



## Confirmation

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Your Form 990-N(e-Postcard) has been submitted to the IRS

- **Organization Name:** CENTRAL ARKANSAS CHAPTER OF THE NARPM INC
- **EIN:** 464028112
- **Tax Year:** 2020
- **Tax Year Start Date:** 01-01-2020
- **Tax Year End Date:** 12-31-2020
- **Submission ID:** 10065520210264271192
- **Filing Status Date:** 01-26-2021
- **Filing Status:** Accepted

**MANAGE FORM 990-N SUBMISSIONS**

## Central Arkansas Chapter NARPM - 2021 Budget

<b>Beginning Balance: 12/31/20</b>	<b>\$14,175.67</b>
<b>Income:</b>	
Affiliate Dues – 22 members @ \$150.00	\$3,300.00
Professional Member Dues – 15 members @ \$125.00	\$1,875.00
Guest Fees- Meetings	\$250.00
<b>Total Income:</b>	<b>\$19,600.67</b>
<b>Expenses:</b>	
Affiliate Appreciation Dinner	\$1,500.00
Continuing Education	\$1,200.00
Convention – President	\$500.00
Vice President training	\$200.00
Monthly Luncheons	\$1,500.00
Continuing Education	\$100.00
Name Badges – New Members	\$500.00
Speaker	\$250.00
Directories	\$1,000.00
Donations	\$500.00
<b>Total Expenses:</b>	<b>\$7,250.00</b>
<b>Balance Forward</b>	<b>\$12,350.67</b>

# Central Arkansas Chapter NARPM - 2020 Financials Sheet

		Period: 01/1/2020-12/31/20			
<b>Beginning Balance: 12/31/19</b>			\$12,650.67		
<b>Income:</b>					
Deposits:	\$2,110.00				
(NSF Checks)					
<b>Total Income:</b>	\$2,110.00				
<b>Expenses:</b>					
ACUTRAQ-Annual Dues					
AR Apartment Assn					
Bank Fee (cks & deposits)					
Bus Card drawing/door prize					
Christmas					
Continuing Education					
Convention					
Directories					
Donations					
Dues Refunded (over Payment)					
Flowers					
Frame					
Gift-Affiliate					
Imprints/Plaques/Banners					
Luncheon/Dinners	\$105.00				
Reimb-Luncheon	\$480.00				
Robby Jones/Reimb					
Andrew-Christmas Reimb					
NARPM Dinner					
Office Supplies					
Raffle 50/50					
Reimb- Misc items (form 1024)					
Speaker					
Sponsor (Chapter Hole)					
Symposium					
Travel					
<b>Total Expenses:</b>		\$585.00			
<b>Ending Balance: 12/31/2020</b>			<b>\$14,175.67</b>		

## Briles Andrews

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**Subject:** NARPM Central Arkansas Meeting & Newsletter  
**Location:** American Pie Pizza- 9709 Maumelle Blvd, North Little Rock, AR 72113

**Start:** Thu 1/16/2020 12:00 PM  
**End:** Thu 1/16/2020 3:00 PM  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** Briles Andrews  
**Required Attendees:** anika@gossmanagement.com; annmarie@a2opinion.com; arkaboomer@gmail.com; arkwildremoval@hotmail.com; betty@fletcherpm.com; bfox@harrismchaney.com; billbarlow@bpmrealtors.com; Briles Andrews; Briles Andrews (brilesandrews@rpmdelta.com); candy@ausumrealty.com; Cathy@lrapartments.com; chantelle.cole@yahoo.com; Chris Walsh; chris2seaton@gmail.com; chuckgoss@aol.com; cmelgarejo@gkhouses.com; Contact@precisiondoorlittlerock.com; csgoss@aol.com; Cumming@gill-law.com; davidpjohn@windstream.net; dcummings@garagedoorfixer.com; deborah.sefcik@iberiabank.com; douglas@crestcore.com; drdail@sbcglobal.net; dustyedwards@sbcglobal.net; Ecotechelectric295@gmail.com; ehance@gkhouses.com; Furmanelec@msn.com; gail@tenantdata.com; gailtcb@sbcglobal.net; Greg@gdaapm.com; Hoffmanj10@comcast.net; homyerlawn@aol.com; info@acutraq.com; info@arkansaspest.com; info@solidrockar.com; info@villagevillas.com; jackietwillie@gmail.com; jamie@hoffmanteamrealestate.com; Jason@JasonBolden.com; jeannie@acutraq.com; jeffrollins31261@gmail.com; jerry@allredrealtors.com; Jharr@harrismchaney.com; jimboC8@sbcglobal.net; kellym@porchlightar.com; Ket1441@sbcglobal.net; kristinebarnello@yahoo.com; LBA.Rental@sbcglobal.net; lisa@thepicompany.com; littlerockhomes@yahoo.com; lrgarkansas@gmail.com; lukemccoy@sbcglobal.net; mary.derby@thepicompany.com; midtownproperties@msn.com; mike@armoldandwater.com; nathanh@arkbestrealty.com; nau@nmmakeready.com; oaktreeprops@gmail.com; pampenor@gmail.com; Paul.jilg@centralbankar.com; paula@968rent.com; pdscustomerservice@precisiondoor.net; peacockrealestate@yahoo.com; ralphmcdaniel@realtor.com; rentfromrpm@gmail.com; rents@re501.com; richardsappliances@gmail.com; Rjones@rpmcentralar.com; Rkelderman@propertymanagementinc.com; RMS@968rent.com; robby.cole@benchmark.us; ron.nobles@chhj.com; roy@raineyrealty.com; RPM Delta Sales & Manager; rsherman@rpmcentralar.com; Scott Nelson; sdeaton@deatongrouprealty.com; seatonhna@gmail.com; steve@hgrouprealestate.com; stevekotchjr@yahoo.com; t\_kphilbrook@yahoo.com; terry@epcontracting.net; thomas@buyconway.com; trlaughlin@comcast.net; tsmith@rpmgroup.com; valentinehansen@gmail.com; virginia@bartgrayrealty.com



# CENTRAL ARKANSAS CHAPTER

## CHAPTER NEWSLETTER, JANUARY 8 2019

Happy new year everyone! Be sure to read the entire newsletter as the format has changed somewhat and there may be something exciting announced (unless you don't like Florida, or the beach, or oceans; in that case just stop reading).

If you're anything like myself there's some mornings where you just simply don't want to get out of bed- it's warm, peaceful, and comfortable. However, we all have jobs to do (and bills to pay) so we get up, get ready, and get on with our day- all the while looking forward to returning home to rest again once the day is done. Of course, we assume that we'll make it back to our domiciles because, after all, *what could possibly go wrong?*

The answer: something, anything, everything.

Working in an industry like property management puts us at risk of the unthinkable each and every day. We're prone to meeting people we don't know in places that are vacant and/or unfamiliar. We have keys to multiple properties filled with valuables. We have access to trust accounts with thousands upon thousands dollars in them (we may even have large sums of cash on hand at the office). Sometimes the people we deal with aren't pleased about the eviction notice, late fees, lease violations, or any number of issues that renters love to hate.

With those issues in mind, we're kicking off the new year by welcoming **Captain Jim Hansard with the Maumelle Police Department** to discuss:

- How to safely show a vacant property.
- How can you arrange your office to protect yourself and staff from unwanted aggression.
- Red flags you and vendors can look for in occupied units for drugs, sex trafficking, domestic terrorism, etc.
- Safety issues we each face in our daily personal and business lives.

Let's be sure to give Capt. Hansard a warm welcome and come with questions! See below for particulars and other news.

**NEXT MEETING:** The next monthly meeting of the National Association of Residential Property Managers (NARPM) will be held on Thursday, 01/16/2020. We start gathering at 11:30 am and adjourn promptly at 1:00 pm.

**PLACE:** We meet at American Pie Pizza located at 9709 Maumelle Boulevard. Take the Maumelle exit off I-430 and American Pie will be a little way down on the right. We have a pizza and salad buffet set up in their private room. There is a charge of \$10.00 for guests. Please remit this amount at the start of the meeting.

**PROGRAM SPEAKER:** Captain Jim Hansard with the Maumelle Police Department

**2020 CHAPTER CHAIR POSITIONS:** Congratulations to the following members who were appointed to hold a chair position for 2020:

- Programs, Education & Designation - Betty Fletcher
- Publication - Briles Andrews
- Membership - Blake Burrow
- Affiliates - Robby Cole
- Legislative - Luke McCoy

**MEMBERSHIP:** Interested in learning more about NARPM or becoming a member? To join as a member of our organization, you must be a licensed residential property manager, support staff of a licensed residential property manager or licensed business owner and a member of NARPM national.

**2020 CONVENTION DRAWING:** Be sure to attend each monthly meeting to earn a chance to win free registration to the 32<sup>nd</sup> Annual NARPM Convention and Trade Show! This year's event is scheduled to be held at [Omni Amelia Island Plantation Resort](#) Fernandina Beach, FL on Oct 19-22, 2020. Special thanks to Betty Fletcher for offering to provide airfare to and from the event for the lucky winner!

The more meetings you attend the more chances you have to win! Please visit [narpmconvention.com](http://narpmconvention.com) for more information.

**SUGGESTIONS:** We always welcome input or suggestions to make our chapter stronger. Contact our President Briles Andrews at 501 236-1479 or [brilesandrews@rpmdelta.com](mailto:brilesandrews@rpmdelta.com)

## Briles Andrews

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**Subject:** \*Corrected Date\* NARPM Central Arkansas Meeting & Newsletter  
**Location:** American Pie Pizza- 9709 Maumelle Blvd, North Little Rock, AR 72113

**Start:** Thu 2/20/2020 11:30 AM  
**End:** Thu 2/20/2020 12:00 PM  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** Briles Andrews

**Required Attendees:** anika@gossmanagement.com; annmarie@a2opinion.com; arkaboomer@gmail.com; arkwildremoval@hotmail.com; betty@fletcherpm.com; bfox@harrismchaney.com; billbarlow@bpmrealtors.com; Briles Andrews; candy@ausumrealty.com; Cathy@lrapartments.com; chantelle.cole@yahoo.com; Chris Walsh; chris2seaton@gmail.com; chuckgoss@aol.com; cmelgarejo@gkhouses.com; Contact@precisiondoorlittlerock.com; csgoss@aol.com; Cumming@gill-law.com; davidpjohn@windstream.net; dcummings@garagedoorfixer.com; deborah.sefcik@iberiabank.com; douglas@crestcore.com; drdail@sbcglobal.net; dustyedwards@sbcglobal.net; Ecotechelectric295@gmail.com; ehance@gkhouses.com; Furmanelec@msn.com; gail@tenantdata.com; gailtcb@sbcglobal.net; Greg@gdaapm.com; Hoffmanj10@comcast.net; homeyerlawn@aol.com; info@acutraq.com; info@arkansaspest.com; info@solidrockar.com; info@villagevillas.com; jackietwillie@gmail.com; jamie@hoffmanteamrealestate.com; Jason@JasonBolden.com; jeannie@acutraq.com; jeffrollins31261@gmail.com; jerry@allredrealtors.com; Jharr@harrismchaney.com; jimboC8@sbcglobal.net; kellym@porchlightar.com; Ket1441@sbcglobal.net; kristinebarnello@yahoo.com; LBA.Rental@sbcglobal.net; lisa@thepicompany.com; littlerockhomes@yahoo.com; lrgarkansas@gmail.com; lukemccoy@sbcglobal.net; mary.derby@thepicompany.com; midtownproperties@msn.com; mike@armoldandwater.com; nathanh@arkbestrealty.com; nau@nmmakeready.com; oaktreeprops@gmail.com; pampenor@gmail.com; Paul.jilg@centralbankar.com; paula@968rent.com; pdscustomerservice@precisiondoor.net; peacockrealestate@yahoo.com; ralphmcdaniel@realtor.com; rentfromrpm@gmail.com; rents@re501.com; richardsappliances@gmail.com; Rjones@rpmcentralar.com; Rkelderman@propertymanagementinc.com; RMS@968rent.com; robby.cole@benchmark.us; ron.nobles@chhj.com; roy@raineyrealty.com; RPM Delta Sales & Manager; rsherman@rpmcentralar.com; Scott Nelson; sdeaton@deatongrouprealty.com; seatonhna@gmail.com; steve@hgrouprealestate.com; stevekotchjr@yahoo.com; t\_kphilbrook@yahoo.com; terry@epcontracting.net; thomas@buyconway.com; trlaughlin@comcast.net; tsmith@rpmgroup.com; valentinehansen@gmail.com; virginia@bartgrayrealty.com; tracia@arkbestrealty.com; John Criss

**Optional Attendees:** pdskipworth@gmail.com



# CENTRAL ARKANSAS CHAPTER

## CHAPTER NEWSLETTER, JANUARY 8 2019

February is upon us and before you know it our next meeting will be here as well! I'd like to thank all who attended last month's meeting for what was a very informative (and even entertaining) presentation regarding personal and professional safety awareness. Captain Jim Hansard (Maumelle Police Department) did an excellent job and we hope to have him involved with future chapter events as the year unfolds.

Moving on to the here and now, I'd like for each of you to think about a letter (as in a notification on stationary, not a member of the alphabet). Next, throw in the idea that it's not necessarily a good letter. Even better, it's a letter from a state government agency ("commission" would be more appropriate). Does that bring something particular to mind? Maybe you've even received one?

Yep, it's a good ol' complaint filed against you (rascal) by an owner, tenant, or some other fine and upstanding member of the public who got the post office confused with the Arkansas Fair Housing Commission. If you've ever received a letter such as this, you've probably been curious as to how such a thing comes to fruition. Well wonder no more!

NARPM Central Arkansas is excited to present "Anatomy of a Fair Housing Complaint" presented by **Leon Jones, Arkansas Fair Housing Commission Executive Director**. **This is a MUST ATTEND meeting** if you've ever wondered what happens when a fair housing complaint is filed against you. Should you handle it yourself or hire an attorney? Will there be an office visit? I don't know, and neither will you if you miss this meeting!

**NEXT MEETING:** The next monthly meeting of the National Association of Residential Property Managers (NARPM) will be held on Thursday, 02/20/2020. We start gathering at 11:30 am and adjourn promptly at 1:00 pm.

**PLACE:** We meet at American Pie Pizza located at 9709 Maumelle Boulevard. Take the Maumelle exit off I-430 and American Pie will be a little way down on the right. We have a pizza and salad buffet set up in their private room. There is a charge of \$10.00 for guests. Please remit this amount at the start of the meeting.

**PROGRAM SPEAKER:** Leon Jones, Executive Director, Arkansas Fair Housing Commission.

**MEMBERSHIP:** Please welcome new chapter members **John Criss (Real Property Management Hometown, Hot Springs)** and **Traci Allen (ArkBest Realty, Little Rock)**.

Interested in learning more about NARPM or becoming a member? To join as a member of our organization, you must be a licensed residential property manager, support staff of a licensed residential property manager or licensed business owner and a member of NARPM national.

**2020 CONVENTION DRAWING:** Be sure to attend each monthly meeting to earn a chance to win free registration to the 32<sup>nd</sup> Annual NARPM Convention and Trade Show! This year's event is scheduled to be held at [Omni Amelia Island Plantation Resort](#) Fernandina Beach, FL on Oct 19-22, 2020. Special thanks to Betty Fletcher for offering to provide airfare to and from the event for the lucky winner!



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**SUGGESTIONS:** We always welcome input or suggestions to make our chapter stronger. Contact our President Briles Andrews at 501 236-1479 or [brilesandrews@rpsmdelta.com](mailto:brilesandrews@rpsmdelta.com)

## Briles Andrews

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**Subject:** NARPM Central Arkansas Meeting & Newsletter (AREC Visit Edition)  
**Location:** American Pie Pizza- 9709 Maumelle Blvd, North Little Rock, AR 72113

**Start:** Thu 3/19/2020 11:30 AM  
**End:** Thu 3/19/2020 1:00 PM  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** Briles Andrews  
**Required Attendees:** anika@gossmanagement.com; annmarie@a2opinion.com; arkaboomer@gmail.com; arkwildremoval@hotmail.com; betty@fletcherpm.com; bfox@harrismchaney.com; billbarlow@bpmrealtors.com; Briles Andrews; Briles Andrews (brilesandrews@rpmdelta.com); candy@ausumrealty.com; Cathy@lrapartments.com; chantelle.cole@yahoo.com; Chris Walsh; chris2seaton@gmail.com; chuckgoss@aol.com; cmelgarejo@gkhouses.com; Contact@precisiondoorlittlerock.com; csgoss@aol.com; Cumming@gill-law.com; davidpjohn@windstream.net; dcummings@garagedoorfixer.com; deborah.sefcik@iberiabank.com; Dennis Blackwell; douglas@crestcore.com; drdail@sbcglobal.net; dustyedwards@sbcglobal.net; Ecotechelectric295@gmail.com; ehance@gkhouses.com; Erika Sisson; Furmanelec@msn.com; gail@tenantdata.com; gailtcb@sbcglobal.net; Greg@gdaapm.com; Hoffmanj10@comcast.net; homeyerlawn@aol.com; info@acutraq.com; info@arkansaspest.com; info@solidrockar.com; info@villagevillas.com; jackietwillie@gmail.com; jamie@hoffmanteamrealestate.com; Jason@JasonBolden.com; jeannie@acutraq.com; jeffrollins31261@gmail.com; jerry@allredrealtors.com; Jharr@harrismchaney.com; jimboC8@sbcglobal.net; John Criss; kellym@porchlightar.com; Ket1441@sbcglobal.net; kristinebarnello@yahoo.com; LBA.Rental@sbcglobal.net; lisa@thepiccompany.com; littlerockhomes@yahoo.com; lrgarkansas@gmail.com; lukemccoy@sbcglobal.net; midtownproperties@msn.com; mike@armoldandwater.com; nathanh@arkbestrealty.com; nau@nmmakeready.com; oaktreeprops@gmail.com; pampenor@gmail.com; Paul.jilg@centralbankar.com; paula@968rent.com; pdscustomerservice@precisiondoor.net; peacockrealestate@yahoo.com; rentfromrpm@gmail.com; rents@re501.com; richardsappliances@gmail.com; Rjones@rpmcentralar.com; RMS@968rent.com; robby.cole@benchmark.us; ron.nobles@chhj.com; roy@raineyrealty.com; RPM Delta Sales & Manager; rsherman@rpmcentralar.com; Scott Nelson; sdeaton@deatongrouprealty.com; seatonhna@gmail.com; steve@hgrouprealestate.com; t\_kphilbrook@yahoo.com; thomas@buyconway.com; trlaughlin@comcast.net; tsmith@rpmgroup.com; valentinehansen@gmail.com; virginia@bartgrayrealty.com

**Importance:** High



# CENTRAL ARKANSAS CHAPTER

## CHAPTER NEWSLETTER- MARCH 11, 2020

Greetings on a stormy March Wednesday day here in central Arkansas, a sure sign that Spring has “sprung” so-to-speak (that and pollen, anyways). It’s looking like Winter is in the rear-view and calls for roof repairs, flooded basements, AC service, and the moving season are just around the corner. Everyone’s ramping up for the rush that’s sure to come, and that’s a great problem to have! Point is, your time is valuable, and I thank all of you who have been attending our monthly meetings thus far for taking the time out of your busy schedules. I also want to thank **Betty Fletcher** for knocking it out of the park by scheduling some excellent presenters that have definitely made my trip down to Maumelle worth it.

That being said, I encourage all of you to make the time for our next appointed meeting on Thursday, March 19<sup>th</sup>, 2020. **Andrea Alford, Executive Director, Arkansas Real Estate Commission** is slated to come and speak to us next week in regards to “The Anatomy of a Complaint” as well as to her outlook on things moving forward. Due to scheduling conflicts we missed out on having the AREC visit us last year, so this is a big get this year- even more so if you consider that Director Alford is still transitioning into the role after the retirement of Gary Isom and could have easily said no. This will be an excellent opportunity to get to know Andrea, her plans, and also to let her and her office know that we’re committed to being a part of the solution to the current property management problem in Arkansas and not the other way around. Let’s show Director Alford and the AREC that we’re interested in what they have to say by packing the house next Thursday.

Should be a great meeting, I look forward to see you there!

**NEXT MEETING:** The next monthly meeting of the National Association of Residential Property Managers (NARPM) will be held on Thursday, 03/19/2020. We start gathering at 11:30 am and adjourn promptly at 1:00 pm.

**PLACE:** We meet at American Pie Pizza located at 9709 Maumelle Boulevard. Take the Maumelle exit off I-430 and American Pie will be a little way down on the right. We have a pizza and salad buffet set up in their private room. There is a charge of \$10.00 for guests. Please remit this amount at the start of the meeting.

**PROGRAM SPEAKER:** Andrea Alford, Executive Director, Arkansas Real Estate Commission. Subject is “The Anatomy of a Complaint”.

**MEMBERSHIP:** Interested in learning more about NARPM or becoming a member? To join as a member of our organization, you must be a licensed residential property manager, support staff of a licensed residential property manager or licensed business owner and a member of NARPM national.

**2020 CONVENTION DRAWING:** Be sure to attend each monthly meeting to earn a chance to win free registration to the 32<sup>nd</sup> Annual NARPM Convention and Trade Show! This year’s event is scheduled to be held at [Omni Amelia Island Plantation Resort](#) Fernandina Beach, FL on Oct 19-22, 2020. Special thanks to Betty Fletcher for offering to provide airfare to and from the event for the lucky winner!

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**SUGGESTIONS:** We always welcome input or suggestions to make our chapter stronger. Contact our President Briles Andrews at 501 236-1479 or [brilesandrews@rpsmdelta.com](mailto:brilesandrews@rpsmdelta.com)

## Briles Andrews

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**Subject:** NARPM Central Arkansas Meeting & Newsletter- PPP Loan Process and Pandemic Legal Do's and Don'ts with Gill Ragon Owen, PA

**Location:** Zoom Meeting: <https://us04web.zoom.us/j/617938090?pwd=Y1BFRXpzaUZWZ3ljV0hEcTZuNDEwUT09>

**Start:** Thu 4/16/2020 11:30 AM

**End:** Thu 4/16/2020 1:00 PM

**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** Briles Andrews

**Required Attendees:** anika@gossmanagement.com; annmarie@a2opinion.com; arkaboomer@gmail.com; arkwildremoval@hotmail.com; betty@fletcherpm.com; bfox@harrismchaney.com; billbarlow@bpmrealtors.com; Briles Andrews; Briles Andrews (brilesandrews@rpmdelta.com); candy@ausumrealty.com; Cathy@lrapartments.com; chantelle.cole@yahoo.com; Chris Walsh; chris2seaton@gmail.com; chuckgoss@aol.com; cmelgarejo@gkhouses.com; Contact@precisiondoorlittlerock.com; csgoss@aol.com; davidpjohn@windstream.net; dcummings@garagedoorfixer.com; deborah.sefcik@iberiabank.com; Dennis Blackwell; douglas@crestcore.com; drdail@sbcglobal.net; dustyedwards@sbcglobal.net; Ecotechelectric295@gmail.com; ehance@gkhouses.com; Erika Sisson; Furmanelec@msn.com; gail@tenantdata.com; gailtc@sbcglobal.net; Greg@gdaapm.com; Hoffmanj10@comcast.net; homeyerlawn@aol.com; info@acutraq.com; info@arkansaspest.com; info@solidrockar.com; info@villagevillas.com; jackietwillie@gmail.com; jamie@hoffmanteamrealestate.com; Jason@JasonBolden.com; jeannie@acutraq.com; jeffrollins31261@gmail.com; jerry@allredrealtors.com; Jharr@harrismchaney.com; jimboC8@sbcglobal.net; John Criss; kellym@porchlightar.com; Ket1441@sbcglobal.net; kristinebarnello@yahoo.com; LBA.Rental@sbcglobal.net; lisa@thepicompany.com; littlerockhomes@yahoo.com; Irgarkansas@gmail.com; lukemccoy@sbcglobal.net; midtownproperties@msn.com; mike@armoldandwater.com; nathanh@arkbestrealty.com; nau@nmmakeready.com; oaktreeprops@gmail.com; pampenor@gmail.com; Paul.jilg@centralbankar.com; paula@968rent.com; pdscustomerservice@precisiondoor.net; peacockrealestate@yahoo.com; rentfromrpm@gmail.com; rents@re501.com; richardsappliances@gmail.com; Rjones@rpmcentralar.com; RMS@968rent.com; robby.cole@benchmark.us; ron.nobles@chhj.com; roy@raineyrealty.com; RPM Delta Sales & Manager; rsherman@rpmcentralar.com; Scott Nelson; sdeaton@deatongrouprealty.com; seatonhna@gmail.com; steve@hgrouprealestate.com; t\_kphilbrook@yahoo.com; thomas@buyconway.com; trlaughlin@comcast.net; tsmith@rpmgroup.com; valentinehansen@gmail.com; virginia@bartgrayrealty.com; Cumming@gill-law.com; travis@gill-law.com



# CENTRAL ARKANSAS CHAPTER

CHAPTER NEWSLETTER- April 14, 2020

**Good afternoon everyone!**

Please join us via Zoom on **Thursday, April 16<sup>th</sup> @ 11:30 am** for a special presentation with **Chad Cumming and Chris Travis, attorneys with Gill Ragon Owen, PA**, regarding **Paycheck Protection Program Loans and Legal Do's and Don'ts during the current COVID-19 outbreak.**

Chad and Chris are planning to be on hand to explain the ins and outs of the PPP programs being rolled out by the SBA as well as answering your questions regarding what can and cannot be done during this time as it pertains to managing rental properties, dealing with tenants, and handling owners.

Special thanks to Betty Fletcher for helping to put this together, ought to be some useful information given to help guide us in navigating through this new, uncharted territory.

Affiliates be sure to tune in as well, the PPP information can (and likely does) fit in directly with your day-to-day operations.

A few ground rules for our meeting:

- Please hold all questions and discussion until prompted by our presenters to bring them to the floor (or screen)
- Please mute your phone or microphone until you desire to speak.
- If your web camera is working I would ask that you wear an appropriate top (just wear a top, any ol' top will do)
- If a top is all you'll be wearing, I ask that you would also remain seated for the duration of the meeting.
- Please refrain from using puppets, stand-ins, or other avatars on your web camera but do feel free to turn off your web camera if you'd rather not be seen (or if you don't plan on following the previous two points).

That's enough bad humor for now, hope to see you on the interwebs this Thursday.

Regards,



**Briles Andrews**  
*Senior Manager*  
501.404.0674  
brilesandrews@rpmdelta.com

## Briles Andrews

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**From:** Briles Andrews  
**Sent:** Monday, July 27, 2020 3:24 PM  
**To:** 'anika@gossmanagement.com'; 'annmarie@a2opinion.com'; 'arkaboomer@gmail.com'; 'arkwildremoval@hotmail.com'; 'betty@fletcherpm.com'; 'bfox@harrismchaney.com'; 'billbarlow@bpmrealtors.com'; 'Briles Andrews'; Briles Andrews (brilesandrews@rpmdelta.com); 'candy@ausumrealty.com'; 'Cathy@lrapartments.com'; 'chantelle.cole@yahoo.com'; 'Chris Walsh'; 'chris2seaton@gmail.com'; 'chuckgoss@aol.com'; 'cmelgarejo@gkhouses.com'; 'Contact@precisiondoorlittlerock.com'; 'csgoss@aol.com'; 'Cumming@gill-law.com'; 'davidpjohn@windstream.net'; 'dcummings@garagedoorfixer.com'; 'deborah.sefcik@iberiabank.com'; Dennis Blackwell; 'douglas@crestcore.com'; 'drdail@sbcglobal.net'; 'dustyedwards@sbcglobal.net'; 'Ecotechelectric295@gmail.com'; 'ehance@gkhouses.com'; Erika Sisson; 'Furmanelec@msn.com'; 'gail@tenantdata.com'; 'gailtcb@sbcglobal.net'; 'Greg@gdaapm.com'; 'Hoffmanj10@comcast.net'; 'homeyerlawn@aol.com'; 'info@acutraq.com'; 'info@arkansaspest.com'; 'info@solidrockar.com'; 'info@villagevillas.com'; 'jackietwillie@gmail.com'; 'jamie@hoffmanteamrealestate.com'; 'Jason@JasonBolden.com'; 'jeannie@acutraq.com'; 'jeffrollins31261@gmail.com'; 'jerry@allredrealtors.com'; 'Jharr@harrismchaney.com'; 'jimboC8@sbcglobal.net'; John Criss; 'kellym@porchlightar.com'; 'Ket1441@sbcglobal.net'; 'kristinebarnello@yahoo.com'; 'LBA.Rental@sbcglobal.net'; 'lisa@thepicompany.com'; 'littlerockhomes@yahoo.com'; 'lrgarkansas@gmail.com'; 'lukemccoy@sbcglobal.net'; 'midtownproperties@msn.com'; 'mike@armoldandwater.com'; 'nathanh@arkbestrealty.com'; 'nau@nmmakeready.com'; 'oaktreeprops@gmail.com'; 'pampenor@gmail.com'; 'Paul.jilg@centralbankar.com'; 'paula@968rent.com'; 'pdsustomerservice@precisiondoor.net'; 'peacockrealestate@yahoo.com'; 'rentfromrpm@gmail.com'; 'rents@re501.com'; 'richardsappliances@gmail.com'; 'Rjones@rpmcentralar.com'; 'RMS@968rent.com'; 'robby.cole@benchmark.us'; 'ron.nobles@chhj.com'; 'roy@raineyrealty.com'; 'RPM Delta Sales & Manager'; 'rsherman@rpmcentralar.com'; 'Scott Nelson'; 'sdeaton@deatongrouprealty.com'; 'seatonhna@gmail.com'; 'steve@hgrouprealestate.com'; 't\_kphilbrook@yahoo.com'; 'thomas@buyconway.com'; 'trlaughlin@comcast.net'; 'tsmith@rpmgroup.com'; Tucker Holmes; 'valentinehansen@gmail.com'; 'virginia@bartgrayrealty.com'  
**Subject:** Reminder: Central AR NARPM Virtual Meeting, Iowa Supreme Court Pet Case

Good afternoon everyone,

Just wanted to remind everyone that we are having a Zoom meeting this Thursday, July 30<sup>th</sup>, @ 11:30am. Amy Karns, RMP from Dallas, Texas, will be presenting "Leasing Done Right: It's the PROCESS, not the PERSON" to us and it ought to be very informative. Thanks to Betty Fletcher for setting this up!

### JOIN ZOOM MEETING:

<https://us02web.zoom.us/j/82206319411?pwd=cjNJK1dhcTA2MVA0bHJGUW9mVEkzZz09>

Meeting ID: 822 0631 9411

Password: 942774

One tap mobile

+19292056099,,82206319411#,,,0#,,942774# US (New York)

+13017158592,,82206319411#,,,0#,,942774# US (Germantown)

Also, in the latest edition of "Bizarro World Today" we have a real gem from the Iowa Supreme Court. No spoilers, but it involves allergies *and* emotional support animals. Read all about it [here](#) . If y'all like Bizarro World Today we might just make it a bi-weekly mailing, we're certainly spoiled for choice this year.

Hope everyone is doing well, hope to see/hear you via Zoom later on this week.

**Briles Andrews**  
*Chapter President*

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**From:** betty fletcher <betty@fletcherpm.com>  
**Sent:** Thursday, July 23, 2020 10:36 AM  
**Subject:** Central AR NARPM

Here's hoping everyone is staying safe and remaining productive during this COVID pandemic.

Our next meeting of the National Association of Residential Property Managers (NARPM) will be held at 11:30am on Thursday 7/30/2020 via Zoom!

Amy Karns, RMP from Dallas, TX will be presenting 'Leasing Done Right: It's the Process not the Person'. Join us and learn how to improve your processes. This is a NOT to be MISSED speaker!

Born and raised in San Antonio, Amy holds a Bachelor degree from Texas Tech University and a Masters degree from the University of Oklahoma. A Realtor since 1993, she has worked in all areas of Real Estate and specializes in Residential Property Management. She has successfully run her own brokerage for 12 years and actively participates in real estate investing. In 2016 she moved to Dallas, TX where she currently is the Managing Broker for A Plus Management. PS: Amy is on the ballot to become our Regional Vice President for the Central Region of NARPM. **Be sure to vote for her!**

**JOIN ZOOM MEETING:**

<https://us02web.zoom.us/j/82206319411?pwd=cjNJK1dhcTA2MVA0bHJGUW9mVEkzZz09>

Meeting ID: 822 0631 9411

Password: 942774

One tap mobile

+19292056099,,82206319411#,,,0#,,942774# US (New York)

+13017158592,,82206319411#,,,0#,,942774# US (Germantown)

**MEMBERSHIP:** Interested in learning more about NARPM or becoming a member? To join as a member of our organization, you must be a licensed residential property manager, support staff of a licensed residential property manager or licensed business owner and a member of NARPM national.

We always welcome input or suggestions to make our chapter stronger. Contact our President Briles Andrews at 501 236-1479 or [brilesandrews@rpdelta.com](mailto:brilesandrews@rpdelta.com)

**UPCOMING:** AAt 11:30am on Thursday 8/20/2020 we will welcome Andrea Alford, Executive Director of the Arkansas Real Estate Commission, who will be educating us on the Anatomy of a Complaint and Office Audit. **Mark your Calendars!**

**Thanks and Please Stay Safe!**

**Let me know if you need anything else. . .**

*Betty*



**"If you don't have time for things that matter, stop doing things that don't." Courtney**

**Carver**

**Betty Fletcher, MPM® RMP®  
Fletcher Property Management, Inc., CRMC®  
P O Box 13915      Maumelle, AR 72113-3915  
O: 501 296-9922**

***Proud to be Arkansas' 1st  
Certified Residential Management Company***

## Briles Andrews

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**Subject:** NARPM Central Arkansas Meeting & Newsletter (AREC Visit Edition 2.0)  
**Location:** Via Zoom Meetings @ [https://us02web.zoom.us/j/82206319411?](https://us02web.zoom.us/j/82206319411?pwd=cjNJK1dhcTA2MVA0bHJGUW9mVEkzZz09)  
pwd=cjNJK1dhcTA2MVA0bHJGUW9mVEkzZz09

**Start:** Thu 8/20/2020 11:30 AM  
**End:** Thu 8/20/2020 1:00 PM  
**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** Briles Andrews  
**Required Attendees:** anika@gossmanagement.com; annmarie@a2opinion.com; arkaboomer@gmail.com; arkwildremoval@hotmail.com; betty@fletcherpm.com; bfox@harrismchaney.com; billbarlow@bpmrealtors.com; Briles Andrews; Briles Andrews (brilesandrews@rpmdelta.com); candy@ausumrealty.com; Cathy@lrapartments.com; chantelle.cole@yahoo.com; Chris Walsh; chris2seaton@gmail.com; chuckgoss@aol.com; cmelgarejo@gkhouses.com; Contact@precisiondoorlittlerock.com; csgoss@aol.com; Cumming@gill-law.com; davidpjohn@windstream.net; dcummings@garagedoorfixer.com; deborah.sefcik@iberiabank.com; Dennis Blackwell; douglas@crestcore.com; drdail@sbcglobal.net; dustyedwards@sbcglobal.net; Ecotechelectric295@gmail.com; ehance@gkhouses.com; Erika Sisson; Furmanelec@msn.com; gail@tenantdata.com; gailtcb@sbcglobal.net; Greg@gdaapm.com; Hoffmanj10@comcast.net; homeyerlawn@aol.com; info@acutraq.com; info@arkansaspest.com; info@solidrockar.com; info@villagevillas.com; jackietwillie@gmail.com; jamie@hoffmanteamrealestate.com; Jason@JasonBolden.com; jeannie@acutraq.com; jeffrollins31261@gmail.com; jerry@allredrealtors.com; Jharr@harrismchaney.com; jimboC8@sbcglobal.net; John Criss; kellym@porchlightar.com; Ket1441@sbcglobal.net; kristinebarnello@yahoo.com; LBA.Rental@sbcglobal.net; lisa@thepicompany.com; littlerockhomes@yahoo.com; lrgarkansas@gmail.com; lukemccoy@sbcglobal.net; midtownproperties@msn.com; mike@armoldandwater.com; nathanh@arkbestrealty.com; nau@nmmakeready.com; oaktreeprops@gmail.com; pampenor@gmail.com; Paul.jilg@centralbankar.com; paula@968rent.com; pdscustomerservice@precisiondoor.net; peacockrealestate@yahoo.com; rentfromrpm@gmail.com; rents@re501.com; richardsappliances@gmail.com; Rjones@rpmcentralar.com; RMS@968rent.com; robby.cole@benchmark.us; ron.nobles@chhj.com; roy@raineyrealty.com; RPM Delta Sales & Manager; rsherman@rpmcentralar.com; Scott Nelson; sdeaton@deatongrouprealty.com; seatonhna@gmail.com; steve@hgrouprealestate.com; t\_kphilbrook@yahoo.com; thomas@buyconway.com; trlaughlin@comcast.net; tsmith@rpmgroup.com; Tucker Holmes; valentinehansen@gmail.com; virginia@bartgrayrealty.com

**Importance:** High



# CENTRAL ARKANSAS CHAPTER

## CHAPTER NEWSLETTER- AUGUST 7th, 2020

Good evening all, this invitation was supposed to have gone out this past Monday, but much like Arkansas running back Kody Walker did during the Razorback's 13-14 loss to Alabama in 2014, I fumbled at the 1 yard line and didn't actually send the invitation to anyone. Sorry for not sending that and for also reminding all of us that we haven't beaten Alabama since 2006 (thanks to Hootie Dale Nutt). Props to our dedicated QC analyst **Betty Fletcher** for pointing this out to me earlier today!

Thanks to all who attended our virtual meeting on Thursday, July 30<sup>th</sup>. **Amy Karns, RMP** (Dallas, TX) gave an excellent presentation and shared her ideas regarding leasing do's and don'ts. Amy proposed that successful leasing is about *the process*, not *the person* and provided ample details, red flags, and procedures that we all can use to help make the leasing process a little less treacherous. If you didn't attend, well, you missed out on some great insights!

That being said, I encourage all of you to make the time for our next appointed meeting via Zoom on Thursday, August 20<sup>th</sup>, 2020. **Andrea Alford, Executive Director, Arkansas Real Estate Commission** is slated to present "The Anatomy of a Complaint" as well as to her outlook on things moving forward. Due to scheduling conflicts we missed out on having the AREC visit us last year, and due to COVID-19 we were unable to have her speak to us in person last March, but we're making up for it! This will be an excellent opportunity to get to know Andrea, her plans, and also to let her and her office know that we're committed to being a part of the solution to the current property management problem in Arkansas and not the other way around. I encourage everyone to log in and hear what Andrea has to say, let's be sure to show that we appreciate her taking the time to speak with us.

Should be a great meeting, I look forward to (virtually) seeing you there!

**NEXT MEETING:** The next monthly meeting of the National Association of Residential Property Managers (NARPM) will be held on Thursday, 08/20/2020 @ 11:30 am.

**PLACE:** On the interwebs via zoom

@ <https://us02web.zoom.us/j/82206319411?pwd=cjNJK1dhcTA2MVA0bHJGUW9mVEkzZz09>

**PROGRAM SPEAKER:** Andrea Alford, Executive Director, Arkansas Real Estate Commission. Subject is "The Anatomy of a Complaint".

**MEMBERSHIP:** Interested in learning more about NARPM or becoming a member? To join as a member of our organization, you must be a licensed residential property manager, support staff of a licensed residential property manager or licensed business owner and a member of NARPM national.

**2020 CONTINUING EDUCATION:** For members who hold an active real estate license (SA, AB, EB, or PB) we will be partnering with IREM once again to provide 6hrs. CE and 1 hr. safety. Course will be held virtually on August 18<sup>th</sup>, 2020 from 8:30am – 5:00pm, please register online @ <https://iremarkansas.org/meet-reg1.php?mi=9787&id=80>. More details coming soon.

**2021 CHAPTER ELECTIONS:** Elections for chapter officers will be held during our September meeting, whether virtual or in-person. If you don't want to be elected to an office or a chair position then you better attend the meeting. Otherwise you may find yourself as the 2021 President-Elect!

**SUGGESTIONS:** We always welcome input or suggestions to make our chapter stronger. Contact our President Briles Andrews at 501 236-1479 or [brilesandrews@rpmdelta.com](mailto:brilesandrews@rpmdelta.com)

## Briles Andrews

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**From:** Briles Andrews  
**Sent:** Thursday, September 24, 2020 11:30 AM  
**To:** 'anika@gossmanagement.com'; 'annmarie@a2opinion.com'; 'arkaboomer@gmail.com'; 'arkwildremoval@hotmail.com'; 'betty@fletcherpm.com'; 'billbarlow@bpmrealtors.com'; 'Briles Andrews'; Briles Andrews (brilesandrews@rpmdelta.com); 'candy@ausumrealty.com'; 'Cathy@lrapartments.com'; 'chantelle.cole@yahoo.com'; 'Chris Walsh'; 'chris2seaton@gmail.com'; 'chuckgoss@aol.com'; 'cmelgarejo@gkhouses.com'; 'Contact@precisiondoorlittlerock.com'; 'csgoss@aol.com'; 'Cumming@gill-law.com'; 'davidpjohn@windstream.net'; 'dcummings@garagedoorfixer.com'; 'deborah.sefcik@iberiabank.com'; Dennis Blackwell; 'douglas@crestcore.com'; 'drdail@sbcglobal.net'; 'Ecotechelectric295@gmail.com'; 'ehance@gkhouses.com'; Erika Sisson; 'Furmanelec@msn.com'; 'gail@tenantdata.com'; 'gailtcb@sbcglobal.net'; 'Greg@gdaapm.com'; 'Hoffmanj10@comcast.net'; 'homeyerlawn@aol.com'; 'info@acutraq.com'; 'info@arkansaspest.com'; 'info@solidrockar.com'; 'info@villagevillas.com'; 'jackietwillie@gmail.com'; 'jamie@hoffmanteamrealestate.com'; 'Jason@JasonBolden.com'; 'jeannie@acutraq.com'; 'jeffrollins31261@gmail.com'; 'jerry@allredrealtors.com'; 'Jharr@harrismchaney.com'; 'jimboC8@sbcglobal.net'; John Criss; 'kellym@porchlightar.com'; 'Ket1441@sbcglobal.net'; Kristina Copeland; 'kristinebarnello@yahoo.com'; 'LBA.Rental@sbcglobal.net'; 'littlerockhomes@yahoo.com'; 'lrgarkansas@gmail.com'; 'lukemccoy@sbcglobal.net'; 'midtownproperties@msn.com'; 'mike@armoldandwater.com'; 'nathanh@arkbestrealty.com'; 'nau@nmmakeready.com'; 'oaktreeprops@gmail.com'; 'pampenor@gmail.com'; 'Paul.jilg@centralbankar.com'; 'paula@968rent.com'; 'pdsustomerservice@precisiondoor.net'; 'peacockrealestate@yahoo.com'; 'rentfromrpm@gmail.com'; 'rents@re501.com'; 'richardsappliances@gmail.com'; 'Rjones@rpmcentralar.com'; 'RMS@968rent.com'; 'robby.cole@benchmark.us'; 'ron.nobles@chhj.com'; 'roy@raineyrealty.com'; 'RPM Delta Sales & Manager'; 'rsherman@rpmcentralar.com'; 'Scott Nelson'; 'sdeaton@deatongrouprealty.com'; 'seatonhna@gmail.com'; 'steve@hgrouprealestate.com'; 't\_kphilbrook@yahoo.com'; 'thomas@buyconway.com'; 'trloughlin@comcast.net'; 'tsmith@rpmgroup.com'; Tucker Holmes; 'valentinehansen@gmail.com'; 'virginia@bartgrayrealty.com'  
**Subject:** NARPM Central Arkansas News 9/24/2020 (Pulaski County Quorum Court Edition)  
**Attachments:** Pulaski QC Item 20-I-67.pdf; Poop in a Group.pdf



### CHAPTER NEWSLETTER- SEPTEMBER 24<sup>th</sup>, 2020

Good morning everyone, hope all have had a good week thus far. Certainly thankful for the cooler weather as temperatures seem to have dropped about as fast as a speeder who suddenly sees a state trooper on 67/167 (saw that on Facebook, so I can't take credit, sadly). Just a few notes and things of interest to pass along to you all today (some of which have attachments).

**CHAPTER ELECTIONS:** It was determined at our last meeting to carry over most every position from the board as well as committee chairs. The sole exception will be the position of treasurer, which will be filled by Scott Deaton beginning January 1<sup>st</sup>, 2020. Scott is replacing Jerry Allred, who has served the chapter faithfully as treasurer for several years. I would like to thank Jerry for his service to the chapter as well as Scott for taking the reins moving forward.

**STUDY MATERIALS FROM LAST MEETING:** Please see attached for a copy of the presentation given by Susan Albern, MPM. Very good presentation with some helpful tips regarding organization and efficiency. It also has a funny name if you need extra motivation to read it.

**PULASKI COUNTY QUORUM COURT ITEM:** Please see attached for a copy of Item 20-I-67 presented to the Pulaski County Quorum Court by Justice Donna Massey, Justice of the Peace, District 6. The Item regards the CDC evictions moratorium and makes requests of the Governor and State Legislature regarding the same. I would strongly recommend you read the Item and contact your local Justice of the Peace (if you live or do business in Pulaski County) if you have concerns or would like more information. The Item was on the agenda for the September 22<sup>nd</sup> meeting of the Pulaski County Quorum Court, however I do not know if the Item was approved as the minutes of that meeting have yet to be posted. Thanks to Betty Fletcher for bringing this to our attention.

Hope you find this information useful and informative. Please let me know if you have any questions, comments, or concerns as they relate to our chapter.

Best regards,



**Briles Andrews**  
*Senior Manager*  
501.404.0674  
brilesandrews@rpmdelta.com

## Briles Andrews

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**Subject:** NARPM Central Arkansas Meeting and Newsletter (NARPM President Kellie Tollifson, MPM® RMP® Presentation)

**Location:** Via Zoom Meetings @ <https://us02web.zoom.us/j/82206319411?pwd=cjNJK1dhcTA2MVA0bHJGUW9mVEkzZz09>

**Start:** Tue 12/15/2020 11:00 AM

**End:** Tue 12/15/2020 12:30 PM

**Show Time As:** Tentative

**Recurrence:** (none)

**Meeting Status:** Not yet responded

**Organizer:** Briles Andrews

**Optional Attendees:** anika@gossmanagement.com; annmarie@a2opinion.com; arkaboomer@gmail.com; arkwildremoval@hotmail.com; betty@fletcherpm.com; billbarlow@bpmrealtors.com; Briles Andrews; candy@ausumrealty.com; Cathy@lrapartments.com; chantelle.cole@yahoo.com; Chris Walsh; chris2seaton@gmail.com; chuckgoss@aol.com; cmelgarejo@gkhouses.com; Contact@precisiondoorlittlerock.com; csgoss@aol.com; Cumming@gill-law.com; davidpjohn@windstream.net; dcummings@garagedoorfixer.com; deborah.sefcik@iberiabank.com; Dennis Blackwell; douglas@crestcore.com; drdail@sbcglobal.net; Ecotechelectric295@gmail.com; ehance@gkhouses.com; Erika Sisson; Furmanelec@msn.com; gail@tenantdata.com; gailtc@sbcglobal.net; Greg@gdaapm.com; Hoffmanj10@comcast.net; homeyerlawn@aol.com; info@acutraq.com; info@arkansaspest.com; info@solidrockar.com; info@villagevillas.com; jackietwillie@gmail.com; jamie@hoffmanteamrealestate.com; Jason@JasonBolden.com; jeannie@acutraq.com; jeffrollins31261@gmail.com; jerry@allredrealtors.com; Jharr@harrismchaney.com; jimboC8@sbcglobal.net; John Criss; kellym@porchlightar.com; Ket1441@sbcglobal.net; Kristina Copeland; kristinebarnello@yahoo.com; LBA.Rental@sbcglobal.net; littlerockhomes@yahoo.com; lrgarkansas@gmail.com; lukemccoy@sbcglobal.net; midtownproperties@msn.com; mike@armoldandwater.com; nathanh@arkbestrealty.com; nau@nmmakeready.com; oaktreeprops@gmail.com; pampenor@gmail.com; Paul.jilg@centralbankar.com; paula@968rent.com; pdscustomerservice@precisiondoor.net; peacockrealestate@yahoo.com; rentfromrpm@gmail.com; rents@re501.com; richardsappliances@gmail.com; Rjones@rpmcentralar.com; RMS@968rent.com; robby.cole@benchmark.us; ron.nobles@chhj.com; roy@raineyrealty.com; RPM Delta Sales & Manager; rsherman@rpmcentralar.com; Scott Nelson; sdeaton@deatongrouprealty.com; seatonhna@gmail.com; steve@hgrouprealestate.com; t\_kphilbrook@yahoo.com; thomas@buyconway.com; trlaughlin@comcast.net; tsmith@rpmgroup.com; Tucker Holmes; valentinehansen@gmail.com; virginia@bartgrayrealty.com; Amy Karns A Plus Management; ktollifson@tsquaremanagement.com; Tucker Holmes





# CENTRAL ARKANSAS CHAPTER

CHAPTER NEWSLETTER- NOVEMBER 18th, 2020

Good afternoon folks,

It's been a month or so since our last communication (and I am imagining a chorus of voices exclaiming "Thank God! We needed a break from the constant meeting reminders!" as I write this) and seeing as 2020 is coming to a close ("Thank God!" rings out again) we need to have another get together to close out the year.

We were planning to have a meeting before Thanksgiving, however your humble president is in a post-broker class via Zoom all week and, like most folks, your humble president will be focusing his efforts on weight gain and catching deers next week so no meeting then either. With this in mind, we're going to have our final meeting of the year (except for you, board members, so look out for an additional email later) on Tuesday, December 15<sup>th</sup>, year-which-shall-not-be-named. Betty has done a great job once again and has our NARPM National President, **Kellie Tollifson (MPM®, RMP®)** joining us, so everyone please be on your best behavior and please, wear pants.

Kellie Tollifson is Executive Vice President and Co-Founder of T-Square Properties in the Greater Seattle area. Kellie began her 26-year career in Property Management as a landlord managing her own investment properties. After developing systems and processes that answered needs in the marketplace for high quality, tech driven and cost-effective property management, she has grown T-Square Properties to over 500 doors and 85 Homeowner Associations.

Kellie holds a bachelor's degree in Behavioral Science from San Jose State University and is currently serving as President of the National Association of Residential Property Managers (NARPM®). Kellie is also a Certified Continuing Education Real Estate Instructor for the State of Washington and a National Instructor for NARPM®.

Please join us for our meeting and let's give Kellie a warm Arkansas welcome for taking the time out of her busy schedule to speak with us.

**NEXT MEETING:** The next monthly meeting of the National Association of Residential Property Managers (NARPM) will be held on Tuesday, 12/15/2020 @ 11:30 am.

**PLACE:** On the interwebs via zoom

@ <https://us02web.zoom.us/j/82206319411?pwd=cjNJK1dhcTA2MVA0bHJGUW9mVEkzZz09>

**PROGRAM SPEAKER:** NARPM President Kellie Tollifson, MPM® RMP®; Exec. VP of Operations & Managing Broker, T-Square Properties (Seattle, WA)

**MEMBERSHIP:** Interested in learning more about NARPM or becoming a member? To join as a member of our organization, you must be a licensed residential property manager, support staff of a licensed residential property manager or licensed business owner and a member of NARPM national.

**SUGGESTIONS:** We always welcome input or suggestions to make our chapter stronger. Contact our President Briles Andrews at 501 236-1479 or [brilesandrews@rmpdelta.com](mailto:brilesandrews@rmpdelta.com)



**Central AR NARPM  
Board of Directors Meeting  
MINUTES**

**2/20/2020 1:00 pm**

**Call to Order**

**REMINDER: As a courtesy please turn cell phones OFF or to VIBRATE**

- Meeting called to order at 1:05 pm by President Andrews
- Roll Call – A quorum is confirmed

	<b>Name</b>	<b>Position</b>		<b>Name</b>	<b>Position</b>
X	Briles Andrews	President	X	Betty Fletcher	Programs/Ed Chair
X	Robby Jones	V President	X	Luke McCoy	Legislative Chair
X	Jerry Allred , CPM®	Treasurer			Hospitality Chair
X	Betty Fletcher, MPM®	Secretary	X	Robbie Cole	Affiliate Chair
			X	Briles Andrews	Website Chair
			X	Blake Burrow	Membership Chair
			X	Briles Andrews	Chapter Excel/Comply

**Minutes**

- Need motion & second to approve minutes from last meeting. ( \_\_Betty\_\_/\_Briles\_\_ )

**Financial Report**

- Treasurer Jerry Allred reported a bank balance of \$14,175.67 as of 12/31/2019.

**Committee Reports**

- No Reports

**Old Business**

NA

**New Business**

- Betty will contact AREC to schedule annual visit, March 2020 tentatively.
- Betty to contact IREM/Cathy Tuggle about education.
- Briles will accept position of Website Chair look into updating website.
- Spring social to be planned for April/May meeting, to be presented @ March 2020 meeting

**Next Meeting**

- ☐ BOD meetings are scheduled quarterly immediately following the meeting on these dates  
2020: April 16th

**Adjourn**

- ☐ Meeting adjourned at 1:45pm

**Central AR NARPM  
Board of Directors Meeting  
MINUTES**

**4/16/2020 1:00 pm**

**Call to Order**

**REMINDER: As a courtesy please turn cell phones OFF or to VIBRATE**

- Meeting called to order at 1:05 pm by President Andrews
- Roll Call – A quorum is confirmed

	Name	Position		Name	Position
X	Briles Andrews	President	X	Betty Fletcher	Programs/Ed Chair
X	Robby Jones	V President	X	Luke McCoy	Legislative Chair
	Jerry Allred , CPM®	Treasurer			Hospitality Chair
X	Betty Fletcher, MPM®	Secretary	X	Robbie Cole	Affiliate Chair
			X	Briles Andrews	Website Chair
			X	Blake Burrow	Membership Chair
			X	Briles Andrews	Chapter Excel/Comply

**Minutes**

- Need motion & second to approve minutes from last meeting. ( \_\_Betty\_\_/\_Robby\_\_ )

**Financial Report**

- No Report

**Committee Reports**

- No Reports

**Old Business**

- Spring social event postponed due to coronavirus outbreak.
- AREC visit postponed due to coronavirus outbreak
- Continuing ED with IREM/Cathy Tuggle in planning stages for virtual if AREC approves

**New Business**

- All meetings moved to virtual format temporarily until further notice
- Briles forward PPP information to all members
- Betty will follow up with AREC to schedule virtual lecture, if possible.

**Next Meeting**

- ☐ BOD meetings are scheduled quarterly immediately following the meeting on these dates  
2020: August 20th

**Adjourn**

- ☐ Meeting adjourned at 1:45pm

**Central AR NARPM  
Board of Directors Meeting  
MINUTES**

**8/20/2020 1:00 pm**

**Call to Order**

**REMINDER: As a courtesy please turn cell phones OFF or to VIBRATE**

- Meeting called to order at 1:05 pm by President Andrews
- Roll Call – A quorum is confirmed

	Name	Position		Name	Position
X	Briles Andrews	President	X	Betty Fletcher	Programs/Ed Chair
X	Robby Jones	V President		Luke McCoy	Legislative Chair
	Jerry Allred , CPM®	Treasurer			Hospitality Chair
X	Betty Fletcher, MPM®	Secretary		Robbie Cole	Affiliate Chair
			X	Briles Andrews	Website Chair
				Blake Burrow	Membership Chair
			X	Briles Andrews	Chapter Excel/Comply

**Minutes**

- Need motion & second to approve minutes from last meeting. ( \_\_Briles\_\_/\_Betty\_\_ )

**Financial Report**

- No Report

**Committee Reports**

- No Reports

**Old Business**

- AREC virtual lecture completed August 2020
- AREC approved virtual CE, attendee list reviewed to ensure all received proper credit

**New Business**

- Meetings will continue virtually for the remainder of 2020
- Chapter will not sponsor trip to national conference as originally planned, conference likely to be virtual
- Betty will contact NARPM national to arrange president to give discussion late 2020.
- Virtual elections will be held during September 2020 meeting

**Next Meeting**

- ☐ BOD meetings are scheduled quarterly immediately following the meeting on these dates  
2020: December 15th

**Adjourn**

- ☐ Meeting adjourned at 1:45pm

**Central AR NARPM  
Board of Directors Meeting  
MINUTES**

**12/15/2020 1:00 pm**

**Call to Order**

**REMINDER: As a courtesy please turn cell phones OFF or to VIBRATE**

- Meeting called to order at 1:05 pm by V. President Jones
- Roll Call – A quorum is confirmed

	Name	Position		Name	Position
	Briles Andrews	President	X	Betty Fletcher	Programs/Ed Chair
X	Robby Jones	V President		Luke McCoy	Legislative Chair
X	Scott Deaton	Treasurer			Hospitality Chair
X	Betty Fletcher, MPM®	Secretary		Robbie Cole	Affiliate Chair
				Briles Andrews	Website Chair
			X	Blake Burrow	Membership Chair
				Briles Andrews	Chapter Excel/Comply

**Minutes**

- Need motion & second to approve minutes from last meeting. ( \_\_Briles\_\_/\_Betty\_\_ )

**Financial Report**

- Jerry Allred will finish year as Treasurer, updated financials to be sent to Briles later this month.

**Committee Reports**

- No Reports

**Old Business**

- Kellie Tollifson (NARPM National President) presented during 12/20 meeting.
- Virtual elections were presented during 9/20 meeting:
  - Due to low participation, it was determined that all officers save for treasurer will carry over into 2021.
  - Jerry Allred will resign as Treasurer, Scott Deaton has been elected to fill the vacant position
  - Committee chairs will also continue into 2021

**New Business**

- NOTE: President absent due to COVID-19 illness.
- Scott Deaton in as new treasurer-elect. Jerry will begin transition to Scott as soon as possible.
- Meetings still held virtually until further notice.
- Annual Christmas party cancelled.

**Next Meeting**

- ☐ BOD meetings are scheduled quarterly immediately following the meeting on these dates  
2020: December 15th

**Adjourn**

- ☐ Meeting adjourned at 1:45pm

## Briles Andrews

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**From:** Briles Andrews  
**Sent:** Thursday, September 24, 2020 11:30 AM  
**To:** 'anika@gossmanagement.com'; 'annmarie@a2opinion.com'; 'arkaboomer@gmail.com'; 'arkwildremoval@hotmail.com'; 'betty@fletcherpm.com'; 'billbarlow@bpmrealtors.com'; 'Briles Andrews'; Briles Andrews (brilesandrews@rpmddelta.com); 'candy@ausumrealty.com'; 'Cathy@lrapartments.com'; 'chantelle.cole@yahoo.com'; 'Chris Walsh'; 'chris2seaton@gmail.com'; 'chuckgoss@aol.com'; 'cmelgarejo@gkhouses.com'; 'Contact@precisiondoorlittlerock.com'; 'csgoss@aol.com'; 'Cumming@gill-law.com'; 'davidpjohn@windstream.net'; 'dcummings@garagedoorfixer.com'; 'deborah.sefcik@iberiabank.com'; Dennis Blackwell; 'douglas@crestcore.com'; 'drdail@sbcglobal.net'; 'Ecotechelectric295@gmail.com'; 'ehance@gkhouses.com'; Erika Sisson; 'Furmanelec@msn.com'; 'gail@tenantdata.com'; 'gailtcb@sbcglobal.net'; 'Greg@gdaapm.com'; 'Hoffmanj10@comcast.net'; 'homeyerlawn@aol.com'; 'info@acutraq.com'; 'info@arkansaspest.com'; 'info@solidrockar.com'; 'info@villagevillas.com'; 'jackietwillie@gmail.com'; 'jamie@hoffmanteamrealestate.com'; 'Jason@JasonBolden.com'; 'jeannie@acutraq.com'; 'jeffrollins31261@gmail.com'; 'jerry@allredrealtors.com'; 'Jharr@harrismchaney.com'; 'jimboC8@sbcglobal.net'; John Criss; 'kellym@porchlightar.com'; 'Ket1441@sbcglobal.net'; Kristina Copeland; 'kristinebarnello@yahoo.com'; 'LBA.Rental@sbcglobal.net'; 'littlerockhomes@yahoo.com'; 'lrgarkansas@gmail.com'; 'lukemccoy@sbcglobal.net'; 'midtownproperties@msn.com'; 'mike@armoldandwater.com'; 'nathanh@arkbestrealty.com'; 'nau@nmmakeready.com'; 'oaktreeprops@gmail.com'; 'pampenor@gmail.com'; 'Paul.jilg@centralbankar.com'; 'paula@968rent.com'; 'pdscustomerservice@precisiondoor.net'; 'peacockrealestate@yahoo.com'; 'rentfromrpm@gmail.com'; 'rents@re501.com'; 'richardsappliances@gmail.com'; 'Rjones@rpmcentralar.com'; 'RMS@968rent.com'; 'robby.cole@benchmark.us'; 'ron.nobles@chhj.com'; 'roy@raineyrealty.com'; 'RPM Delta Sales & Manager'; 'rsherman@rpmcentralar.com'; 'Scott Nelson'; 'sdeaton@deatongroupprealty.com'; 'seatonhna@gmail.com'; 'steve@hgrouprealestate.com'; 't\_kphilbrook@yahoo.com'; 'thomas@buyconway.com'; 'trloughlin@comcast.net'; 'tsmith@rpmgroup.com'; Tucker Holmes; 'valentinehansen@gmail.com'; 'virginia@bartgrayrealty.com'  
**Subject:** NARPM Central Arkansas News 9/24/2020 (Pulaski County Quorum Court Edition)  
**Attachments:** Pulaski QC Item 20-I-67.pdf; Poop in a Group.pdf



### CHAPTER NEWSLETTER- SEPTEMBER 24<sup>th</sup>, 2020

Good morning everyone, hope all have had a good week thus far. Certainly thankful for the cooler weather as temperatures seem to have dropped about as fast as a speeder who suddenly sees a state trooper on 67/167 (saw that on Facebook, so I can't take credit, sadly). Just a few notes and things of interest to pass along to you all today (some of which have attachments).

**CHAPTER ELECTIONS:** It was determined at our last meeting to carry over most every position from the board as well as committee chairs. The sole exception will be the position of treasurer, which will be filled by Scott Deaton beginning January 1<sup>st</sup>, 2020. Scott is replacing Jerry Allred, who has served the chapter faithfully as treasurer for several years. I would like to thank Jerry for his service to the chapter as well as Scott for taking the reins moving forward.

**STUDY MATERIALS FROM LAST MEETING:** Please see attached for a copy of the presentation given by Susan Albern, MPM. Very good presentation with some helpful tips regarding organization and efficiency. It also has a funny name if you need extra motivation to read it.

**PULASKI COUNTY QUORUM COURT ITEM:** Please see attached for a copy of Item 20-I-67 presented to the Pulaski County Quorum Court by Justice Donna Massey, Justice of the Peace, District 6. The Item regards the CDC evictions moratorium and makes requests of the Governor and State Legislature regarding the same. I would strongly recommend you read the Item and contact your local Justice of the Peace (if you live or do business in Pulaski County) if you have concerns or would like more information. The Item was on the agenda for the September 22<sup>nd</sup> meeting of the Pulaski County Quorum Court, however I do not know if the Item was approved as the minutes of that meeting have yet to be posted. Thanks to Betty Fletcher for bringing this to our attention.

Hope you find this information useful and informative. Please let me know if you have any questions, comments, or concerns as they relate to our chapter.

Best regards,



**Briles Andrews**  
*Senior Manager*  
501.404.0674  
brilesandrews@rpmdelta.com