

# 29<sup>th</sup> Annual Convention Education

Location: Rosen Shingle Creek, 9939 Universal Blvd., Orlando, Florida 32819  
 Location Phone: 866.996.9939

## SELECT COURSE(S)

- Developing Rewarding Owner Relationships**  
 October 16, 2017 | 9 am – 4 pm  
 Instructor: Betty Fletcher, MPM® RMP®



- Office Operations - Policy and Procedures**  
 October 16, 2017 | 9 am – 4 pm  
 Instructor: Vickie Gaskill, MPM® RMP®



- Advanced Owner Client Relations**  
 October 17, 2017 | 9 am – 4 pm  
 Instructor: Michael McCreary, MPM® RMP®



- ADVANCED COURSE Finance: Cash Flow Analysis**  
 October 17, 2017 | 9 am – 4 pm  
 Instructor: Mike Nelson, MPM® RMP®



- In-House Maintenance: How To Run a Successful and Profitable Maintenance Operation Alongside Your Property Management Company**  
 October 17, 2017 | 9 am – 4 pm  
 Instructor: Kit Garren, MPM® RMP®



- Ethics**  
 October 18, 2017 | 12:30 – 3:30 pm  
 Instructor: Paul Arrington, MPM® RMP®  
 Note: Does not meet the National Association of REALTORS® (NAR) Ethics Requirement.



Course descriptions are available at <http://www.narpm.org/education/course-descriptions/>

| FEE PER COURSE     | 6-Hour Course        |               | Ethics |
|--------------------|----------------------|---------------|--------|
|                    | On or Before Sept 18 | After Sept 18 |        |
| Member             | \$195                | \$250         | \$45   |
| Non-member         | \$295                | \$350         | \$95   |
| Retake             | \$75                 | \$150         |        |
| RMP®/MPM® Designee | \$100                | \$150         |        |
| Designee Candidate | \$180                | \$250         |        |

### CANCELLATION POLICY

Cancellations must be received in writing. If received by **Sept 18, 2017**, registrant will receive a full refund less a \$25.00 processing fee. If received **after Sept 18, 2017**, a 50% refund will be issued. No refunds will be made on the day of class; however, the registration fee can be applied to a later class, with a \$25.00 transfer charge. **If course is cancelled because a minimum of 10 registrations have not been met or for any other reason, tuition paid will be fully refundable. All courses are subject to cancellation by NARPM®.**

**In order to receive a certificate of completion, students must achieve a minimum of 70% on the NARPM® exams.**

**Don't want to fill out this form? REGISTER & PAY ONLINE by using the Member log-in at [www.narpm.org](http://www.narpm.org)**

### OR fill out this Registration form

Name \_\_\_\_\_  
 Company \_\_\_\_\_  
 Address \_\_\_\_\_  
 City/ST/Zip \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Email \_\_\_\_\_

- Do you hold a NARPM® designation?  
 Please check  RMP®  MPM®  
 Are you a NARPM® Designee Candidate\*?  
 Please check  RMPC  MPMC

\*Candidates get a discounted rate for course registrations.

### NARPM® ANTITRUST STATEMENT

It is the policy of the NARPM® to comply fully with all antitrust laws. The antitrust laws prohibit, among other things, any joint conduct among competitors that could lessen competition in the marketplace. NARPM®'s membership is composed of competitors; they must refrain from discussing competitively sensitive topics, including those related to pricing (such as rates, fees, or costs), individual competitors or specific business transactions, or controlling or allocating markets. NARPM® shall not restrict members' ability to solicit competitors' clients. NARPM® shall not restrict members' ability to advertise for business, provided the advertising is not false, deceptive or otherwise illegal.

### AND ALSO, fill out your Method of Payment

I would also like to apply for my NARPM® designation at this time. Please charge my credit card:  \$150 RMP®

\$250 MPM®  \$95 CSS®  \$95 CRMB  \$95 CMC

Check enclosed for \$ \_\_\_\_\_ Chk # \_\_\_\_\_

Charge my credit card \$ \_\_\_\_\_  
 VISA  MC  AMEX  Discover

Name on card \_\_\_\_\_

Signature \_\_\_\_\_

----- All information below this line will be shredded. -----

Card # \_\_\_\_\_

Exp Date \_\_\_\_\_ Security Code \_\_\_\_\_

### MAIL or E-MAIL REGISTRATION FORM:

638 Independence Parkway, #100, Chesapeake, VA 23320

P: 800-782-3452 | E: [educationinfo@narpm.org](mailto:educationinfo@narpm.org)

Or sign up using the Member log-in at [www.narpm.org](http://www.narpm.org)



National Association of Residential Property Managers