User: alicia@azpropertybrokerage.com

2016 Chapter Compliance

All chapters are required to answer questions 1-10 BY THE LAST DAY OF February

Chapter: C093 - West Valley Chapter

1. Does your chapter have current Yes bylaws on file with National?

Reminder: Did you know that you need the approval of the naitonal board to amend your bylaws? If you are unsure you can go to http://www.narpm.org/members/documents-forms/chapter-documents/ and verify bylaws on file. If not on file, please upload bylaws below.

Bylaws Upload

2. Fill in number of RVP calls the chapter's president or their representative participated in:

3

3. Upload a copy of Chapter filed tax return or completed and returned e-post card (99N) to the IRS.

2016 990_N (West Valley Chapter of).pdf

4. Upload a copy of your current

year budget:

West Valley Chapter of the NARPM 2017 Budget.xlsx

5. List number of membership

meetings:

9

Flier Upload Jan 2016 Membership Mtg.png

Flier Upload Feb 2016 Membership Mtg.png

Flier Upload April 2016 Chapter Meeting Flier.pdf

Flier Upload May 2016 Membership Mtg_CRPM.png

Flier Upload June Chapter Mtg.pdf

Flier Upload July Chapter Mtg.pdf

Flier Upload August Chapter Mtg.pdf

Flier Upload Sept 2016 Membership Mtg _ CRPM.png

Flier Upload	Oct 2016 Membership Mtg.png
Flier Upload	
Flier Upload	
Flier Upload	
6. List number of board meetings:	2
Copy of Minutes	December 2016 West Valley NARPM Board Minutes.docx
Copy of Minutes	November 2016 West Valley Board Meeting Minutes (1).odt
Copy of Minutes	
7. Does your chapter charge dues?	Yes
8. If yes, how much are the dues?	40.00
9. If yes, are meals at meetings included?	Yes
10. On a scale of 1-10, how well do you think your chapter is doings?	10
Do you want to apply for Chapter Excellence as well?	Yes



National Association of Residential Property Managers

2016 Chapter Excellence Award Application

Covers 12 month period January 1 through December 31 of the award year

Chapter Number and Name: C093 - West Valley Chapter

Is this a New Chapter formed

within the last 18 months?

No

Number of chapter members at time of Application (excluding

((''' · \

37

affiliates):

Total Points from Application: 33

Chapters must have 30 or more points to submit an application.

Three (3) Awards for top points will be given based on size of chapters. Small chapter award for less than 49 members; medium chapter award for 50-124 members; and large chapter award for 125 and over members.

The NARPM® **Chapter Excellence Award** is earned by the activities a chapter accomplishes. It is requested, but not required, that all chapters complete and submit this application annually and that the President-Elect do this.

To qualify the application MUST be received no later than the <u>last day of February</u>, following the award year, (no extensions will be granted). Chapter Excellence awards will be presented at the Annual Convention the following year of award period.

E-mail questions to one of the volunteers: kdm@partnersmgmt.com
Or phone: 404-876-8700 (Eastern Time Zone)

The following reports are to be used as back-up and attached to this application and are available from the National website, http://www.narpm.org/members/tools/chapter-excellence-awards/.

New Member Recruiter list; list of CRMC® Candidate and CRMC® designees; PAC Contributors; Leadership Conference attendee list; Convention Attendee list

Notes to All Applicants:

- 1. All questions cover the period from January 1, through December 31, unless specified otherwise.
- 2. Back-up information/documentation should be underlined or highlighted appropriately, marked in upper corner with the corresponding question number, and included in numerical order. Zip files, or one PDF attachments can be used as uploads rather than individual documents.
- 3. Be sure that highlights are clearly visible in scanned documents for upload. All information must be legible and any items that are not legible will be subtracted from the total points
- 4. The Chapters who apply and are qualified for the award with 30 or more points will be announced to all members in the second quarter after the award year. The Top Awards will presented at the Annual Convention. The Award for "Chapter of the Year" will be presented to two chapters, depending on size, with the highest point total after review. Three (3) Awards for top points will be given based on size of chapters. Small chapter award for less than 49 members; medium chapter award for 50-124 members; and large chapter award for 125 and over members. New Chapters are eligible to receive Chapter Excellence and the New Chapter of the Year Award.
- 5. Provide accurate and specific back-up supported information. Points will be deducted for incorrect information/back-up/totals. For all answers, be prepared to explain back-up information.
- 6. Review of the application is usually done within 14 days of the deadline for Award. Sometimes the reviewer(s) of applications has questions or needs clarification about the back-up information, please be sure that the person who is knowledgeable about the application is readily available. In any event, if adjustments are needed, the reviewing person will make appropriate adjustments and these adjustments will be final.
- 7. Information relating to points on applications is confidential and is not available to people other than the Chapter Excellence volunteers, National staff, and a limited number of NARPM® leadership.
- 8. Whenever points are claimed, be sure that the back-up information shows clearly that the chapter is entitled to the points claimed.
- 9. All reviews, revisions, deductions, adjustments, interpretations and other determinations relating to this application are at the sole discretion of NARPM® and are not controvertible.
- 10. This application is for chapter related activities, not for the efforts of individual chapter members.
- 11. References to "*members*" in this application shall mean Professional, Associate, Support Staff, and Life members of individual chapters as listed in back-up information from question 1.
- 12. Submit backup documents for each question number as listed on the upload site. If a conflict between paper application and upload exists, follow upload instructions.
- 13. Broker/Owner Retreat is not counted in Chapter Excellence Awards as it is not open to all members.

Application Questions:

MEMBERSHIP: Fifty-Five (55) points available in this category.

1. Enter the number of the following types of members as of December 31st of the award year:

Associate Members:	9
Support Staff Members:	
Life Members:	
Combined Total Number of Members:	35
reports/chapters/member-roster member. Enter the number of at	tp://www.narpm.org/members/tools/chapter-services/member- r/.) Ensure that the lists contain type of membership for each ffiliate member's as of December 31, of the award year. Attach of attached this application will be disqualified
Members List Upload	Chapter Roster1.xlsx
Does the state in which the chapter is located have continuing education requirements for licensing?	Yes
members can be obtained on the we reports/professional-membership/me column U. Earn points for the perce	s for your chapter as of December 31, of the award year. A list of new ebsite (http://www.narpm.org/members/tools/chapter-services/member-embers-joined-since-yyyy-mm-dd/). Chaper numbers can be found in intage of new members compated to existing (take number of new numbers which will give you the perscentage of growth).
Total Points:	4
Number of New Members added to Chapter:	8
N N 1 2 2	
New Member Growth:	4=20-24%
New Member Growth: New Members Upload	4=20-24% New 2016 Members.pdf
New Members Upload 3. Three (3) points for your chapter	
New Members Upload 3. Three (3) points for your chapter	New 2016 Members.pdf meeting 90% retention of membership after national dues billing
New Members Upload 3. Three (3) points for your chapter (March 10). See spreadsheet and hi	New 2016 Members.pdf meeting 90% retention of membership after national dues billing ighlight your chapter name and goal that was met
New Members Upload 3. Three (3) points for your chapter (March 10). See spreadsheet and hi Total Points:	New 2016 Members.pdf meeting 90% retention of membership after national dues billing ighlight your chapter name and goal that was met
New Members Upload 3. Three (3) points for your chapter (March 10). See spreadsheet and hi Total Points: Membership Retention: Membership Retention Upload	New 2016 Members.pdf The meeting 90% retention of membership after national dues billing ighlight your chapter name and goal that was met 3 3 chapter_counts_2014-2015.xlsx 31, does your Chapter have an active affiliate program that encourages
New Members Upload 3. Three (3) points for your chapter (March 10). See spreadsheet and hi Total Points: Membership Retention: Membership Retention Upload 4. Flve (5) point if as of December	New 2016 Members.pdf The meeting 90% retention of membership after national dues billing ighlight your chapter name and goal that was met 3 3 chapter_counts_2014-2015.xlsx 31, does your Chapter have an active affiliate program that encourages
New Members Upload 3. Three (3) points for your chapter (March 10). See spreadsheet and hi Total Points: Membership Retention: Membership Retention Upload 4. Five (5) point if as of December vendors to join chapter. If yes, pleas	New 2016 Members.pdf The meeting 90% retention of membership after national dues billing aghlight your chapter name and goal that was met 3 3 4 3 4 3 4 3 4 3 4 3 4 3 4 3 4 3 4

Mentoring means substantial on-going chapter succeed. Twelve (12) points	g effort that results in starting a chapter and/or helping a stuggling available.
Total Points:	0
Mentored Chapter Name:	
Leader of Mentored Chapter:	
Type of Mentored Chapter:	
Mentored Chapter Name:	
Leader of Mentored Chapter:	
Type of Mentored Chapter:	
Chapter Mentored Upload	
Chapter Mentored Upload	
of evidence of the event and the serv	viding a community service project as a group effort. Provide a copy rice provided. This does not include just raising money for a donation, oter members. Six (6) points available.
Total Points:	6
Number of Community Service Projects Provided:	6
Evidence of Community Service Upload	Pats Run 2016.pdf
Evidence of Community Service Upload	Scream and Shout 5K.pdf
Evidence of Community Service Upload	2017-01-30 (12).png
application year. Obtain list form the	no participated in the New Member Recruitment program during the website and highlight their name(s) s/chapter-services/compliancechapter-excellence-awards/) Five (5)
Total Points:	0
Number of Participating Members:	
Participating Members Upload	

5. **Six (6) points** each for starting and mentoring a new chapter and three (3) points for mentoring a struggling chapter. Include letters from the leader(s) of the chapter(s) mentored detailing your efforts.

Total Points:

Total Points:	0		
Percentage of Members in Attendance:			
Membership Attendance			
Membership Attendance			
	ercentage of members who attended a NARPM State(s) Conference(s) y of conference attendees list and highlight the names of those in rence must be on the attendee list.		
Total Points:	0		
Percentage of Members in Attendance:			
Member Attendance Upload			
10. Three (3) points per grant a chapter applied for and used. Information on chapter grants can be obtained at (http://www.narpm.org/members/tools/chapter-services/handbook/support-services/). Provide evidence of use. Nine (9) points available.			
Total Points:	0		
Number of Grants Applied for and Used:			
Evidence of Grant Upload			
Evidence of Grant Upload			
Evidence of Grant Upload			
level. Upload copies of all completed	pter has instituted the New Member Mentor program at the Chapter dichecklist from mentor program in the upload slot(s) to show all new w.narpm.org/join/membership-benefits/).		

0

8. **Up to ten (10) points.** Percentage of members who attended the NARPM Annual Convention during the award year. Obtain a copy of convention attendees from the website and highlight names of those in

attendance (http://www.narpm.org/members/tools/chapter-services/compliancechapter-excellence-awards/)

Percentage of New Members

Mentored:	
Mentor Program Checklist	
EDUCATION: Fifty (50) points availa	able in this category.
	-sponsored NARPM 6/8 hour educational course. Provide a copy of are taken with other questions within the application. Twenty (20)
Total Points:	0
Number of Chapter-Sponsored Educational Course(s):	
Course Flyer Upload	
educational course. Award three (3) education (CE) hours for license rene requirements and provide documents required. Provide a copy of course flused with other questions within the available.	esponsored educational course that is not a NARPM 6/8 hour points if the course is approved for required state continuing ewal. Award three (3) points if state has no Continuing Education ation from state licensing division that shows no CE or license is yer and mark CE information. Not applicable for points if education is application. Minimum course length - 1 hour. Twenty (20) points
Total Points:	6
Number of Chapter-Sponsored Educational Course(s):	4

Chapter-Sponsored Educational May 2016 Membership Mtg CRPM.png Course Upload Chapter-Sponsored Educational Sept 2016 Membership Mtg _ CRPM.png Course Upload Chapter-Sponsored Educational Course Upload 14. Three (3) points for each function arranged and performed with another chapter and/or another real estate related association such as educational courses or other business related opportunity. Provide copy of applicable flyer or other demonstrative information. Not applicable points if education is used with other questions within the application. Six (6) points available. Total Points: 0 Number of Function(s) Arranged and Performed with Another Chapter and/or Real Estate Related Association: Applicable Flyer/ Other **Demonstrative Information Upload** Applicable Flyer/ Other

15. One (1) point for each regular membership meeting that discussed/ reviewed the NARPM Code of Ethics. A meeting must include speaker, panel, or round-table, be held for a special purpose or other educational/ business opportunity, and is not a "course" as referred to in questions #6, #7, or #9. One (1) point per meeting. Submit a copy of each meeting agenda showing ethics discussion item and meeting topic. Six (6) points available.

Total Points:

Demonstrative Information Upload

Number of Regular Membership Meetings that Discussed NARPM Code of Ethics:	4
Copy of Meeting Agenda Upload	August 23 West Meeting Agenda (1).odt
Copy of Meeting Agenda Upload	Sept Memb Meeting Agenda - West.odt
Copy of Meeting Agenda Upload	July West Board Agenda.odt
Copy of Meeting Agenda Upload	June16 West Meeting Agenda(1).odt
Copy of Meeting Agenda Upload	
Copy of Meeting Agenda Upload	

16. **Up to three (3) points** based on percentage of Members who are candidates for the RMP and/or MPM designations as of December 31, of the award year. Applicants must have officially applied for the designation and paid the required fee. Chapters can only count a member once, regardless of the number of designation candidacies held. Obtain lists from the website and mark names (http://www.narpm.org/members/tools/chapter-services/member-reports/professional-membership/members-with-designations/). Candidates have a C after designation and column U lists chapters where member belongs.

Total Points: 0

Percentage of Candidates as of

December 31:

RMP MPM Designations Upload

17. **Up to six (6) points** based on percentage of member companies who are candidates for the CRMC designations as of December 31, of the award year. Applicants must have oficially applied for the designation and paid the required fee. Obtian lists from the website and mark names (http://www.narpm.org/members/tools/chapter-services/compliancechapter-excellence-awards/).

Total Points:

Percentage of Candidates as of

December 31:

CRMC Designations Upload

18. **Up to six (6) points** based on percentage of members who hold the RMP and/or MPM designations as of December 31, of the award year. One (1) point per member, regardless the number of designations held. Obtain list from the website and mark each member/company once. Chapters can only count a member once, regardless of the number of designations held. Obtain lists from the website and mark names in column U where member belongs (http://www.narpm.org/members/tools/chapter-services/member-reports/professional-membership/members-with-designations/).

Total Points: 1

Percentage of Members with RMP/ MPM Designations:

Member List with RMP/ MPM Designations Upload

MemberDesignations.pdf

19. **Up to six (6) points** based on percentage of member companies who hold the CRMC designation as of December 30, of the award year. One (1) point per company. Obtain list from the website and mark each member/company once. Chapters can only count a member once, regardless of the number of desingations held. Obtain list from the website (http://www.narpm.org/members/tools/chapter-services/compliancechapter-excellence-awards/) and mark the names.

Total Points: 1

Percentage of CRMC Companies

as of December 31:

Member Companies who hold CRMC Designation Upload

MemberDesignations.pdf

20. **Up to five (5) points**based on percentage of members who hold the CSS, CMC, and/or CRMB certification as of December 31, this year. One (1) point per member who told certifications. Obtain list from the website and mark each member/company once. Chapters can only count a member once, regardless of the number of designations held. Obtain lists from the website (http://www.narpm.org/members/tools/chapter-services/member-reports/professional-members/members-with-designations/) and mark names. Column U lists chapters where member belongs.

Total Points: 0

Percentage of Members holding certifications as of December 31:

List of CSS, CMC, CRMB Certified Members Upload

21. **Up to three (3) points** percentage of members who are candidates for the CSS, CMC, and/or CRMB certification as of December 31, of the award year. Applicants must have oficially applied for the certification and paid the required fee. Chapters can only count a member once, regardless of the number of candidacies held (http://members-with-designations/). Candidacies have a C after certification and Column U lists chapters where member belongs.

Total Points: 0

Percentage of Candidates as of

December 31:

Members who are Candidates for the CSS, CMC, CRMB Upload

MARKETING: Twenty (20) points available in this category.

copy of applicable flyer and/or other other questions within the application	demonstrative information. Not applicable points if event is used with n. Four (4) points available.
Total Points:	1
Number of Sponsoring/ Staffing a NARPM booth at a non-NARPM Trade Show:	2
Name of Event	2016 Spring Convention
Date of Event	03/29/2016
Copy of Applicable Flyer/ Other Demonstrative Information	2017-01-30.png
Name of Event	
Date of Event	
Copy of Applicable Flyer/ Other Demonstrative Information	
23. One (1) point per newsletter (ele Maximum twelve (12) points).	ectronic or printed). Provide copies with dates printed on front page.
Total Points:	0
Number of Newsletters:	
Newsletter Upload	

22. Two (2) points for each sponsoring and staffing a NARPM booth at a non-NARPM trade show. Provide

24. **Three (3) points** for each marketing effort the Chapter has made to promote membership in the Chapter. This program shall be an outreach promoting chapter growth. (Examples of programs can include emails, postcards, fliers, etc. that promote membership in the chapter). Provide copies of all marketing material and documents along with date of activity. Six (6) points available.

Total Points:	U
Number of Marketing Efforts:	
Program Outreach Upload	
Program Outreach Upload	
25. Four (4) points for each Chapter	Committee who has a Chair AND Vice Chair. Total of twenty (20)
points and upload a copy of the com	mittee agenda.
Total Points:	0
Membership Committee:	
Membership Committee Upload	
Education/Designation Committee:	
Education/Designation Committee Upload	
Legislative/Governmental Affairs Committee:	
Legislative/Governmental Affairs Committee Upload	
Meeting/Program Committee:	
Meeting/Program Committee Upload	
Community Service Committee:	
Community Service Committee Upload	
GOVERNMENTAL AFFAIRS/LEGIS	SLATION : Fifteen (15) points are available per category.
issue on a state, county, or city mea	nembers join together in an attempt to pass or defeat a legislative issure. Provide a copy of the issue and any related petitions and/or ir any other documentation substantiating this effort. Six (6) points
Total Points:	0
Number of Efforts to Pass or Defeat a Legislative Issues:	
Copy of Issue/ Other Documentation Upload	
Copy of Issue/ Other Documentation Upload	
Copy of Issue/ Other	

Attendee List Upload

	age for members who contribute at least \$25 for the NARPM PAC. www.narpm.org/members/tools/chapter-services/compliancechapternes.
Total Points:	1
Percentage of Members who Contribute at Least \$25 to the NARPM PAC	1=1-5%
List of Contributors Upload	PAC Donation.pdf
28. Two (2) points per chapter hosting information that exhibits promotion of	ng, or participating in, a NARPM State Day on the Hill. Submit flyer or event.
Total Points:	0
Hosted or Participated in NARPM State Day on the Hill:	
Flyer/ Information Promoting the Event Upload	
LEADERSHIP: Ten (10) points are av	vailable per category.
a State or Local Chapter Officer or Di	who actively served on a State, or Local Chapter Committee and/or as rector. Provide list of Volunteers. Chapters can count one point for mber. Submit list of volunteers and convert to percentage of
Total Points:	0
Percentage of Members Volunteering:	
List of Volunteers Upload	
Class in November. Obtain a copy of	rcentage of members who attended this year's Leadership Training attendee list from the website s/chapter-services/compliancechapter-excellence-awards/) and
Total Points:	1
Percentage of Members in Attendance:	1=1-8%

Leadership Training.pdf

31. Please answer the following question in 100 words or less to receive additional consideration, in case of a tie, for the "Chapter of the Year" and "New Chapter of the Year" award: (NOTE: Last year's Chapter of the Year recipient is NOT eligible this year)

What has the Chapter done during the award year that promotes the growth, ethics and professionalism of NARPM® within its membership?

Total Points from Application: 33

Form Completed By: Alicia Weaver

Chapter Title: President Elect

Phone Number: 602-354-4681

E-mail Address: alicia@azpropertybrokerage.com

Form **990-N**

ELECTRONIC NOTICE (e-Postcard)

For Tax-Exempt Organizations Not Required to File Form 990 or Form 990-EZ.

2016

Open to Public Inspection

▶ Information about Form 990-N is at www.irs.gov/charities-non-profits/annual-electronic-filing-requirement-for-small-exempt-organizations-form-990-n-e-postcard.

NOTE: This is not an IRS form. This form was created by Drake Software and is intended for information purposes only. **Do NOT mail this form to the IRS.**

A. Tax Period:

Start: 01-01-2016 Ending: 12-31-2016

B. Employer Identification Number (EIN)

47-3851248

C. Legal Name:

West Valley Chapter of the National

D. Mailing Address:

7025 W Bell Rd STE 10 Glendale, AZ 85308

E. Doing Business As:

National Association of Prop Mgrs

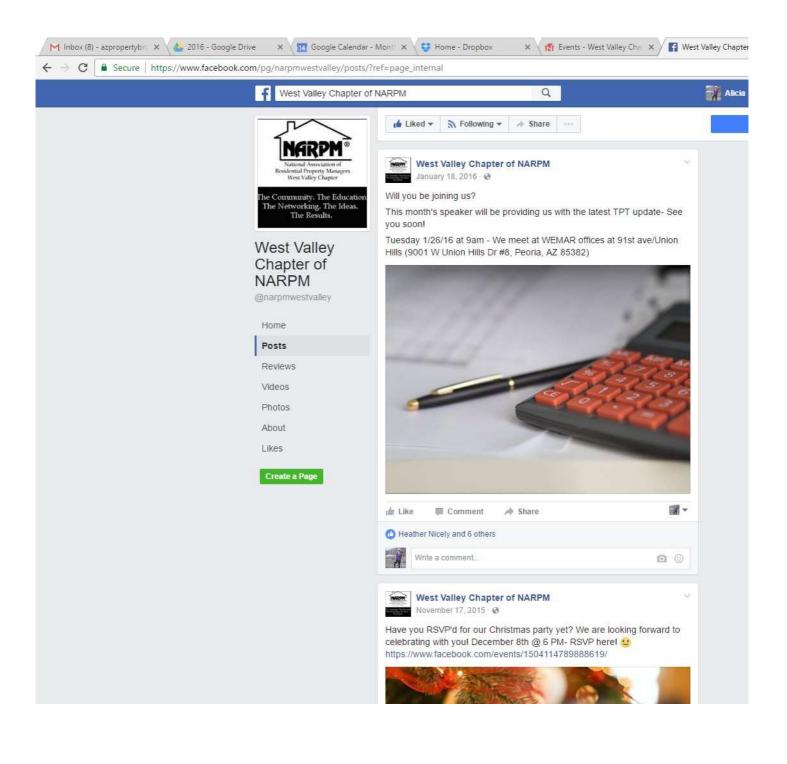
F. Gross receipts not greater than:

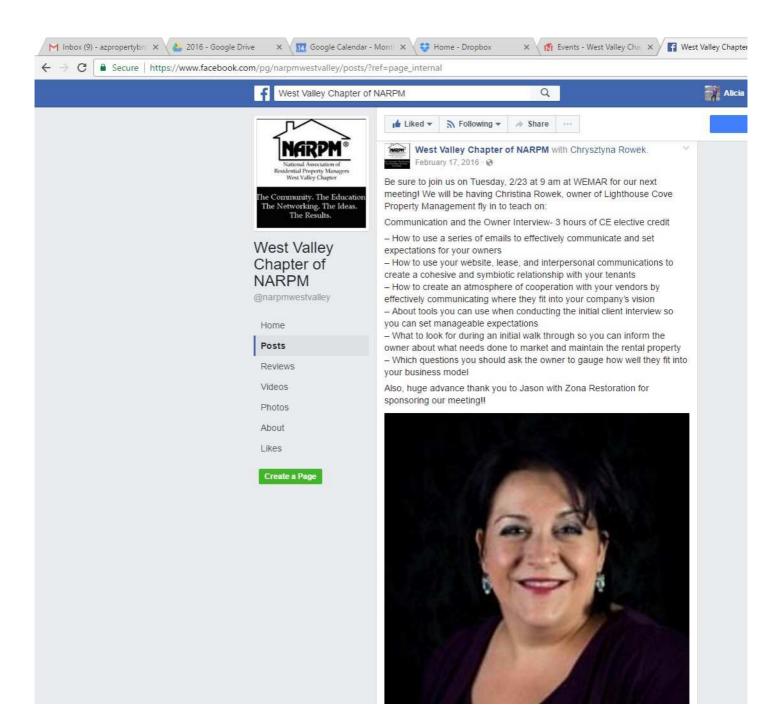
\$50,000

- G. Organization has terminated:
- H. Principal Officer's Name and Address:

MIKE SARGENT 7025 W BELL RD 10 Glendale, AZ 85308

I. Website URL:





YOU COULD YOUR VIDEO TRAFFIC TO DRIVE BUSINESS

Connect with clients, build your brand and drive new business by using video marketing through all of your marketing. You'll learn how to maximize business results with videos by following these guidelines.

Emails that include a video receive an increase in click-through rate by 96%.

- Easy-to-Use Tools to Blast Videos to Your Database Using Text and Email
- Making Sure your Videos are Showing up in the Newsfeed
- Promoting Videos with a Blog and Video Blogging
- Integrating YouTube with your Other Social Profiles
- Create Simple Ad Campaigns to Drive Views
- Integrate your Videos into your Website

Get started today! Space is limited!



Tuesday, April 26th

9:00 am - 11:00 am

The Links Neighborhood Grill 18823 N. Country Club Pkwy.

Instructor: Bill Hillestad - Pixona Marketing

implix. Copyright @2015 Skyline Financial Corp. dba Skyline Home Loans Nationalde Morpage Licensing System S. Registry (NMLS) Company (Loans Nationalde Morpage Licenses by the Department of States of Department of States Licenses by the Department of States and Licenses (Licenses Licenses Lic

RSVP Kira 602-456-2195

kira@skylinehomeloans.com

Personal video recording sessions may be available after the workshop. Ask for more information!



une Chapter Meeting

June 28, 20160 Comments

Date & Time

28/06/2016

9:00 am - 12:00 pm

Location

WEMAR

Categories No Categories

WEMAR
9001 West Union Hills Drive, #8 - Peoria
Events

TORREY PINES
AT WESTBROOK
VILLAGE

W Union Hills Dr

PEORIA PLAZA
STAR SUMMIT

W John Cabor Ro

W John C

Join us for our June Meeting!

Topics To Be Covered:

Single Family Discussion

The right policy - **NOT** a Homeowners Policy

Trend To Higher Deductibles - can take it off taxes

Trend To Higher Liability - owner/manager isn't there every day

Building Codes - Often the building code has changed and you cannot re-build an identical building.

Property Manager should be an 'Additional Insured'

Dogs and Dog Bite Claims

The new "14 day rule" for water claims

When do claims count in Arizona

Weather, "Acts of God", Flood Insurance, Earthquake Insurance (as time permits)

About Our Speaker...Clark Sanchez:



36+ Year Arizona Insurance agent (with State Farm)

Among the top 5% of all State Farm agents nationwide in sales of investment rental property insurance

Eagle Scout, Veteran, 2014 President of the Canadian Club

B.S. University of Illinois; MBA Inter-American University

uly Chapter Meeting/ The New HUD Guideline

July 26, 20160 Comments

Date & Time

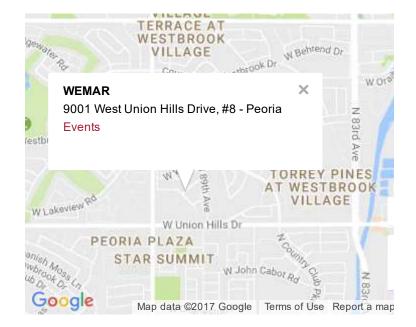
26/07/2016

9:00 am - 12:00 pm

Location

WEMAR

Categories No Categories



The West Valley Chapter welcomes David Pickron and Attorney Denny Dobbins to present a "safe harbor" process that will protect Landlords from the new HUD guidelines.



Special thank you to FilterEasy for sponsoring this meeting!!

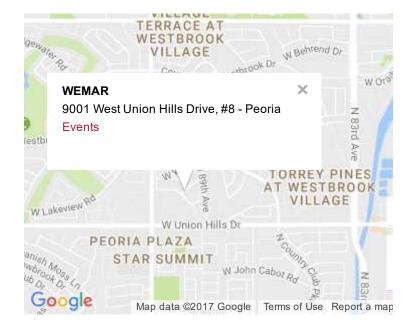
August Chapter Meeting

August 23, 20160 Comments

Date & Time 23/08/2016 9:00 am - 12:00 pm

LocationWEMAR

Categories No Categories



Maintenance, Vendors, and More!

Come join us for a round table type discussion including:

Best practices for selecting and onboarding new vendors

Leveraging 3rd party vendors to attract owners

Team to team and team to vendor communication

Leveraging technology to increase maintenance efficiency

Leveraging technology to decrease liability

Facilitated by our guest speaker:

Heather Nicely- of VP of NightTenders and PHX Market center manager for OnSight PROS



Special thank you to Innabi Law Firm for sponsoring this meeting!





DATE:

September 27, 2016 9am-Noon

LOCATION:

West USA Classroom 15128 W Bell Rd. #10, Surprise AZ 85374

C/E:

3-agency law

PRICE:

NARPM Members: Complimentary Non-NARPM members: \$35

INSTRUCTOR:

Sue Flucke, has been in real estate for 24+ years, is a branch manager/ associate broker and property management veteran.

AGENCY IN PROPERTY MANAGEMENT (September 27, 2016) C/E: 3 Agency

Understanding how agency is created and your duties to your clients is essential for a property manager. Highlights in this class include: The different types of agency and how each is created; Who is your client and the duties owed to the client; Common myths about agency; Examine case studies and recognize when a violation occurs and Identify how violations can be prevented.

CRPM: CERTIFIED RESIDENTIAL PROPERTY MANAGER:

AAR's newest certification program dedicated to property management offering property management classes that you can use for your real estate license renewal. This program was developed and designed to hone your knowledge and skills in topics that relate to your day to day business as a property manager. Find out more information on: https://www.aaronline.com/increase-knowledge/crpm/ This class fulfills CRPM requirement A101

REGISTER BY September 23

www.aaronline.com/event/e/NARPMsept

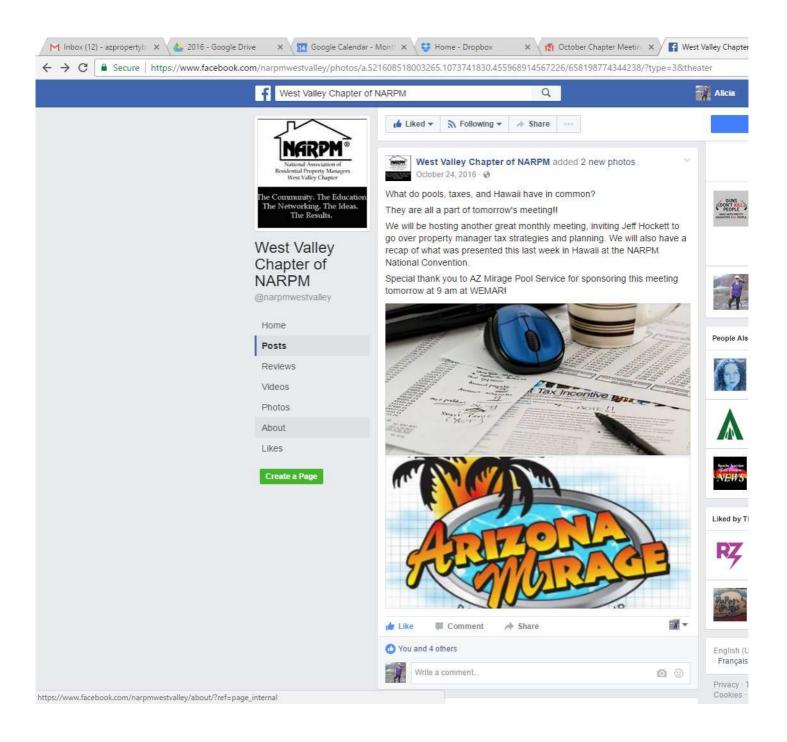
Brought to you by NARPM-West Valley Chapter and the Arizona Association of REALTORS®





No refunds after 9/20/2016 | C/E offered by AAR

Anzona Association of REALTORS® | 255 E. Osborn Rd., Suite 200 | Phoenix, AZ 85012 802.248.7787 Telephone | 800.426.7274 Tel-free in AZ | 602.351.2474 Fax www.azerofiline.com





DATE:

September 27, 2016 9am-Noon

LOCATION:

West USA Classroom 15128 W Bell Rd. #10, Surprise AZ 85374

C/E:

3-agency law

PRICE:

NARPM Members: Complimentary Non-NARPM members: \$35

INSTRUCTOR:

Sue Flucke, has been in real estate for 24+ years, is a branch manager/ associate broker and property management veteran.

AGENCY IN PROPERTY MANAGEMENT (September 27, 2016) C/E: 3 Agency

Understanding how agency is created and your duties to your clients is essential for a property manager. Highlights in this class include: The different types of agency and how each is created; Who is your client and the duties owed to the client; Common myths about agency; Examine case studies and recognize when a violation occurs and Identify how violations can be prevented.

CRPM: CERTIFIED RESIDENTIAL PROPERTY MANAGER:

AAR's newest certification program dedicated to property management offering property management classes that you can use for your real estate license renewal. This program was developed and designed to hone your knowledge and skills in topics that relate to your day to day business as a property manager. Find out more information on: https://www.aaronline.com/increase-knowledge/crpm/ This class fulfills CRPM requirement A101

REGISTER BY September 23

www.aaronline.com/event/e/NARPMsept

Brought to you by NARPM-West Valley Chapter and the Arizona Association of REALTORS®





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WEST VALLEY NARPM Membership MEETING August 23rd, 2016 @ 9:00 am Agenda

Call to Order - 9:00 am

- I. Treasurer Update Mike Sargent
- II. Membership- Dave Pruitt
- III. Ethics Review See below.
- IV. Legislative Updates Sue Flucke
- V. Social Kelly Kordick August 30th @ Zipps Sports Grill in Glendale
- VI. Old Business Mike Sargent
- VII. New Business Mike Sargent
 Voting on 2017's Board of Directors (see back)

VIII. Affiliates -

Introduction of today's sponsor – Mae with Innabi Law Firm

Adjourned Membership Meeting

Speaker: Heather Nicely on Maintenance and Vendor Communication

Article 7: AREAS OF EXPERTISE

The Property Manager must provide competent service within his or her area of expertise, and refrain from the unauthorized practice of any other profession for which he or she is not licensed or qualified.

STANDARDS OF PROFESSIONALISM

- 7-1 The Property Manager shall perform only such services in such locations for which he or she is qualified and can reasonably be expected to perform with professional competence.
- 7-2 The Property Manager shall not perform and shall not represent that he or she can or will
 perform services outside of his or her area of expertise, particularly services that require a
 separate license or qualification such as law, accounting, financial planning, construction,
 and/or contracting unless the Property Manager independently possesses such license or
 qualification.

2017 Board of Directors Slate

- *President- Mike Sargent
- *Vice President-
- *Treasurer- Mike Sargent
- *Secretary-

Education Chair- Noel Pulanco (willing to be moved)

Membership Chair- Dave Pruitt

Social Chair- Kelly Kordick

Marketing Chair- Heather Nicely

Legislative Chair- Sue Flucke

Affiliate Chair-

Al Root

Clark Sanchez

Additional volunteers to be placed-Lou Osborn Mike Stout

*Must be held by a professional member in good standing with the chapter.

WEST VALLEY NARPM Membership MEETING Sept 27th, 2016 @ 9:00 am Agenda

Call to Order - 9:00 am

- I. Treasurer Update Mike Sargent
- II. Membership- Dave Pruitt
- III. Ethics Review See below.
- IV. Legislative Updates Sue Flucke
- V. Social Kelly Kordick (absent)

October 16 @ 8am - Scream and Shout 5K Charity Run. 5K Run/Walk - 1 Mile Walk - Kids Dash - Rio Vista Park - 8866 W. Thunderbird Rd. Peoria AZ. Save the Date!

October 25 @ 9am - Chapter Meeting at WEMAR Details coming soon!

November 10 @ 5pm - Happy Hour @ Dave and BustersFamily friendly get together with your NARPM Family. Details coming soon!

VI. Old Business - Jeff Hockett

VII. New Business – Jeff Hockett

VIII. Affiliates -

Introduction of today's sponsor – Clark Sanchez with State Farm

Adjourned Membership Meeting

Speaker: Sue Flucke 3 Hrs CE Agency

Article 8: COMMITMENT TO FIRM

The Property Manager shall act in the best interests of his or her property management Firm. STANDARDS OF PROFESSIONALISM

- 8-1 The Property Manager shall not have any undisclosed conflict of interest with his or her Firm. If a conflict or potential conflict should arise, the Property Manager shall notify his or her Firm immediately.
- 8-2 The Property Manager shall not receive any form of compensation, rebates, or any other benefits without full disclosure to his or her Firm.
- 8-3 The Property Manager may not take or use any proprietary documentation, including but not limited to Client/Tenant lists, during or after his or her relationship with a Firm without express written consent from the Firm.

Like us on Facebook and find us online at: westvalley.narpm.org

WEST VALLEY NARPM BOARD MEETING July26th, 2015 @ 8:00 am Agenda

Call to Order - 8:00 am

I. Treasurer's Report – Mike Sargent

- a. Current balance-?
- b. Outstanding items-?

II. Website/Marketing Report – Heather Nicely/ Roberta Davidson

- a. Blog is active and love
- b. Join links have been added with forms to the site, but working on having them moved.
- c. Roberta, can you add events- TPT class and Happy hour (both on last emails)

III. Education- Noel Pulanco

- a. Meeting for August- Speaker?
- b. Test new form in Dropbox for education chair to submit to marketing chair

IV. Membership- Dave Pruitt

- a. Updated spreadsheet was sent out and also added to email list
- b. Membership application printed

V. Affiliates - Al Root

- a. Affiliate sponsors added to the website
- b. Sponsors for August and September meeting?

VI. Social Events – Kelly Kordick

- a. Upcoming social events- Zona and Rentzap sponsoring happy hour at OHSO
- b. We need ideas for social events that are service projects on the West Side

VII. Old Business –

a. Greeters- we have name tags. Do we have greeters?

VIII. New Business -

8:45 AM Call to Close-Adjourned

WEST VALLEY NARPM Membership MEETING June 28th, 2016 @ 9:00 am Agenda

Call to Order - 9:00 am

I. Website Update

- a. Website is live
- b. Working on email newsletter. Affiliates and professional members are welcome to submit articles for inclusion if they bring value to the members.
- II. Treasurer Update Mike Sargent
- III. Membership- Dave Pruitt
- IV. Ethics Review attached.
- V. Legislative Updates Sue Fluke
- VI. Old Business Jeff Hockett
- VII. New Business Jeff Hockett
- VIII. Affiliates
 - a. Introduction of today's sponsor Steve with Radius Cleaning

Adjourned

Article 5: CARE OF MANAGED PROPERTIES

The Property Manager shall hold a high regard for the safety and health of those lawfully at a managed property and shall manage all properties in accordance with safety and habitability requirements of the local jurisdiction.

STANDARDS OF PROFESSIONALISM

- 5-1 The Property Manager shall not manage properties for Clients who refuse, or are unable, to maintain their property in accordance with safety and habitability requirements of the local jurisdiction.
- 5-2 The Property Manager shall terminate management of a property if the Client does not comply with habitability requirements.

