## Monday Afternoon 2:00-5:00

2:00 PM	CEO to Welcome and Introduce President		
2:05 PM	President to Welcome and Introductions of leaders with each other at tables		
2:15 PM	Running your chapter – NARPM® CEO		
	Chapter leaders share what they think is needed to have a successful chapter. Discuss what NARPM® requires of Chapters		
2:35 PM	Demonstrate how to use NARPM.org – NARPM® CEO		
	<ul> <li>Chapter Documents and logos</li> <li>Leadership Section</li> <li>Pulling Rosters and Sending emails</li> </ul>		
3:15 PM	Understanding Financials of the Chapter (Treasurer and CEO)		
	<ul> <li>Importance of Chapter Leaders having financial reports at each meeting – NARPM® CEO</li> <li>Budgeting and Financial presentations – NARPM® Treasurer</li> </ul>		
3:20 PM	How to use Chapter website		
3:45 PM	Break		
4:00 PM	Partnership of RVP and Chapters (Lead by successful RVP)		
4:20 PM	How to handle conflict within a Chapter (Open discussion) - NARPM® CEO		
4:40 PM	How to affectively use grants that are supplied to chapter from NARPM® National (Have sample grants filled out and available to discuss) – Member Services Chair		
4:50 PM	What Makes a Chapter Shine – NARPM® President		
5:00 PM	Adjourn and have regions go to dinner (Dutch treat)		

<u>Tuesday</u>				
8:30 AM	Welcome and Introduction of NARPM® President	NARPM® CEO		
	Review Purpose of today	NARPM® President		
	Introduction of NARPM® RVPs			
	Introduction of NARPM® Committee Chairs			
8:45 AM	Build your Chapter for Success			
	How to get your chapter going and growing	Jim Roman, Facilitator		
	<ul> <li>What is your NUMBER ONE goal for your Chapter?</li> <li>What do you think your biggest challenge you will face in reaching goal (vs. Give one challenge you face as a leader in your chapter)</li> <li>Leadership Roles in the Chapters – who does what</li> <li>Chapter Recruitment</li> <li>Go through sections on the manual</li> <li>Why do you need Committees</li> <li>Delegation so President does not have so much on their plate and people are afraid of the responsibilities and do not want to be President</li> </ul>			
9:35 AM	Effective grassroots legislative initiative can be a strong benefit for the Chapters to offer – Governmental Affairs Representative			
9:45 AM	Break into Regions and State Chapters to share issues respective chapters have faced and work together on how to resolve			
10:30 AM	Break			
10:50 AM	Break into Regions and State Chapters: Share ideas of how to run a successful chapter meeting to get people to attend!			
11:30 AM	Affiliates helping you grow your chapter Harr	y Heist, Attorney at Law		
12:15 (noon	) lunch			
1:10 PM	How to get your chapter going and growing Jim I	Roman, Facilitator		
	<ul> <li>Creating Raving Fans</li> <li>Network, Network</li> <li>How to deal with Conflict on the Board of Directors</li> <li>Chapter Challenges</li> <li>Dealing with Difficult people</li> <li>Other items</li> </ul>			
2:00 PM	Break into Regions and State Chapters: Share ideas on how to grow your membership in the chapter			

2:40 PM

Break

2:55 PM	Assessing Board's Strength	Chapter Leader Panel	
	President and Presidents-Elect discuss their chapter statement, if your chapter does not have one, then		
	Delegation – how to do it well		
	What makes your chapter strong?		
3:20	How to build a stronger board	Jim Roma, Facilitator	
	Hold a board orientation and share what is expecte	ed of leaders.	
	Stay focus on Future, not today.		
	Let you committees do the work		
3:30 PM	Break into Regions and State Chapters: What do you need to make your chapter successful and to get people involved?		
4:00 PM	Break		
4:15 PM	Take away that you can take back to your chapter and share?		
	Jim Ron	nan and NARPM President	
4:45 PM	Adjourn with closing comments		

## 6:00 Dinner

To get the most out of Tuesday, chapters come prepared to discuss as a group the following:

- What are your chapters 2020 goals?
- What is the Chapters Biggest Challenge?
- What is the greatest Chapter success the Chapter?
- Share the Mission and Vision of the Chapter?
  - If Chapters do not have a Mission and Vision, set a timeframe for them to come up with one and send to the RVP.
- Talk about how the chapters hold their planning sessions for the year?
   If chapters do not hold a planning session, they are challenged to hold at least a half day session with their committee chairs and plan their year
- What do Chapter feel National can do to help support the Chapters?