
Core Values at HomePointe

Service Orientation

- We aim to have service that satisfies all our clients
- Conduct our work in a way that conveys genuine caring
- Treat all with patience and consideration
- Treat others the way you wish to be treated
- Deal with conflict and change calmly

Safety

- Report all unsafe conditions or equipment immediately
- Report all incidents, injuries, illnesses or near misses immediately
- Be aware of your surroundings
- Use your tools, follow your training, and never do anything to compromise safety

Maximize Return on Investment

- Be proactive about issues and problems
- Encourage original ideas that can be discussed openly
- Share and apply knowledge, skills and information openly in the workplace
- Be a good steward of your resources
- See the big picture

Accountability and Integrity

- Maintain high standards of professional ethics
- Arrive to work on time, ready and motivated
- Value the management and reporting structure when voicing concerns
- Take responsibility for your own actions/behaviors and hold others accountable as well
- Comply with all laws, policies, and procedures related to job function
- Use discretion in how and to whom communication is made

Quality

- Exhibit a sense of pride of ownership in HomePointe's mission and work quality
- Contribute to Company's mission to provide a quality living experience
- Work is careful, exact, and free of errors to the extent possible
- Works is completed by designated deadlines

Rewarding Work Environment

- Build relationships based on trust and honesty
- Offer support and guidance in a cooperative and flexible manner
- Recognize each other's efforts
- Engage in and encourage open honest communication
- Listen to learn and understand
- Honor your commitments