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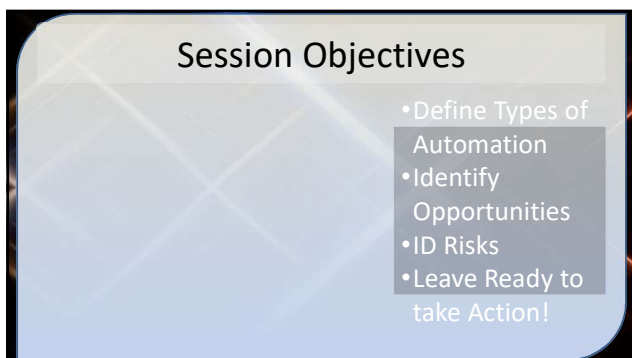
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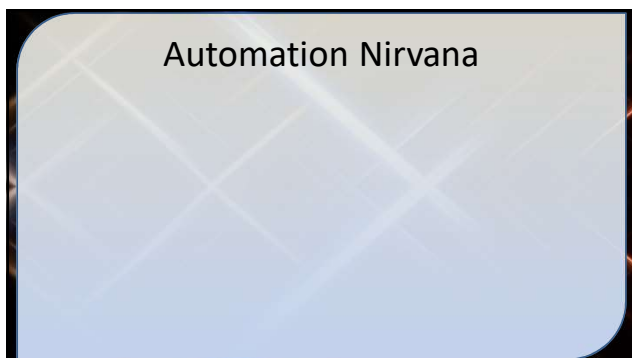
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**“Manage” from the Beach**

- High Touch
- Low Touch
- No Touch
- Blended Automation

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**Office Set Up    Demographics**

**Technology    Staff    Risks &**  
**Comfort    Impact    Rewards**

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**Plan your Work**

- Assess Risks v Benefits
- Can Reduce Risks?
- What do you need to maximize value?

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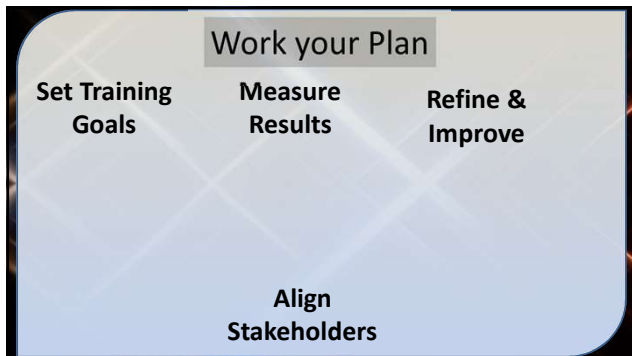
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