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FOR IMMEDIATE RELEASE

Aug. 1, 2025

NARPM® names Troy Garrett new CEO

CHESAPEAKE – National Association of Residential Property Managers (NARPM®) 2025 President Amy Hanson, MPM® RMP®, announces Troy Garrett as the association’s new CEO effective today.

Garrett previously served as NARPM’s Governmental Affairs Director, developing legislation to benefit the property management industry while also addressing legislative and regulatory issues that are harmful to property managers. In his four years with NARPM and association management company Organization Management Group (OMG), Garrett has developed a deep understanding of property management issues and built valued relationships with members across the United States.

While advocating for NARPM at the federal level, he has also forged relationships with the White House, key members of Congress, housing and environmental departments, and agencies within the administration.

Additionally, Garrett helped to increase PAC and Advocacy Fund participation among members and has increased NARPM’s recognition among other housing stakeholders. This year, he spoke at the National Association of REALTORS® Property Management Forum and has been invited by the National Apartment Association to work on several mutually beneficial projects.

Garrett’s experience, priorities and strengths align with NARPM 2.0, enabling the NARPM® Board to set its vision for the association’s future and empowering staff to execute that vision while meeting strategic goals to take NARPM to the next level.

“Continued membership growth, renewed educational programs, increased networking opportunities and revitalized event programming are key as NARPM moves into the next phase of association building and development,” Garrett said.

Within the housing industry, Garrett also served as executive director of the Virginia Association of Housing and Community Development Officials, for which he organized and facilitated board meetings and executed the objectives set forth by the board. In that role, he oversaw event planning, education programs, the association budget and accounting procedures, communications and member services, and developed strategies to increase membership and build partnerships with vendors, affiliate members and other housing stakeholders to strengthen the association into a premier housing network. He also represented affordable and workforce housing partners on the landlord/tenant, zoning and land-use workgroups within the Virginia Housing Commission.



A graduate of Virginia Tech, where he earned Bachelor and Master of Arts degrees in political science, Garrett also served as a lobbyist for the Virginia Dental Hygienist Association, the Virginia Society of Health-System Pharmacists, the Virginia Electoral Board Association, and Manufactured Housing Communities of Virginia. Garrett is working to attain his Certified Association Executive (CAE) designation with the American Society of Association Executives.

“We are excited to have Troy Garrett as our new NARPM CEO. He has been steadfast in his goal to protect our industry of property management while protecting the private property rights of our landlords,” Hanson said.

“Troy has years of experience in working with volunteer organizations and is thrilled to be able to implement the NARPM 2.0 changes and realignment of our organizational structure. Troy has been able to bring consensus across party lines, which is a talent that will help all of our members going forward. His strong leadership background will help propel our team of volunteers into the future,” she continued.

Garrett launched his professional career working in the Virginia House of Delegates as Chief of Staff for Del. Chris Hurst of Montgomery, Giles and Pulaski Counties and the City of Radford. He was recognized for his research on the interconnectivity between federal, state and local government structures as well as nongovernmental organizations, and was awarded both the Best Master’s Thesis Award from the Department of Political Science and the prestigious William Preston Society’s Master’s Thesis Award from the Virginia Tech Graduate School.

At Virginia Tech, Garrett taught the classes Comparative Politics and Nations and Nationalities, and he remains active in various outreach and research initiatives at Virginia Tech. He enjoys karaoke and, as a loyal Hokie, has been spotted at more than a few Virginia Tech football tailgates.

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Founded in October 1988, NARPM provides a permanent trade organization for the residential property management industry. It is the premier professional association of residential property managers, currently representing over 6,000 members comprised of real estate agents, brokers, managers and their employees. NARPM® promotes a high standard of business ethics, professionalism and fair housing practice. The Association also educates its members on the standards and practices of the residential property management industry and promotes continuing professional education.