sarah will feature new affiliates

- Website update
- Website notes from last month: Lots of work for Rob, he's willing to train next web chair

- o All updates completed in the next 2-3 weeks
- o Is there a way to welcome new members on our website?
- Sean submit photos and bio
- o Joi to update website calendar with National and Local information
- Setting up mentoring program
  - o New Members:
    - Reimburse up to \$25 for lunch or coffee
    - Board Member who will call new member and on what day:
- We spoke about the maintenance videos:
  - o \$170 video with branding
  - o \$125 for regular video
  - o Free with no branding
    - This could be a benefit to our members.

- Finance class on September 12<sup>th</sup> by Vicki
  - o Andrea Caldwell will work with RVP Tim to advertise via blast email

#### **Key-Speaker Schedule:**

- June 15<sup>th</sup>: Larry Stone
- Friday July 14<sup>th</sup>: NARPM BBQ
- August 17<sup>th</sup>: Sandy Adams
- September 21<sup>st</sup>: Allison Disarro with Seacoast Commerce Bank: Banking Broker Trust Accounts
- Convention October 18th through 20th: have speaker on 26th?
- November 16<sup>th</sup>: TBD
- December: Christmas Party

I need help with finding two more speakers.

- Possible speakers Kathleen Richard and Jean Storm

#### **Monthly Sponsors:**

- June: Francesca Joyce, Gallaher and 1 HR Drain
- July: NARPM BBQ
- August: Marcia Shea, Legal Shield
- September: Greg Goodman, Goodman Insurance
- October: Bob, A Clean Gutter
- November: Hany Louis, Tile and Grout King
- December: Christmas Party

Thursday July 6, 2017 – 12:00pm-1:30pm At the Caldwell Ranch

### **MINUTES**

**Board Members present**: Brad Bonnifield (President-Elect), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), and Chris Cossitor (Director at Large)

Board Members Absent: Sean McCarthy (President), John Adams (Past-President)

#### **Leadership Team Members present:**

Andrea Caldwell (Certification/Education), Greg Goodman (Fundraiser Chair), Sarah Riqueros (Membership/ Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee /Leadership Team Members Absent: Dave Kraszewski, Bob Basso, Sandy Adams, Robert Collins

Meeting called to order at 12:40 PM by President-Elect Brad Bonnifield.

**Approval of Minutes** – June 2017 Minutes. Motion to approve as written, Motion 2<sup>nd</sup>, Motion carried

#### Treasurer's Report (Brad Abbott):

• Paid members: 46 Free Members: 2 Staff Members: 2 Promo Members: 2

• New Members: 1 New Affiliates: 1

• Paid Affiliates: 37 Free non-profit Affiliates: 4

• Bank balance: 36,374.82

Affiliate Report: (Dave Kraszewski) – Dave absent, Greg Goodman Reporting

- o Affiliate chair Dave Kraszewski has moved out of CA, Greg Goodman was nominated by Joi Walker to become the new affiliate chair, Lisa Goodman 2<sup>nd</sup> the motion, Motion carried
- o New affiliates
  - EZ Bathtub Re-glazing
  - Cuinn: American HVAC
- BBQ Update: Greg Goodman
  - o \$150 sponsorships and a \$50 prize per game will be given
  - o Every company bring a \$50 raffle prize will be suggested but is Optional

#### Membership (Lisa Goodman)

- New Members
  - o Visitor Bowl Lisa is receiving cards
  - o Free Membership give away every meeting
    - Email post card after meeting: Lisa
    - Will give away 10 free memberships each year. We have currently given out 2
- New Affiliates

- o What can we do to increase affiliate membership?
  - Contact our vendors and tell them the benefits of joining
  - We have been using Send Out cards to visitors to possibly attract new affiliates
- Newsletter will have a section welcoming new members to chapter

#### **President's Notes:**

- Website update Rob & Chris will work on, consider new provider
- Website notes from May: Lots of work for Rob, Possible monthly charges, reason for changing to new website was because there were lots of issues with national. **Are these issues now resolved?**
- Website notes from June: Rob post google calendar log in on Dropbox
  - Joi will update google calendar
  - Sean submit photos and bio
- Setting up mentoring program
- John spoke about the maintenance videos in our May meeting:
  - o \$170 video with branding, \$125 for regular video
  - o This arose as a possible member benefit

#### Education:

- September Finance class set for the 12<sup>th</sup>
  - o Have we started advertising the class
  - o When will we start asking members to sign up?
  - o Cost?

#### **Key-Speaker Schedule:**

- Friday July 14<sup>th</sup>: NARPM BBQ
- August 17<sup>th</sup>: Sandy Adams
- September 21st: Allison Disarro, Seacoast Commerce Bank: Banking Broker Trust Accounts
- Convention October 18th through 20th: Need speaker on 26th?
- November 16<sup>th</sup>: Brian Chong, CPA: Premier Tax Advisors
- December: Christmas Party

#### **Monthly Sponsors:**

- July: NARPM BBQ
- August: Marcia Shea, Legal Shield
- September: Greg Goodman, Goodman Insurance
- October: Bob, A Clean Gutter
- November: Hany Louis, Tile and Grout King
- December: Christmas Party

Meeting Adjourned: 1:53 PM

Respectfully Submitted, Joi Walker, Secretary

Thursday August 3, 2017 – 12:00pm-1:30pm

#### **MINUTES**

**Board Members present**: Sean McCarthy (President), John Adams (Past-President), Brad Bonnifield (President-Elect), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: none

#### **Executive Committee / Leadership Team Members present:**

Andrea Caldwell (Certification/Education), Greg Goodman (Affiliate Chair), Robert Collins (Web-site Chair), Sarah Riqueros (Membership/Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee /Leadership Team Members Absent: Bob Basso, Sandy Adams

Meeting called to order at 12:10 PM by President Sean McCarthy.

**Approval of Minutes** – July 2017 Minutes MOTION to Approve as written, 2<sup>nd</sup> motion carried.

#### Treasurer's Report (Brad Abbott):

- Paid members: 46 Free Members: 2 Staff Members: 2 Promo Members: 2
- New Members: 0 New Affiliates: 1
- Paid Affiliates: 38 Free non-profit Affiliates: 4
- Bank balance: \$37,145.94

#### **Affiliate Report:** (Greg Goodman)

- o Greg Goodman is the new affiliate chair
- o New members
  - EZ Bathtub Re-glazing
  - Cuinn: American HVAC
- BBQ Update: Greg Goodman all had excellent time. Activities under used \$2836 Gross profit

#### Membership (Lisa Goodman)

- New Members
  - o Visitor Bowl Lisa is receiving cards
  - o Free Membership give away every meeting
    - Email post card after meeting: Lisa
    - We will give away 10 free memberships each year. We have currently given out two
- New Affiliates
  - o What can we do to increase affiliate membership?
    - Contact our vendors and tell them the benefits of joining
    - Using Send Out cards to possibly attract new affiliates
    - Newsletter will have a section welcoming new members to chapter

- Website notes from another provider could cost \$120. Worth changing to lessen work of volunteers.
- Website notes from June: Rob post google calendar log in on Dropbox
  - Joi will update google calendar
  - o Any updates needed:
  - o Is there a way to welcome new members on our website?
    - Have we set this up?
- Setting up mentoring program
  - o New Members:
    - Reimburse up to \$25 for lunch or coffee
    - Board Member who will call new member and on what day:

- September class set for the 12<sup>th</sup>
  - o Finance
  - o Have we started advertising the class
  - o When will we start asking members to sign up?
  - o Cost?

#### **Key-Speaker Schedule:**

- August 17<sup>th</sup>: Sandy Adams
- September 21<sup>st</sup>: Allison Disarro with Seacoast Commerce Bank: Banking Broker Trust Accounts
- Convention October 18th through 20th: Need speaker on 26th?
- November 16<sup>th</sup>: Brian Chong, CPA: Premier Tax Advisors
- December: Christmas Party

I need help with finding one more speaker.

- Possible speakers Kathleen Richard and Jean Storm

#### **Monthly Sponsors:**

- August: Marcia Shea, Legal Shield
- September: Greg Goodman, Goodman Insurance
- October: Bob, A Clean Gutter
- November: Hany Louis, Tile and Grout King
- December: Christmas Party

Alternate 1: Rich Abdalah, Abdalah Law

Meeting Adjourned at 1:10 PM

Respectfully Submitted, Joi Walker, Secretary

Thursday September 7, 2017 – 6:00 PM-9:30 PM

#### **MINUTES**

**Board Members present**: Sean McCarthy (President), John Adams (Past-President), Brad Bonnifield (President-Elect), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: none

#### **Executive Committee / Leadership Team Members present:**

Andrea Caldwell (Certification/Education), Greg Goodman (Affiliate Chair), , Sarah Riqueros (Membership/Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee Members absent: Robert Collins, Bob Basso, Sandy Adams

Members present: Melissa Riqueros

**Meeting** called to order at 12:10 PM by President Sean McCarthy.

**Approval of Minutes** – August 2017 Minutes MOTION to Approve with correction of Date of meeting and "Minutes" vs. "Agenda" Made, 2<sup>nd</sup> motion carried.

#### Treasurer's Report (Brad Abbott):

• Paid members: 49 Free Members: 2 Staff Members: 2 Promo Members: 3

• New Members: 2 New Affiliates: 1

• Paid Affiliates: 41 Free non-profit Affiliates: 4

• Bank balance: \$35,059.66?

#### **Affiliate Report:** (Greg Goodman)

o Greg Goodman is the new affiliate chair

#### Membership (Lisa Goodman)

- New Members
  - Visitor Bowl Lisa is receiving business cards and mailing cards
  - We will give away 10 free memberships each year. We have currently given out
  - Consider an ad in the SCCAOR or Silvar Newsletters
- New Affiliates
  - Better Credit Services USA
  - What can we do to increase affiliate membership?
    - Contact our vendors and tell them the benefits of joining
    - Using Send Out cards to possibly attract new affiliates
    - Newsletter will have a section welcoming new members to chapter

#### **President's Notes:**

• Website notes from another provider could cost \$120. Worth changing to lessen work of volunteers.

- Website notes from June: Rob post google calendar log in on Dropbox
  - Joi will update google calendar
  - o Any updates needed:
  - o Is there a way to welcome new members on our website?
    - Have we set this up?
- Setting up mentoring program
  - o New Members:
    - Reimburse up to \$25 for lunch or coffee
    - Board Member who will call new member and on what day:

- September Finance class set for the 12<sup>th</sup>
  - o Finance

#### **Key-Speaker Schedule:**

- September 21<sup>st</sup>: Allison Disarro with Seacoast Commerce Bank: Banking Broker Trust Accounts
- Convention October 18th through 20th: Need speaker on 26th?
- November 16<sup>th</sup>: Brian Chong, CPA: Premier Tax Advisors
- December: Christmas Party

I need help with finding one more speaker.

- Possible speakers Kathleen Richard and Jean Storm

#### **Monthly Sponsors:**

- September: Greg Goodman, Goodman Insurance
- October: Bob, A Clean Gutter
- November: Hany Louis, Tile and Grout King
- December: Christmas Party

Alternate 1: Rich Abdalah, Abdalah Law

Meeting Adjourned 7:54 PM

Respectfully submitted,

Joi Walker, Aborn Properties

Thursday October 5, 2017 – 12:00pm-1:30pm

#### **MINUTES**

**Board Members present**: Sean McCarthy (President), John Adams (Past-President), Brad Bonnifield (President-Elect), Lisa Goodman (Vice President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: none

#### **Executive Committee / Leadership Team Members present:**

Andrea Caldwell (Certification/Education), Greg Goodman (Affiliate Chair) Sarah Riqueros (Membership/ Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee /Leadership Team Members Absent: Bob Basso, Robert Collins, Sandy Adams

Meeting called to order at 12:15 PM by President Sean McCarthy.

**Approval of Minutes** – September 2017 Minutes. Motioned approval as written, seconded, motion carried. Will table approval of September planning minutes to next meeting, as they were not at meeting

#### Treasurer's Report (Brad Abbott):

- Paid members: 50 Free Members: 2 Staff Members: 2 Promo Members: 4
- New Members: 1 New Affiliates: 2
- Paid Affiliates: 43 Free non-profit Affiliates: 4
- Bank balance: \$33,810.89
- MOTION to APPROVE BUDGET: Motion made, seconded and approved

#### Affiliate Report: (Greg Goodman)

- MOTION: Approve of Holiday party prices \$50 for first person from each company, \$25 for all others. Suggested holiday raffle gift per company. Motion made, seconded and approved
- Christmas Party committee meeting next week

#### Membership (Lisa Goodman)

- New Members
  - o Are we tracking Send Out Cards
- MOTION: Offer free annual dues to any member for affiliate who refers 3 or more Property Manager members in a 12 month period to our chapter. Motion made, seconded and approved
- Newsletter will have a section welcoming new members to chapter
- 2 minutes of meeting time will go to new affiliates to introduce themselves to chapter

- Website update will transfer to paid service to minimize long hours to volunteers
  - Joi will update google calendar
- Sponsors See page 3
- Setting up mentoring program

- Done for this year.
- Next Class scheduled for February 13, 2018

#### **Key-Speaker Schedule:**

- Convention October 18th through 20th
  - o Lisa's fun idea
- November 16<sup>th</sup>: Brian Chong, CPA: Premier Tax Advisors
- December: Christmas Party

### **Monthly Sponsors:**

• October: Bob, A Clean Gutter

• November: Hany Louis, Tile and Grout King

• December: Christmas Party

#### Alternate 1: Rich Abdalah, Abdalah Law

- Designation Packet Deadline If a member wishes to be recognized at the Convention in October 2017, the deadline to upload their packet is this Friday, August 4.
- Darryl Kazen Memorial Scholarship The deadline to apply is this Friday, August 4<sup>th</sup>. Here is the link for details: <a href="https://www.narpm.org/education/designations-and-certifications/darryl-kazen-memorial-scholarship/">https://www.narpm.org/education/designations-and-certifications/darryl-kazen-memorial-scholarship/</a>
- Leadership Training is November 13 & 14 in St. Louis. The current President Elect for your chapter is expected to attend as well as Ambassadors for 2018. Others can attend by paying the 175 fee.

Meeting adjourned at 1:27 PM

Respectfully submitted, Joi Walker, Secretary

Thursday November 2, 2017 – 12:00pm-1:30pm

### **MINUTES**

**Board Members present**: Sean McCarthy (President), John Adams (Past-President), Brad Bonnifield (President-Elect), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: Lisa Goodman

**Executive Committee / Leadership Team Members present:** Andrea Caldwell, Greg Goodman, Sarah Riqueros

Leadership Team Members Absent: Bob Basso, Sandy Adams, Robert Collins, Lisa Goodman

Meeting called to order at 12:16 PM by President Sean McCarthy.

#### Approval of Minutes –

- October 2017. Motioned approval as written, 2<sup>nd</sup>, motion carried.
- September planning: Motioned approved with changes to two job titles on Leadership team. 2<sup>nd,</sup> motion carried.

#### Treasurer's Report (Brad Abbott):

- Paid members: 50 Free Members: 2 Staff Members: 2 Promo Members: 4
- New Members: 0 New Affiliates: 2
- Paid Affiliates: 45 Free non-profit Affiliates: 4
- Bank balance: \$33,103.71

#### Affiliate Report: (Greg Goodman)

- Christmas Party Updates
  - MOTION: Sponsors receive one free ticket a \$50 value and all guests are \$25.
     Motion made, 2<sup>nd</sup> and approved
  - o Joi, Sarah, Brad, Greg, Chris

#### Membership (Lisa Goodman)

- New Members/ Affiliates
  - o Anyone who joins as a PM or affiliate gets a year free membership
  - o MOTION: Member or affiliate who refers two property managers in a 12 month period receive free annual membership, PMs or affiliates are eligible to refer. Motion made, 2<sup>nd</sup> and approved
- Newsletter will have a section welcoming new members to chapter
  - o Did we start doing this?

- Website update
- Rob post google calendar log in on Dropbox, Joi has updated calendar

- o Rob will work with 4 ½ to update. Will pay 4 ½ to start maintaining at \$200/ month
- o Is there a way to welcome new members on our website?
- Setting up mentoring program
  - o New Members:
    - Reimburse up to \$25 for lunch or coffee
    - What can we do to improve this process?
    - Do new members feel welcome?
    - Do new members see values in our chapter?
      - We should call new members and ask them about their experience so far
      - Sean to make calls....
- Send Out Cards Lisa (not present, no update)

#### Miscellaneous:

- Discussion of splitting into two monthly newsletters, one for the meeting content and one for news
- Discussion about which speakers were coming in January to a panel discussion

#### **Education:**

o Done

#### **Key-Speaker Schedule:**

- November 16<sup>th</sup>: Brian Chong, CPA: Premier Tax Advisors
- December: Christmas Party

#### **Monthly Sponsors:**

- November: Hany Louis, Tile and Grout King
- December: Christmas Party

Alternate 1: Rich Abdalah, Abdalah Law

Meeting adjourned at 1:33 PM

Respectfully submitted,

Joi Walker, Secretary

Thursday December 7, 2017 – 12:00pm-1:30pm

### **MINUTES**

**Board Members Present**: Sean McCarthy (President), John Adams (Past-President), Joi Walker (Secretary), Brad Abbott (Treasurer), Chris Cossitor (Director at Large)

Board Members Absent: Brad Bonnifield (President-Elect), Lisa Goodman (Director at Large)

Executive Committee / Leadership Team Members Present: Greg Goodman (Affiliate & Fundraiser Chair), Sarah Riqueros (Membership/Communication Chair), Lisa Goodman (Social Media Chair)

Executive Committee /Leadership Team Members Absent: Bob Basso (Affiliate Coordinator), Sandy Adams Andrea Caldwell (Certification/Education), (Legislative - State/National News), Robert Collins (Web-site Chair)

Meeting called to order at 12:20 PM by President Sean McCarthy.

Approval of Minutes – November 2017 Minutes. Minutes Motioned approval as written, 2<sup>nd</sup>, motion carried.

#### Treasurer's Report (Brad Abbott):

- Paid members: 50 Free Members: 2 Staff Members: 2 Promo Members: 4
- New Members: 1 New Affiliates: 2
- Paid Affiliates: 47 Free non-profit Affiliates: 4
- Bank balance: \$32, 792.42

# Affiliate Report: (Affiliate Chair)

- Christmas Party Committee
  - o Joi, Sarah, Brad, Greg, Chris
- Sponsors get 1 free admission, tracked by Brad A on sign in sheet
- 84 people How many people signed up. All sponsors paid.
- Joi will ask Rob to MC and run auction. Sean to observe moment of silence for Jana Segal
- Brad to have different color tickets for raffle and auction

#### Membership (Lisa Goodman) – absent, no report

- New Members/ Affiliates
  - o 2 referrals equal free dues in 12 month period
  - o Member who refers someone who joins gets a free membership
    - Applies to both PM and affiliates
    - Affiliates get free membership for bringing new PM's, not Affiliates
- Newsletter will have a section welcoming new members to chapter

- Website update 4 ½ to start maintaining at \$119/month starting in December
- Google Calendar updated by Joi
  - o Is there a way to welcome new members on our website?
    - Have we set this up?

- Setting up mentoring program
  - o New Members:
    - Reimburse up to \$25 for lunch or coffee
    - What can we do to improve this process?
    - Do new members feel welcome?
    - Do new members see values in our chapter?
      - We should call new members and ask them about their experience so far
      - Sean to make calls....

o Done for the year. Next class Feb. 13, 2018

# **Key-Speaker Schedule:**

• December: Christmas Party

# **Monthly Sponsors:**

• December: Christmas Party

Meeting adjourned at 12:55 PM

Respectfully submitted, Joi Walker, Secretary



# Session expires in 19:51

# 199N e-Postcard - Confirmation

Print this page for your records. The Confirmation Number below is proof that you successfully filed your e-Postcard.

We received your FTB 199N California e-Postcard on February 02, 2018 10:53 AM.

# **Confirmation Number:**

205933203306

# **Entity Information**

### **Entity ID:**

2059332

#### **Entity Name:**

THE SANTA CLARA COUNTY CHAPTER OF NARPM

# **Account Period Beginning:**

JANUARY 01, 2017

# **Account Period Ending:**

**DECEMBER 31, 2017** 

This is not your entity's first year in business.

Your entity has not terminated or gone out of business.

Your entity has not changed the account period.

#### **Gross Receipts:**

\$61,196

This is not an amended return.

An IRS Form 1023/1024 is not pending.

# Date IRS Form 1023/1024 Filed:

N/A

#### FEIN:

770342116

# **Doing Business As:**

Website Address:

# **Entity's Mailing Address**

1190 S BASCOM AVE SUITE 108 BRAD BONNIFIELD SAN JOSE, CA 95128

# Principal Officer's Information

Name: BRAD BONNIFIELD 1190 S BASCOM AVE SUITE 108 BRAD BONNIFIELD SAN JOSE, CA 95128

# **Contact Information**

Name: DYANN M SHEPARD

Phone: 805.466.0947

Print

Log Out

After we process your 199N e-Postcard, you may receive a bill if the three year gross receipt average is greater than the amount allowed for filing a 199N e-Postcard

Copyright © 2018 State of California



# Manage Form 990-N (e-Postcard)

Home | Security Profile | Logout

EIN 	Organization Name	Tax Year	End Date	Created On	Status	Submission ID	Action
77-0342116	THE SANTA CLARA CHAPTER OF NARPM	2017	12-31-2017		Accepted	10065520180331696402	, ************************************

««« Prev Page 3 ▼ Next »»»

**CREATE NEW FILING** 



# Confirmation

Home | Security Profile | Logout

Your Form 990-N(e-Postcard) has been submitted to the IRS

Organization Name: THE SANTA CLARA CHAPTER OF NARPM

EIN: 770342116Tax Year: 2017

Tax Year Start Date: 01-01-2017Tax Year End Date: 12-31-2017

• Submission ID: 10065520180331696402

• Filing Status Date: 02-02-2018

• Filing Status: Pending

Note: Print a copy of this filing for your records. Once you leave this page, you will not be able to do so.

MANAGE FORM 990-N SUBMISSIONS



# **Contact Information**

Home | Security Profile | Logout

e-Postcard Profile Select EIN **Organization Details Contact Information** Confirmation Electronic Notice-Form 990-N (e-Postcard) Organization Address and Principal Officer Information Organization's legal name: THE SANTA CLARA CHAPTER OF NARPM If your organization conducts business using another name (DBA), enter other name: \* = required field Organization: **DBA Name** DBA Name - continued

# **ENTER ADDITIONAL DBA NAMES**

THE PER NAMES	
Country*  US - United States	<b>√</b> "A
Number and Street (or PO Box)*	
1190 S BASCOM AVE SUITE 108	
City or Town*	
SAN JOSE	*/
State*	
CA - California	▼
Zip Code*	
95128	age of
Organization's website address, if applicable	

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1190 S BASCOM AVE SUITE 108		E)	
Number and Street (or PO			
US - United States		▼ 💬	
Country*	7		
BRAD BONNIFIELD			
Person Name*	—		
Person	** · * · · · · · · · · · · · · · · · ·	V Supplement	
Type of Name*			
Principal Officer:			

SAVE FILING

SUBMIT FILING



# **Santa Clara County Chapter Leadership**

### **Chapter Leadership**

President: Brad Bonnifield – brad@cornerstonepm.net

President-Elect: Sarah Riqueros – sarah@almaden4rent.com

Secretary: Joi Walker - joi@abornproperties.com

Treasurer: Brad Abbott – <u>Brad@presidentialpm.com</u>

Director at Large: Chris Cossitor – <u>flapsup@cossitorgroup.com</u>

Director at Large: Lisa Goodman – Lisa@silvercreekvalleyproperties.com

Past President: Sean McCarthy -

sean@goldenstatepropertymanagement.com

Educational Coordinator: Andrea Caldwell - agetto@aol.com

Membership Coordinator: Chris Cossitor / Lisa Goodman

Legislative Coordinator: Sandy Adams – Sandy@rentalhousingnetwork.com

Affiliate Co-Chair/Program

Coordinator: Greg Goodman – ggoodman 1@farmersagent.com

Marketing/Publications: Sarah Riqueros - sarah@almaden4rent.com

Affiliate Co-Chair: Bob Basso – bassorjp@aol.com

Education/Designation Chair: Andrea Caldwell – agetto@aol.com

Website Chair: Robert Collins - robert@cw-hms.com

QUESTION SUMMARIES DATA TRENDS INDIVIDUAL RESPONSES

Page 1: Election of Incoming Officers and Directors for 2018 Customize Export ▼ Q1 I approve of the Board of Directors and leadership Committee as presented below. Answered: 13 Skipped: 0 YES NO 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100% ANSWER CHOICES ▼ RESPONSES ▼ YES 13 100.00% 0.00% 0 Total Respondents: 13



# **NARPMSCC-2018 Election of Incoming Officers and Directors**

1 message

narpmscc.social@gmail.com via surveymonkey.com <member@surveymonkeyuser.com> Reply-To: narpmscc.social@gmail.com

Fri, Nov 3, 2017 at 9:41 AM

# NARPM SCC-2018 Leadership election

Cast your vote...Click the button below to start the survey. Thank you for your participation!

Begin Survey

Please do not forward this email as its survey link is unique to you.

<u>Unsubscribe</u> from this list

Powered by SurveyMonkey\*

NARPM Santa Clara County					
		dget for 2017			
		Notes			
Income:					
Member Dues - Annual		51 members @ \$140 each (Based on 2016 Roster)			
Affiliate Dues - Annual		37 affiliates @ \$295 each (Based on 2016 Roster)			
50/50 Drawing	,	Estimate from 2015 income			
Education		2015 Class income			
Annual Fundraiser Event	2,500	100 Guests at \$25			
		\$4,950 - 90 guests @ \$55, \$500 Special Raffle (iPad mini), \$750 for			
Holiday Party	6,550	50/50 Raffle, \$350 Photo Booth Sponsor			
	0.400	\$630 Member Retention, \$500 Advertising Grant (Available), \$500			
Grants from NARPM National	2,130	Education Grant, Speaker Travel Grant \$500			
Total Income	\$ 32,540.00				
Total meome	Ψ 32,340.00				
Expense:					
50/50 Drawing	1,000	1/2 of estimated income			
		\$204 (\$17 per month) MailChimp, \$400 flyers & misc costs,			
Advertising	604	Mailings/Flyers/Invoices			
Awards/Scholarships	200	4 \$50 Amex Gift Cards for 1 Affiliate Meeting			
Bank Charges		Bank account is free			
		\$2,000 - Pres. & Pres Elect Sponsorship to attend Natl Conv @			
		\$1,000 each; \$200 gift for Holiday Party for outgoing President, \$500			
Board of Directors	3,600	BOD Dinner, \$800 End of Year BoD gifts, \$100 President Budget			
	,	<del>-</del>			
Catering/Room Rental	6.960	\$696 average per meeting x 10 meetings, \$300 Adobe Lodge Fee			
Conventions		\$500 Donation to NARPM National Past Presidents Golf Tourney			
Donations		\$1,200 Annual Fundraiser Donation, \$500 Family Giving Tree			
Education		2015 Education Expenses			
	.,	Free local memberships for first 10 sign ups @ \$140 each, Free			
Free Memberships	1.695	Membership for Affiliate of the Year \$295			
Fundraiser Annual Expense		\$1,000 Food, \$250 Drinks, \$250 Other/Decorations/Etc			
T dilarated 7 timaar Experies	1,000	\$2170 Casino; 90 dinners @41=\$3690; \$300 tips (10 tips of \$30);			
		Raffle Giveaway (iPad mini) \$400; \$375 for 50/50 Raffle; \$651.41			
Holiday Party Expense	7 686	Photo Booth; \$100 decorations			
Merchant Fees	,	Paypal, Square, Etc. (Estimate Based on 2015 expense)			
Professional - Legal/Acctng		Tax Return Preparation + Tax			
1 Totossional - Legal/Accting	173	2 speakers @ \$250 each + \$50 Gift Card Per Meeting @ 8 Meetings,			
Professional - Speakers	1 400	\$500 Out-of-Town Speaker Travel Expense			
i Tolessioliai - Opeakels	1,400	\$150 Designation Reimbursements (estimated 3), \$1500 Leadership			
Scholarship	1,950	,			
Supplies		Plaques, gift cards for convention giveaways, other misc.			
Tradeshow		Tradeshow Expense			
Website		Website Hosting Expense			
vvepsite	130	MARCHING EVACUOR			
Total Expense	\$32,456.41				
	Ţ-,				
Not be a ma	400 =0				
Net Income	\$83.59				
Changes to budget:					
Topics:					



# NARPM Santa Clara County - Thursday , January 19th - MARK YOUR CALENDAR!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: brad@cornerstonepm.net

Tue, Jan 10, 2017 at 12:09 PM

NARPM Santa Clara County - Meeting Reminder

View this email in your browser



Thursday, January 19th, 8:15am-10am, Three Flames Restaurant in San Jose

ADD THIS EVENT TO YOUR CALENDAR!

SPEAKER OF THE MONTH

**TOPIC: E&O Insurance** 

<u>Brief Bio</u>: Sean Grady serves as VP of Sales for the Western Region at Member Insurance Agency, Inc. He has 11 years



SEAN GRADY
Members Insurance
VP of Sales
847-277-2628





**BREAKFAST MEETING COSTS:** 

First Time Guests Are FREE!

Members: FREE with membership

Affiliates: FREE with membership

Returning Non-Members: \$20@door

WHERE WE MEET:
Three Flames
1547 Meridian Ave, San Jose, CA
95125

WHEN WE MEET: Every Third Thursday of the Month from 8:15am to 10am of sales and insurance expertise. Most recently, he served as Regional VP at TIB Insurance Brokers, Inc. Prior to TIB Insurance Brokers, Inc., he served as an Account Executive at Member Insurance and was a top sales performer during his tenure.

#### SPONSOR OF THE MONTH



CLAY SELLAND
Signet Mortgage
925-807-1500
clay@signetmortgage.com





Congrats to Our Affiliate of the Year for 2016! Mr. Richard Abdallah!

#### **OUR NEW WEBSITE**

JOIN

Interested in becoming an Affiliate?

Click HERE to learn more!

#### LIKE US ON FACEBOOK



# BROKER OWNER RETREAT \*\*Tradeshow Included! Learn, Build, an Enhance Relationships!

When: March 20-22nd
Where: The Mirage Hotel, Las
Vegas! Click HERE for Special

NARPM Pricing!

Click **HERE** for more info.!

# WHAT YOU MISSED AT THE HOLIDAY PARTY!





See all the fun photos <u>HERE!</u>
Special thanks to our Photo Booth sponsors, <u>Gallaher, Co.</u> and <u>1-Hour Drain!</u>



Proceeds went to Sunday Friends!
Click <u>HERE</u> for more information
about this amazing non-profit charity!



#### CALNARPM CONFERENCE AND TRADESHOW

\*\*Learn from the top minds in the industry!

When: April 12th-14th

Where: Napa Valley Marriot Hotel!

Click **HERE** for more info.!

## EDUCATION / DESIGNATIONS

Don't have a designation yet? It's time to get one!

This year we have two classes being taught at our chapter:

NARPM®/IREM® and Finance

Dates to follow!

Achieving your designation from NARPM® is good for your business and sets you apart from your competitors. You will not only build your business through referrals, you will develop new skills that help maintain your current client base. Apply for your designation today by clicking HERE.



#### LEGISLATIVE UPDATE

STATE: On and after July 1, 2017, a landlord shall provide a written notice to the prospective tenant about bed bug identification, behavior and biology, the importance of cooperation for prevention and treatment, and the importance of and for prompt written reporting of suspected infestations to the landlord.



Read the latest

Residential Resource

Magazine Articles

from NARPM

National!



For more updates like this one, visit RentalHousingNetwork.com.



Thank you to our Legislative Chair, Sandy Adams with Rental Housing Network! Congrats to our very own

Membership Chair, Sarah Campbell,
and her Family, Matt and Levi, for
welcoming Baby Logan into the
world! Congrats to Grandma

Melissa, and Grandpa Rod Riqueros
too!

# \*SAVE THE DATE\* NEXT MEETING IS THURSDAY, FEBRUARY 16TH WITH MOLLY CURRENT!



# MOLLY CURRENT Project Sentinel Director of Fair Housing 650-321-6291 x8101 mcurrent@fairhousing.org

2017 - I Shall Slay!

#### DID YOU KNOW...

You can ask questions to NARPM Members Nationwide!

Click <u>HERE</u> to join the NARPM Business Leader GOOGLE Group.

Add yourself to this group to see how others have handled situations, to avoid pitfalls, and to get insight and support! If you're not a part of this groups, you're missing a great resourse that NARPM provides to all members!



Your 2017
President, Sean
McCarthy, with
Golden State
Property
Management!

The Board of Directors and Leadership Team meet every 1st Thursday of the month at The Adobe Lodge in Santa Clara from 12pm-1:30pm. Everyone is welcome to come share their ideas! (Lunch not included) Please RSVP via e-mail to our NARPM SCC President at least 24 hours in advance.



#### NARPM Santa Clara County - Thursday , February 16th - MARK YOUR CALENDAR!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: brad@cornerstonepm.net

Fri, Feb 10, 2017 at 1:27 PM

NARPM Santa Clara County - Meeting Reminder

View this email in your browser



Thursday, February 16th, 8:15am-10am, Three Flames Restaurant in San Jose

ADD THIS EVENT TO YOUR CALENDAR!

SPEAKER OF THE MONTH

<u>TOPIC:</u> Fair Housing and How to Stay in Compliance!

Brief Intro: Project Sentinel is a non-



MOLLY CURRENT

Project Sentinel

Director of Fair Housing Services

650-321-6291 x8101

mcurrent@housing.org

profit organization. It's primary function is to assist individuals with housing problems such as discrimination, mortgage foreclosure & delinquency, rental issues including repairs, deposits, privacy, dispute resolution, home buyer education, post purchase education, and reverse mortgages. Molly will talk about a new law prohibiting insurance discrimination, policies for processing out-of-country applicants, and the new HUD guidance on criminal records. She will also talk about the difference between Federal and California fair housing laws and how to comply with them.



# S S



**BREAKFAST MEETING COSTS:** 

First Time Guests Are FREE!

Members: FREE with membership

Affiliates: FREE with membership

Returning Non-Members: \$20@door

WHERE WE MEET: Three Flames

#### SPONSOR OF THE MONTH



BURCH BOEHNER
State Farm
408-287-8190
burch.boehner.nt26@statefarm.com

1547 Meridian Ave, San Jose, CA 95125

WHEN WE MEET: Every Third Thursday of the Month from 8:15am to 10am

**OUR NEW WEBSITE** 

JOIN

LIKE US ON FACEBOOK





Congrats to Our Affiliate of the Year for 2016! Mr. Richard Abdallah!

**OUR AFFILIATE MEMBERS** 

Interested in becoming an Affiliate?

Click HERE to learn more!



# BROKER OWNER RETREAT \*\*Tradeshow Included! Learn, Build, an Enhance Relationships!

When: March 20-22nd

Where: The Mirage Hotel, Las Vegas! Click HERE for Special

NARPM Pricing!

Click **HERE** for more info.!

## WHAT YOU MISSED AT LAST MONTH'S MEETING!



Special thanks to our speaker last month, Sean Grady, with Members Insurance, 847-277-2628, who spoke to the group about E&O Insurance and Cyber Security. Sean reminds us to speak to your



#### CALNARPM CONFERENCE AND TRADESHOW

\*\*Learn from the top minds in the industry!

When: April 12th-14th

Where: Napa Valley Marriot Hotel!

Click HERE for more info.!



#### LEGISLATIVE UPDATE

Do you manage a property in Mountain View? Did you know that, as of January 7th, 2017, you must offer tenants a written lease with a minimum of two option terms: six months and one year. The landlord and tenant can also agree to a written lease with mutually acceptable terms that are different from the six months and one year term options. This ordinance applies to any apartment building

insurance agent, and make a list of action items and/or things to ask your them about to make sure you are properly covered.

Some tips: Find out how your Policy defines what an "Insured Loss" and "Wrongful Act" means, as it varies from policy to policy. Ask your agent for the following extra coverage (little cost to you): Personal Injury = Coverage for slander and libel, and can provide for Wrongful Eviction (not related to discrimination allegations). Bodily Injury & Property Damage = Can be purchased for Property Showings only. Also, you will want to check to see if you have cyber coverage, and if your insurance carrier will do the following for you if a breach occurs: Breach Sounseling, Crisis Management, Remediation Planning (i.e. credit monitoring products), Notification Assistance (costly and lots of red tape depending on state), Evidentiary Support.

Click <u>HERE</u> for a copy of Sean's Presentation.

#### **OUR CHARITIES**



Click <u>HERE</u> for more information about this amazing non-profit charity!



with three or more dwelling units in a single structure. For more information and other requirements, click HERE.

For more updates like this one, visit RentalHousingNetwork.com.



Thank you to our Legislative Chair, Sandy Adams with Rental Housing Network!

\*SAVE THE DATE\*
NEXT MEETING IS
THURSDAY, MARCH 16TH WE WILL HAVE PANELS OF
EXPERT AFFILIATES!
Property Managers: Come
ask your questions!





Members - Read the
latest Residential
Resource Magazine
Articles from NARPM
National!

Click <u>HERE</u> for more information about this amazing non-profit charity!

# EDUCATION / DESIGNATIONS

MARCH 14th - Managing Single Family Homes and Small Investments



(Note: This is an 8-Hour Course)
Managing Single Family Homes and
Small Investment Properties is the
result of an exciting collaboration
between IREM® and the National
Association of Residential Property
Managers (NARPM®) that serves as
a primer for agents and owners to
introduce them to real estate
management basics.

For more information and to register, click HERE.

Don't have a designation yet? It's time to get one!

This year we have two classes being taught at our chapter:

NARPM®/IREM® and Finance

Achieving your designation from NARPM® is good for your business and sets you apart from your

#### DID YOU KNOW...

You can ask questions to NARPM Members Nationwide!

Click <u>HERE</u> to join the NARPM Business Leader GOOGLE Group.

Add yourself to this group to see how others have handled situations, to avoid pitfalls, and to get insight and support! If you're not a part of this groups, you're missing a great resourse that NARPM provides to all members!

competitors. You will not only build your business through referrals, you will develop new skills that help maintain your current client base.

Apply for your designation today by clicking HERE.



Your 2017
President, Sean
McCarthy, with
Golden State
Property
Management!





The Board of Directors and Leadership Team meet every 1st Thursday of the month at The Adobe Lodge in Santa Clara from 12pm-1:30pm. Everyone is welcome to come share their ideas! (Lunch not included) Please RSVP via e-mail to our NARPM SCC President at least 24 hours in advance.





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Our mailing address is: Info@NARPMSCC.com



#### NARPM Santa Clara County - Thursday , March 16th - See Y ou Next W eek!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: info@narpmscc.com

Thu, Mar 9, 2017 at 8:15 AM

NARPM Santa Clara County - Meeting Reminder

View this email in your browser



Thursday, March 16th, 8:15am-10am,
Three Flames Restaurant in San Jose

ADD THIS EVENT TO YOUR CALENDAR!

It's Affiliate Month!

Join us while our Affiliate
Team of Experts answer
questions and help to educate
us on how to help our



Property Managers,

Bring a business card &
Enter To Fabulous Prizes!
No Purchase or Raffle
Ticket Required

Gifts may vary

business & leading trends in their fields.

The Expert Panels include:

- Cleaning & Restoration -

Contractors - Law & Attorneys

- Mortgage & Insurance
  - Home Repairs
- Landscape & Roofing & More!

Say "Thank You" to your favorite affiliates by adding a testimonial to the NARPM SCC webpage! Simply send an e-mail to Sean McCarthy with the testimonial and we'll take care of the rest. Help them today, as they help you throughout the year.



**BREAKFAST MEETING COSTS:** 

First Time Guests Are FREE!

Members: FREE with membership

Affiliates: FREE with membership

Returning Non-Members: \$20@door

WHERE WE MEET:
Three Flames
1547 Meridian Ave, San Jose, CA
95125

WHEN WE MEET:
Every Third Thursday of the Month
from 8:15am to 10am

**OUR NEW WEBSITE** 



Congrats to Our Affiliate of the Year for 2016! Mr. Richard Abdallah!

**OUR AFFILIATE MEMBERS** 

Interested in becoming an Affiliate?

Click HERE to learn more!

SAVE THE DATE! EDUCATION CLASS MARCH 14, 2017

Santa Clara Chapter (San Jose, CA) – Managing Single-Family Homes & Small Investment Properties SFH201

#### LIKE US ON FACEBOOK



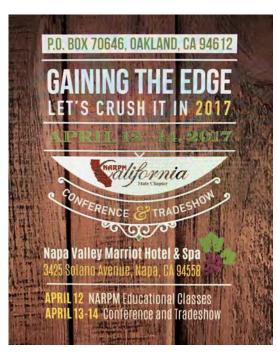
BROKER OWNER RETREAT

\*\*Tradeshow Included! Learn,
Build, an Enhance Relationships!

<u>When:</u> March 20-22nd <u>Where:</u> The Mirage Hotel, Las Vegas! Click <u>HERE</u> for Special

**NARPM Pricing!** 

Click **HERE** for more info.!



CALNARPM CONFERENCE AND TRADESHOW

Managing Single Family Homes and Small Investment Properties is the result of an exciting collaboration between IREM<sup>®</sup> and the National Association of Residential Property Managers (NARPM<sup>®</sup>) that serves as a primer for agents and owners to introduce them to real estate management basics.

#### Instructor:

Kellie Tollifson, MPM<sup>®</sup> RMP<sup>®</sup>
Time: 8:00 am – 5:00 pm
(Note: This is an 8-Hour Course)

Register Online or By Form
You can sign up and pay online for
education courses by log-in to
Online Registration / eCommerce
OR

**Download registration form** 

Big Thank Y ou to Burch Boehner , State Farm Insurance Agent for sponsoring last month's meeting!



(408) 287-8190 201 E Taylor St #2, SJ, CA 95112 http://www.burchboehner.com/

\*\*Learn from the top minds in the industry!

When: April 12th-14th

Where: Napa Valley Marriot Hotel!

Click <u>HERE</u> for more info.!





#### LEGISLATIVE UPDATE

STATE: Lawmakers have introduced a bill to repeal the Costa-Hawkins Rental Housing Act, landmark legislation that exempts new construction and single-family homes from local rent control laws.

AB 1506 was introduced Friday, Feb. 17, the last day to propose bills in the California Legislature for 2017. Assemblymen Richard Bloom, D-Santa Monica; Rob Bonta, D-Oakland; and David Chiu, D-San Francisco, authored the proposal with Sen. Ben Allen, D-Santa Monica, as a co-author. Should AB 1506 succeed and Costa-Hawkins be repealed, each city and county in California would have the ability to adopt rent control measures without any limitations. Key provisions of the Costa-Hawkins Act include:

> Exempting construction built after 1995 from local rent control laws, meaning newly constructed units could fall under rent control.

# EDUCATION / DESIGNATIONS

Don't have a designation yet? It's time to get one!

This year we have two classes being taught at our chapter:

NARPM®/IREM® and Finance

Dates to follow!

Achieving your designation from NARPM® is good for your business and sets you apart from your competitors. You will not only build your business through referrals, you will develop new skills that help maintain your current client base. Apply for your designation today by clicking HERE.



Read the latest

Residential Resource

Magazine Articles

from NARPM

National!

- Exempting single-family homes from any form of rent control
- Requiring all local rent control laws to contain a "vacancy decontrol" provision, which allows the rental price to increase after a tenant moves out. In otherwords, even if the tenant moves out voluntarily, your local rent control ordinance could require you to offer the property at the same low rent that the last tenant was paying.

#### - Sandy Adams

For more updates like this one, please visit

RentalHousingNetwork.com



Thank you to our Legislative Chair, Sandy Adams with Rental Housing Network!

Thank you Molly Current for coming to talk to us last month about updates and Fair Housing hot topics!

#### **DID YOU KNOW...**

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Add yourself to this group to see how others have handled situations, to avoid pitfalls, and to get insight and support! If you're not a part of this groups, you're missing a great resourse that NARPM provides to all members!



Your 2017
President, Sean
McCarthy, with
Golden State
Property
Management!

The Board of Directors and Leadership
Team meet every 1st Thursday of the
month at <u>The Adobe Lodge</u> in Santa
Clara from 12pm-1:30pm. Everyone is
welcome to come share their ideas!
(Lunch not included) Please RSVP via
e-mail to our NARPM SCC President at
least 24 hours in advance.



MOLLY CURRENT
Project Sentinel
Director of Fair Housing
650-321-6291 x8101

mcurrent@fairhousing.org

2017 - I Shall Slay!









## NARPM Santa Clara County - Sign up today for the NARPM Summer BBQ!! See you Thursday!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: brad@cornerstonepm.net

Mon, Apr 17, 2017 at 8:18 AM

NARPM Santa Clara County - Meeting Reminder

View this email in your browser



Thursday, April 20th, 8:15am-10am, Three Flames Restaurant in San Jose

ADD THIS EVENT TO YOUR CALENDAR!

CalBRE Audits and Y ou!

SPEAKER OF THE MONTH

Meeting topics include:



Pam Strickland

SPONSOR OF THE MONTH





Dave Kraszewski
SERVPRO Southwest San Jose
http://www.servproofswsanjose.com/

- What triggers a CalBRE audit?
- How to prepare for the auditor's visit.
- What if you face a CalBRE accusation?
- What the cost can be in fines, penalties, legal fees.

#### Pam's Professional Background:

Pam Strickland is an independent compliance consultant for real estate, mortgage, escrow and property management companies. She has held a California real estate license since 1980 and her clients include both CalBRE and DBO licensed companies. She strongly suggests that companies always remain completely compliant with all laws and regulations and not wait until the auditors are knocking at their door to get things in order.

In addition to her in-office consulting, Pam is a writer, speaker and instructor on real estate industry topics and an expert witness for real estate related litigation. She has over 30 years of real estate and mortgage experience and managed a large brokerage in Santa Barbara before becoming a full-time consultant in the early 1990's.

She was a founding director of the California
Association of Mortgage Brokers (CAMB), and
was the president of the Central Coast Chapter
before becoming the state president in 1994.
Past honors include being named the California
Broker of the Year by the CAMB in 1992 and
National Broker of the Year in 1993 by the NAMB.





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JOIN

LIKE US ON FACEBOOK



#### LEGISLATIVE UPDATE

The San Jose City Council will be considering the proposed Ellis Act Ordinance and the Tenant Protection Ordinance on April 18, 2017 at 1:30 p.m



Benefiting
Sunday Friends Charity
When: Friday July 14th 2017
12:00pm - 5:00pm
Where: The Caldwell Ranch Resort
13485 Hardling Ave., San Martin, CA
95046
Bring your family and join your

Bring your family and join your friends at NARPM for an afternoon of fun in the sun!

Exciting activities including pool, bocce, basketball, ping pong, horseback riding for children, horseshoes, bean bag toss, auction and prize raffle.

Buy Tickets <u>HERE</u>
Price: \$35 online (13 & under free). \$40 Day Of
Register This Thursday at the Meeting & Receive \$5
Off!



Regular Session in the Council Chambers, City Hall

4.2 Amendment to the Ellis Act Ordinance Implementing Procedures for Removal of Rent Stabilized Units from the Rental Market. This will included longer notices to tenants and require the owner to pay relocation fees.

4.3 The proposed City Council
action also recommends directing
staff to incorporate a requirement
that a property owner offer a
renewable one-year written lease to
tenants in the forthcoming
Apartment Rent Ordinance.

#### - Sandy Adams

For more updates like this one, please visit

RentalHousingNetwork.com



Thank you to our Legislative Chair, Sandy Adams with Rental Housing Network!

A BIG Thank you to our panel Affiliates for all of your great input and info at our last meeting!!



Please Note: There will not be a regular meeting in July. Instead please join us for our annual charity event. It's going to be a lot of Fun!!

May 18th Guest Speaker Mayor Sam Liccardo City of San Jose





Congrats to Our Affiliate of the Year for 2016! Mr. Richard Abdallah!

**OUR AFFILIATE MEMBERS** 

Interested in becoming an Affiliate?





Knowledge Sharing
& Raffle Prizes!!

Big Applause to the Affiliates that
came out to speak in the
expert panels and put a face to
the industry you represent! W e
know what a HUGE role you play
in our business; and we
appreciate you!

Thank you again to Dave Kraszewski, for organizing the event; and our MC, Robert Collins for keeping us on track!!





Read the latest

Residential Resource

Magazine Articles

from NARPM

National!

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## NARPM SCC - Newsletter & NARPM Summer BBQ!! See you next week; & Happy Mother's Day W eekend!!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: brad@cornerstonepm.net

Fri, May 12, 2017 at 9:15 AM

NARPM Santa Clara County - Meeting Reminder

View this email in your browser



Thursday, May 18th, 8:15am-10am, Three Flames Restaurant in San Jose

ADD THIS EVENT TO YOUR CALENDAR!





Mayor Sam Liccardo
City of San Jose

#### All the W ay Home

Join us as Mayor Sam Liccardo answers our questions and introduces the All the Way Home project in helping veterans find a home.

Santa Clara County has among the highest percentage of unsheltered veterans in the nation. No person who has served our country should be left out in the cold. Together we can do better! Santa Clara County and the City of San Jose have launched ALL THE WAY HOME, a campaign to house homeless veterans. New incentives are available to support those who rent to veterans.

SPONSOR OF THE MONTH



Benefiting
Sunday Friends Charity
When: Friday July 14th 2017
12:00pm - 5:00pm
Where: The Caldwell Ranch Resort
13485 Hardling Ave., San Martin, CA
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Bring your family and join your friends at NARPM for an afternoon of fun in the sun!

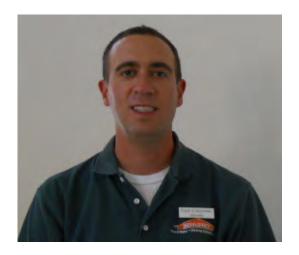
Exciting activities including pool, bocce, basketball, ping pong, horseback riding for children, horseshoes, bean bag toss, auction and prize raffle.

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If your company would like to donate an item for the fund raising auction, the charity supported is Sunday Friends







Dave Kraszewski
SERVPRO Southwest San Jose
http://www.servproofswsanjose.com/



Please Note: There will not be a regular meeting in July. Instead please join us for our annual charity event. It's going to be a lot of Fun!!

June 15th Guest Speaker
Larry Stone
Santa Clara County Assessor



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**OUR AFFILIATE MEMBERS** 

#### LIKE US ON FACEBOOK



#### LEGISLATIVE UPDATE

May 9, 2017, the San José City Council approved the Tenant Protection
Ordinance (TPO) which goes into effect immediately. After over two years of public debate over the TPO, the City Council approved requirements for landlords to state a cause when nocing tenants to vacate, providing rights to tenants faced with noces to vacate.

The TPO will apply to all apartments with three units or more on the same property, regardless of when they were constructed. According to the San Jose Housing Department, the TPO applies to over 87,000 rental apartments in San José. Landlords will only be allowed to terminate tenancy under one of the twelve just causes stated in the ordinance which include:

#### <u>Just cause reasons based on tenant</u> <u>actions</u>

- 1. Nonpayment of rent
- Material or habitual violation of the lease
  - Substantial damage to the apartment

# EDUCATION / DESIGNATIONS

# This year Finance Cash Flow Analysis will be taught at our chapter!

Instructor: Vickie Gaskill,

MPM® RMP®

Course Description:

This advanced course will teach you how to forecast and calculate your client's cash on cash return and their internal rate of return on their investment properties. You will also learn how to measure your performance and effectiveness as a property manager. Whether your client is a traditional investor or a "frustrated seller", once the property becomes a rental, it is all about the numbers. Understanding the "numbers" will enable you to advise your clients based on what is in their financial best interests and explain how. You can better forecast how a replacement vs. a repair, or a rent increase, can enhance the property's value. You move from someone that just collects rent and coordinates repairs and move to being their consultant.

When: September 12, 2017 Location: Century 21 Alpha, 5978 Silver Creek Valley Road #50, San Jose, CA 95138

- 4. Refusal to agree to a like or new rental agreement
  - 5. Nuisance behavior
- Refusing access to the apartment, requested in accordance in law
- 7. Unapproved holdover subtenant

Just cause reasons based on landlord decision or consequence of action

- 8. Substantial rehabilitation of the apartment
- Ellis Act removal or demolition
   Owner move-in
  - 11. Order to vacate
  - Vacation of Unpermitted apartment

The tenant has the right to challenge "just cause" reasons 1 through 7 (tenant actions).

The owner will be required to pay relocation fees to the tenant for "just cause" reasons 8 through 12 (owner action).

Councilmembers Johnny Khamis and Dev Davis were the only members who voted against the action.

- Sandy Adams

For more updates like this one, please visit

RentalHousingNetwork.com



\$195 for members before 8/20/17

Online Registration / eCommerce

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Thank you to our Legislative Chair, Sandy Adams with



Your 2017
President, Sean
McCarthy, with
Golden State

A Big Thank you to our April Speaker, Pam Strickland!!

It was a very informative session, hearing about the many pitfalls and best practices when it comes to BRE Audits and our Property Management profession

The Board of Directors and Leadership
Team meet every 1st Thursday of the
month at The Adobe Lodge in Santa
Clara from 12pm-1:30pm. Everyone is
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(Lunch not included) Please RSVP via
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Read the latest

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from NARPM

National!





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#### NARPM SCC - Newsletter & NARPM Summer BBQ! See you next week!!

NARPM Santa Clara County <info@narpmscc.com>
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Fri, Jun 9, 2017 at 9:18 AM

NARPM Santa Clara County - Meeting Reminder

View this email in your browser



Thursday, June 15th, 8:15am-10am,

<u>Please Note</u>: No Meeting in July. Instead

Please Join Us for Some Fun with the

Summer BBQ July 14th, Benefiting Sunday

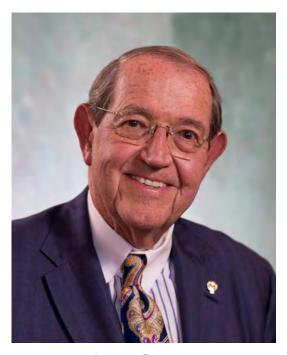
Friends Charity!

Details below...

Three Flames Restaurant in San Jose

ADD THIS EVENT TO YOUR CALENDAR!

#### SPEAKER OF THE MONTH



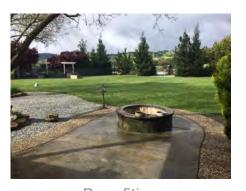
Larry Stone
Santa Clara County Assessor

Has the Silicon V alley "boom" peaked? What's ahead? More smooth sailing or choppy waters?

Assessor Larry Stone will discuss the current status and trends of our real estate markets from office, industrial and retail, to single-family and apartments. He will also comment on key economic indicators to Silicon Valley, including venture capital investment, IPO's, patents, and immigration. A real estate investor and developer by profession, Stone has been the elected

Assessor for 22 years. He manages a department responsible for \$419 billion in assessed values

#### NARPM Summer BBQ



Benefiting
Sunday Friends Charity
When: Friday July 14th 2017
12:00pm - 5:00pm
Where: The Caldwell Ranch Resort

13485 Hardling Ave., San Martin, CA 95046 Bring your family and join your

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Off!

If your company would like to donate an item for the fund raising auction, the charity supported is Sunday Friends

generating \$4.2 billion in property tax revenue supporting our schools and local governments.

SPONSOR OF THE MONTH





The Plumbing Rooter Specialists!

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Francesca Gallaher
francesca@gallaherco.com
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Contstruction | www.gallaherco.com

1-Hour Drain www.1hourdrain.com Plumbing and sewer services (888) 603-6886 | info@1hourdrain.com



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#### LEGISLATIVE UPDATE

Measure G
Approved by the Voters

Extended Deadline to Register a
New Residential Landlord Business
-- Now December 15, 2017

Residential landlords of one or two rental units - which includes those who rent out a room in their home or accessory unit - will now pay the San José business tax for the first time as of July 1, 2017. The City Council established a grace period until December 15, 2017, so that these residential landlords can apply

### MPM<sup>®</sup> RMP<sup>®</sup> Course Description:

This advanced course will teach you how to forecast and calculate your client's cash on cash return and their internal rate of return on their investment properties. You will also learn how to measure your performance and effectiveness as a property manager. Whether your client is a traditional investor or a "frustrated seller", once the property becomes a rental, it is all about the numbers. Understanding the "numbers" will enable you to advise your clients based on what is in their financial best interests and explain how. You can better forecast how a replacement vs. a repair, or a rent increase, can enhance the property's value. You move from someone that just collects rent and coordinates repairs and move to being their consultant.

When: September 12, 2017 Location: Century 21 Alpha, 5978 Silver Creek Valley Road #50, San Jose, CA 95138

Time: 9 am – 4 pm

Cost:
\$195 for members before 8/20/17

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for and secure a valid business tax certificate from the City and pay the business tax without incurring penalties and interest. If the payment of the business tax is made after December 15, 2017, then interest and penalties will accrue retroactive to July 1, 2017. For more information or to register your rental go to: <a href="http://www.sanjoseca.gov/index.aspx?NID=2812">http://www.sanjoseca.gov/index.aspx?NID=2812</a>

Sandy Adams

For more updates like this one, please visit

RentalHousingNetwork.com



Thank you to our Legislative Chair, Sandy Adams with Rental Housing Network!

A Big Thank you to San
Jose City Mayor ,
Sam Liccardo for meeting
with us in May!
Topics included All the Way Home
project in helping veterans find a
home and a Q&A Session touching
on the Hot Topics in the PM Industry.

Details of All the Way Home: Santa Clara County has among the highest percentage of unsheltered veterans in the nation. No person who has served our country should be left out in the cold. Together we can do better! Santa Clara County and the

Apply for your designation today by clicking HERE.

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#### NARPM SCC~ Annual Summer BBQ Event is Here! Register T oday for July 14th!!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: info@narpmscc.com

Thu, Jul 6, 2017 at 9:09 AM



**Annual SCC NARPM** 

#### **Charity Summer BBQ!**

## Great Event for the Entire Office Team!! Haven't Signed up Y et?

Click **HERE** to Register

#### Handy info:

Have fun in an event? You're eligible to win a prize!

Want to Donate a Prize to the Charity Raffle? Very much appreciated!

Bringing a car? Great, Property Parking Available After Street Parking Full:)

#### See you Next Friday!

<u>Please NOTE</u>: There will not be a July NARPM Meeting at Three Flames
Instead Join Us for Fun in the Sun!!







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#### SCC NARPM ~ August Backpack Drive is On! ~ See you Thursday!!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: info@narpmscc.com

Mon, Aug 14, 2017 at 8:00 AM

NARPM Santa Clara County - Meeting Reminder

View this email in your browser



Thursday, August 17th, 8:15am-10am, Three Flames Restaurant in San Jose

Please Note: The October Meeting will be held October 26, 2017

ADD THIS EVENT TO YOUR CALENDAR!

August Guest Speaker



Sandy Adams



Meeting Topics Include: Measure G Approved by the Voters The Business Tax - Registering your Residential Properties

Rent Control | Occupancy Standards | Defining Criminal Activity | Limits on Rent Increases Capital Improvement Pass-thru

#### **Backpack Drive!!!**



Once a year, NARPM has a backpack drive for the The Family Giving Tree charity. This meeting is THE meeting! Don't forget to bring backpacks and/or items to put in the backpacks. Don't



Affiliate of the Year for 2016! Mr. Richard Abdallah!

**OUR AFFILIATE MEMBERS** 

Interested in becoming an Affiliate? Click HERE to learn more!

#### EDUCATION / **DESIGNATIONS**

Have You Enrolled?

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have time to shop?
The Family Giving Tree will
shop for you-Checks donations are also
appreciated.

\*\*No blue or red backpacks please.\*\*\*

Check out: OfficeMax, Office Depot,

or Staples online for savings!

#### **August Sponsor**





Marcia Shea - LegalShield
Independent Associate
@
legalshieldindependentasso
ciatemarciashea

Good Company, Fun Times & All for a Great Cause property's value. You move from someone that just collects rent and coordinates repairs and move to being their consultant.

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Apply for your designation today by clicking HERE.

#### September Guest Speaker

Thank You for making our Annual Family BBQ such a Special Event!





Benefiting
Sunday Friends Charity



Special Thank You to our Gracious Hosts, Andrea & Pat Caldwell & our Sponsors:

#### Allison Disarro





#### Topic: Banking Broker Trust Accounts

Allison DiSarro is the Senior Vice
President of Property Management
Banking at Seacoast Commerce Bank.
Seacoast Commerce Bank's Property
Management division is focused solely on
banking Property Management
Companies and their Broker Trust
Accounts. While Trust Accounts remain a
"taboo subject" at most banks, Allison
specializes in the rules set forth by the
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are consistently in compliance, to avoid
any future failed audit.

Allison has been with Seacoast
Commerce Bank since early 2010,
banking ONLY Property Management
companies and works closely with the
software vendors and payment
processers. Allison has been referred
many times by BRE auditors and auditing
consultants due to the lack of knowledge
at banks on broker trust accounts.

- A Clean Gutter
- Burch Boehner, State Farm
- Los Gatos Roofing
- Abdallah Law Offices
- ServPro SW San Jose
- Water Damage Recovery
- Water Heaters Only





#### BRE APPROVED TRUST ACCOUNTS-DOES YOUR BANK DO IT RIGHT?

- ~ Will your Trust account pass a BRE audit?
- ~ Why do so many banks get it wrong?
- ~ Signature Card Compliance
- ~ Additional Risks from having your "trust accounts" at the wrong bank

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Add yourself to this group to see how others have handled situations, to avoid pitfalls, and to get insight and support! If you're not a part of this groups, you're missing a great resourse that NARPM provides to all members!

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The Board of Directors and Leadership

Team meet every 1st Thursday of the month at <u>The Adobe Lodge</u> in Santa Clara from 12pm-1:30pm. Everyone is welcome to come share their ideas! (Lunch not included) Please RSVP via e-mail to our NARPM SCC President at least 24 hours in advance.



Read the latest

Residential Resource

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National!



#### **BREAKFAST MEETING COSTS:**

First Time Guests Are FREE!

Members: FREE with membership

Affiliates: FREE with membership

Returning Non-Members: \$20@door

WHERE WE MEET:
Three Flames
1547 Meridian Ave, San Jose, CA
95125

WHEN WE MEET:
Every Third Thursday of the Month
from 8:15am to 10am



#### LEGISLATIVE UPDATE

Measure G
Approved by the Voters

Extended Deadline to Register a
New Residential Landlord Business
-- Now December 15, 2017

Residential landlords of one or two rental units - which includes those who rent out a room in their home or accessory unit - will now pay the San José business tax for the first time as of July 1, 2017. The City Council established a grace period until December 15, 2017, so that these residential landlords can apply for and secure a valid business tax certificate from the City and pay the business tax without incurring penalties and interest. If the payment of the business tax is made after December 15, 2017, then interest and penalties will accrue retroactive to July 1, 2017. For more information or to register your rental go to: http://www.sanjoseca.gov/ index.aspx?NID=2812

- Sandy Adams

For more updates like this one, please visit

RentalHousingNetwork.com



Thank you to our Legislative Chair, Sandy Adams with

### Rental Housing Network!





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### NARPM Class - Finance: Cash Flow Analysis - It's not too late to Enroll for this Class Hosted by SCC on 9/12/17!!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: info@narpmscc.com

Thu, Sep 7, 2017 at 8:49 AM



## Santa Clara and Alameda/Contra Costa Counties Chapters Education

Location: Century 21 Alpha, 5978 Silver Creek Valley Rd. #50, San Jose, CA 95138 Location Phone Number: 408.313.8274

COURSE: Finance Cash Flow Analysis
September 12, 2017 | 9am - 4pm

Instructor: Vickie Gaskill, MPM® RMP®



Online Register HERE

#### Course Description:

This advanced course will teach you how to forecast and calculate your client's cash on cash return and their internal rate of return on their investment properties. You will also learn how to measure your performance and effectiveness as a property manager. Whether your client is a traditional investor or a "frustrated seller", once the property becomes a rental, it is all

about the numbers. Understanding the "numbers" will enable you to advise your clients based on what is in their financial best interests and explain how. You can better forecast how a replacement vs. a repair, or a rent increase, can enhance the property's value. You move from someone that just collects rent and coordinates repairs and move to being their consultant.

#### How YOU will Benefit?

By learning cash flow analysis and how to measure your own performance you will be able to better advise and better serve your clients. When you can quantify how your performance is superior, and how your recommendations contribute to a more profitable ownership experience, more clients will seek you out and your existing clients will more highly value your input and advice.

#### Learning Objectives:

- Identify the different components of Cash Flow Analysis
- Describe how to calculate the income derived from Cash Flow
- Explain how income is derived from Loan Amortization
- Summarize tax considerations and tax "savings to an investor
- Explain how income is derived from Appreciation
- Calculate a budgeted cash flow for a rental house
- Calculate budgeted IRR for a rental house

#### **FEE FOR COURSE:**

NARPM Member: \$250

Non-NARPM Member: \$350

Retake \$150

RMP®/MPM® Designee \$150

Designee Candidate \$250

Course sponsored by the Santa Clara and Alameda/Contra Costa Counties Chapters of NARPM® Contact: Andrea Caldwell, MPM® RMP®, agetto@aol.com or 408.313.8274

#### **REGISTRATION**

Name	 	 	
Company			

Address	
City/ST/Zip	
Email	
<u>METHOD</u>	OF PAYMENT
☐ Check enclosed for	\$ Chk #
☐ Charge my c	credit card \$
□ VISA □ MC	☐ AMEX ☐ Discover
Name on card	
All information below	w this line will be shredded
Card #	
	_ Security Code

CANCELLATION POLICY Cancellations must be received in writing. If received by August 31, 2017, registrant will receive a full refund less a \$25.00 processing fee. If received after August 31, 2017, a 50% refund will be issued. No refunds will be made on the day of class; however, the registration fee can be applied to a later class, with a \$25.00 transfer charge. If course is cancelled because a minimum of 10 registrations have not been met or for any other reason, tuition paid will be fully refundable. All courses are subject to cancellation by NARPM®.

In order to receive a certificate of completion, students must achieve a minimum of 70% on the NARPM® exams.

#### FAX, MAIL or E-MAIL REGISTRA TION FORM:

638 Independence Parkway, #100, Chesapeake, VA 23320 P: 800-782-3452 | F: 866-466-2776 E: educationinfo@narpm.org Or sign up using the Member log-in at www.narpm.org

#### NARPM® ANTITRUST STATEMENT

It is the policy of the NARPM® to comply fully with all antitrust laws. The antitrust laws prohibit, among other things, any joint conduct among competitors that could lessen competition in the marketplace. NARPM®'s membership is composed of competitors; they must refrain from discussing competitively sensitive topics, including those related to pricing (such as rates, fees, or costs), individual competitors or specific business transactions, or controlling or allocating markets. Further, NARPM® shall not restrict members' ability to solicit competitors' clients or to advertise for business in any way that is not false, deceptive or otherwise illegal.

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#### NARPM SCC September Newsletter ~ See you Thursday!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: info@narpmscc.com

Mon, Sep 18, 2017 at 9:04 AM

NARPM Santa Clara County - Meeting Reminder

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#### Thursday, September 21st, 8:15am-10am, Three Flames Restaurant in San Jose

Please Note: The October Meeting will be held October 26, 2017 SAVE THE DATE! HOLIDAY PARTY Dec.13th, 5:30pm!!

ADD THIS EVENT TO YOUR CALENDAR!

September Guest

#### <u>Speaker</u>

#### Allison Disarro





#### Topic: Banking Broker Trust Accounts

Allison DiSarro is the Senior Vice
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#### September Sponsor



Richard K. Abdalah
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10455 Torre A venue Cupertino, CA 95014

(408) 252-5211 | rabdalah@abdalahlaw.com

The Board of Directors and Leadership Team meet every 1st Thursday of the month at The Adobe Lodge in Santa Clara from 12pm-1:30pm. Everyone is welcome to come share their ideas! (Lunch not included) Please RSVP via e-mail to our NARPM SCC President at least 24 hours in advance.



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National!



#### LEGISLATIVE UPDATE

Bills passed but not yet signed:

Capitol Hill has been busy trying to solve the state's housing problems with new legislation. Governor Brown has shown support for more affordable housing legislation, therefore he is expected to sign the bills that have already made it to his desk.

Senate Bill 2 would create a permanent source of funding for affordable housing by charging up to \$225 on certain real estate transactions. (Not Home and Commercial Real Estate Purchases) Senate Bill 3 would place a \$4 Billion statewide housing bond on a future ballot. This money would fund existing affordable housing projects that are no longer funded by the state's Redevelopment Agency. Senate Bill 35 addresses the state's housing-supply shortage. Currently the state provides the cities with the number of units they need to build each year in order to keep up with their share of the regional demand. However, the cities are not required to build the recommended number of units. Under SB 35 the state would take a more aggressive approach to require cities to approve more housing developments. SB 166 would push cities to plan for more low-income to moderateincome housing.



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Assembly Bill 634 , if signed by the Governor, will eliminate local HOA approved rules and replace them with statewide mandates that will allow an individual owner to install a solar energy system on the roof of the building in which the owner resides, or a garage or carport adjacent to the building that has been assigned to the owner for exclusive use.

#### - Sandy Adams

For more updates like this one, please visit

RentalHousingNetwork.com



Thank you to our Legislative Chair, Sandy Adams with Rental Housing Network!

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### NARPM SCC Newsletter ~ See you Oct. 26th!! Holiday Party Event is Here - Register Today!!

NARPM Santa Clara County <info@narpmscc.com>
Reply-To: NARPM Santa Clara County <info@narpmscc.com>
To: brad@cornerstonepm.net

Fri, Oct 13, 2017 at 12:33 PM

NARPM Santa Clara County - Meeting Reminder

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Thursday, October 26th, 8:15am-10am,

<u>Three Flames Restaurant in San Jose</u>

SAVE THE DATE! HOLIDAY PARTY Dec.13th, 5:30pm!!

Join The Fun & Reserve Your Office A Spot <u>HERE!!</u>

ADD THIS EVENT TO YOUR CALENDAR!

#### October Guest Speaker



# Trustee Help Respect · Sort · Move it out! Cari Hays Founder & President

Trusteehelp.com (408) 489-9558

## Topic: Hoarding The process Property Managers

/ Landlords should go through for a tenant and their belongings

#### October Sponsor



A Clean Gutter
Bob Russell
(408)476-7100
acleangutter@gmail.com



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Richard
Abdalah!
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NARPM's 2017
Holiday Party!!
Benefiting Sunday
Friends Charity



Join us for Good Times, Cocktails, Casino Night, Dinner & Exciting Raffle Prizes!

Please Register HERE for this

Exciting Event!!

Doors and cash bar open at 5:30 pm!

First Guest: \$50 | Each Additional Guest: \$25

Please bring a \$50 Gift for the Raffle per Company

I-Something Raffle Tickets Available, Cost: \$25 / ticket



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Property
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BIG Thank You to our Sponsors in Helping to Support Sunday Friends & This Holiday Event:











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1547 Meridian Ave, San Jose, CA 95125

#### WHEN WE MEET:

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signing into law the following bills:

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Senate Bill 35 addresses the state's housing-supply shortage. Currently the state provides the cities with the number of units they need to build each year in order to keep up with their share of the regional demand. However, the cities are not required to build the recommended number of units.

Under SB 35 the state will take a more aggressive approach to require cities to approve more housing developments.

Senate Bill 166 will push cities to plan for more low-income to moderate-income housing.

Assembly Bill 352 will help increase the stock of micro units, "efficiency dwelling units," which usually measure 220 square feet or less.

On another note, we seem to be returning to the "Department of Real Estate."

SB-173 Real estate: Bureau of Real Estate "Whenever the terms "bureau,"

"division," "Bureau of Real Estate,"

"State Real Estate Division," or

"Real Estate Division" are used, they

mean the Department of Real

Estate.

Whenever the terms "Bureau of Real Estate," "State Real Estate Division," or "Real Estate Division" are used in any other law, they mean the Department of Real Estate.

This section shall become operative on July 1, 2018."

- Sandy Adams

For more updates like this one, please visit

RentalHousingNetwork.com



Thank you to our Legislative Chair, Sandy Adams with Rental Housing Network!

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#### SCC NARPM ~ Sign up for Holiday Party T oday! See You Thursday!!

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To: brad@cornerstonepm.net

Fri, Nov 10, 2017 at 9:04 AM

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Thursday, November 16th, 8:15am-10am,

<u>Three Flames Restaurant in San Jose</u>

SAVE THE DATE! HOLIDAY PARTY Dec.13th, 5:30pm!!

Join The Fun & Reserve Your Office A Spot <u>HERE!!</u>

ADD THIS EVENT TO YOUR CALENDAR!

#### November Guest Speaker

Brian Chong , CPA, CFP®



Premier Tax
Advisors
www.premiertaxadvisors.com

How to A void Paying Taxes When Selling a Rental Property

Brian is the owner of Premier Tax
Advisors in San Jose - the #1 rated
CPA firm on Yelp. Brian is a
licensed CPA, CFP, Enrolled Agent,
and has a Bachelor's degree in
Economics from UC Berkeley and a
Master's degree in Taxation from
San Jose State. Prior to starting his
accounting firm, Brian worked at
Ernst & Young, Cisco Systems, and
Marcus & Millichap. The majority of
his clients are tech professionals,
real estate investors, and business
owners.

brian@premiertaxadvisors.com

(408) 217-9992 105 N. Bascom Ave, Ste 205. San Jose, CA 95128



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#### **EDUCATION**

Developing Rewarding Owner Relationships

SAVE THE DATE! February 13, 2018

Location: Century 21 Alpha, 5978 Silver Creek Valley Road #50, San Jose, CA 95138

<u>Time</u>: 9 am – 4 pm

This fundamental course covering the four (4) steps in the cycle of owner relations will assist you in developing and managing your clients from first contact to termination. From the big picture to the small details, you will learn industry best practices in obtaining new clients and working with them during several scenarios.

#### **DESIGNATIONS**

#### November Sponsor



#### Hany Louis

Phone: 408-930-8453

"Don't settle for anything less than the royal treatment!"

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Full Service Tile and Grout
Installation, Repair and Restoration

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Apply for your designation today by clicking HERE.

## Referral Promotion!

If you refer 2 Property
Managers & they
become members
...You will receive

FREE Local Dues for a Year!!

Ask Brad Abbott for more details at the next meeting!!

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Doors and cash bar open at 5:30
pm!

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Guest: \$25

Please bring a \$50 Gift for the Raffle
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I-Something Raffle Tickets Available, Cost: \$25 / ticket



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January 2018



Panel Guest Speakers

Richard Abdallah http://www.abdalahlaw.com/

Sandy Adams
<a href="RentalHousingNetwork.com">RentalHousingNetwork.com</a>

Paul D.
Stavolone, CPA
Martin Stavolone & Hughes CPAs
PC





McCarthy, with Golden State Property Management!



Richard Abdalah
ABDALAH LAW OFFICES

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#### www.sccaor.com

Call for Action!
Tell the San Jose City
Council to OPPOSE New
Rent Control
Regulations!

Cooperate with SCCAOR by signing their petition against additional rent control restrictions.

The petition can be found at: https://www.sccaor.com/ government/rentcontrol/ https://www.facebook.com/



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WHERE WE MEET: Three Flames

#### WHEN WE MEET: Every Third Thursday of the Month from 8:15am to 10am



#### LEGISLATIVE UPDATE

#### Costa-Hawkins

After several unsuccessful attempts by the state Legislature to repeal the Costa-Hawkins Rental Housing Act — the landmark legislation protecting the rights of property owners against extreme forms of rent control — an alliance of advocacy groups filed a statewide ballot initiative Oct. 23 to repeal the legislation. Not only could a repeal place single-family homes under rent control, but it could expand to new construction. We already have a housing shortage. Repealing Costa-Hawkins could send developers off to other states where there are fewer restrictions.

This does not mean that state legislators have given up on repealing Costa-Hawkins. Next year we will be watching Assembly Bill 1506.

AB 1506 would repeal the Costa-Hawkins Rental Housing Act in its entirety. Costa-Hawkins, enacted in 1995 in response to increasingly strict rent control ordinances in municipalities statewide, places limits on how and when local governments may impose rent control ordinances. Costa-Hawkins preempts local ordinances by giving landlords the authority to establish initial rent upon a unit's voluntary vacancy by the prior tenant, exempts single-family homes from rent control, and prohibits rent control on all new construction.

- Sandy Adams

For more updates like this one, please visit

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To: brad@cornerstonepm.net

Tue, Dec 5, 2017 at 2:23 PM



## YOU'RE INVITED to NARPM Santa Clara County Chapter 's HOLIDAY PARTY!

Register **HERE** for this Exciting Event!!

Wednesday, December 13th, 2017, 6:00pm

Doors and cash bar open at 5:30 pm!

~ Cocktails ~ Casino Night ~ Dinner ~ Raf fle ~

Location: Three Flames Restaurant 1547 Meridian Ave., San Jose, CA 95125

First Guest: \$50 | Each Additional Guest: \$25 Please bring a \$50 Gift for the Raffle per Company

I-Something Raffle Tickets Available, Cost: \$20 / ticket









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