









Modifications & Accommodations

- **Modifications**
 - Physical changes to the dwelling unit
 - Tenant generally pays
- **Accommodations**
 - Changes to policies and procedures

**As in...
allowing a Service Animal**

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**To grant, or not to grant...
a “reasonable accommodation”**

- Is the disability **and** the need obvious?
 - If **yes**, forget about it...
- If **no**, you may request **verification**
 - Of **disability** and/or **need**
 - Careful not to ask too many details... just enough
 - By a **“Qualified individual”**

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“Reasonable Accommodations”

- Free the tenant from a rule, policy, or procedure that interferes with the person’s use and enjoyment of the dwelling.
- Enhance the tenant’s quality of life by eliminating or reducing the effects of the disability.
- Assist the tenant in satisfying the essential requirements of tenancy in the same way as someone without a disability can.

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